

Ramya Sahitya Jakkula

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# Professional Synopsis

* A dynamic professional, with overall experience of **8+ years** using methodologies Agile, DevOps and waterfall.
* Has 4+ years of experience of agile experience as a Scrum Master and Agile ProjectManager.
* Involved in waterfall to Agile Migration and Educated team about Agile.
* Collaborated closely with product owner on backlog grooming to keep product backlog relevant and prioritized, ensuring acceptance criteria were agreed upon and stories were ready for sizing.
* Expertly promoted continuous improvement and helped teams increase productivity and foster innovation.
* Identify and remove organization and team impediments to enhance productivity and efficiency.
* Solid experience of DevOps, Agile Methodologies, Agile Manifesto and Scrum Process
* Proficiently organized and facilitated daily scrum, sprint reviews, retrospectives, sprint and release planning.
* Hands on experience in quality centre-HP ALM, Rally, ADO and JIRA
* Technical Work Experience in Application development Framework (ADF), Oracle BPEL, Oracle BAM, ECM, Manual Testing and post production support.
* Have strong implementation experience in Oracle ADF, Oracle SOA, Oracle BAM ,ECM and UCM
* Working Knowledge of selenium, having Trained on Automation Testing (Selenium)
* Presently working as Scrum Master, in **Wipro.**
* Worked as Scrum Master III with **PDI**.
* Worked as Agile and Devops Consultant with **Infosys.**
* Worked as Senior Software Engineer, Scrum Master and Agile coach with Tech Mahindra.
* **Bachelor of Technology** in Electronics and communication Engineering (B.Tech), from Mari Lakshmana Reddy Institute of Engineering and Technology with **65%, 2007-2011**

**CERTIFICATIONS:**

* Certified Scrum Master from Scrum Alliance (CSM)
* ADF Oracle certified (11g).
* TechM internal certified on Oracle ADF 11g
* Techm Internal Certified on Oracle SOA 11g

**I.T. Skills**

 **Frame Work :** Oracle ADF 11g, SOA 11g, Oracle BAM 11g, Oracle BPEL, ECM, UCM

**ERP :** Oracle Fusion Application

**Languages :** Core Java, ECM, Selinium, VBMacros

**Databases :** DB2, SQL, PLSQL

**Tools :** Jdeveloper, JIRA, HP ALM, Rally,ADO

**Operating System :** Windows XP Professional

**Testing Tools :** Selinium

**Others :** WSDL

**Versioning tools :** Tortoise SVN, Gitz Hub,ADO

**Project Methodologies :** Agile-Scrum,Lean,Kanban,Scrumban, SAFe-Agile, Waterfall

**Organizational Experience**

* **Since Nov 2020 , Wipro as a Scrum Master and Agile project Manager.**
* **April2020-Oct 2020, PDI as a Scrum Master III.**
* **Dec 2019 – April 2020, Infosys as Agile and Devops Consultant**
* **June 2012- Dec 2018 Tech Mahindra, Hyderabad as Senior Software Engineer, Scrum Master and Agile coach.**

**Projects Executed**

**Project Name : Cloud Migration Program**

**Client : BP**

**Role : Scrum Master and Agile Project Manager**

**Tools : ADO , Jira**

**Project Methodology : Agile-Scrum and Kanban**

**Organization : WIpro**

**Duration : Nov 2020 - Present**

**Contribution:**

* Provide training to employees on the agile process.
* Facilitating team for better creativity and improved the efficiency of the development team.
* Taken responsibility for managing the scrum process and to remove the impediments for the scrum team.
* Facilitated daily scrum meetings, sprint planning, sprint review, and sprint retrospective meetings.
* Helps product owner to make the product backlogs in good shape and make them ready for the next sprint.
* Define project scope and schedule while focusing on regular and timely delivery of value.
* Organize and lead project status and working meetings.
* Prepare and distribute progress reports, manage risks and issues.
* Correct deviations from plans and perform delivery planning for assigned projects.
* Assist in team development while holding teams accountable for their commitments, removing roadblocks to their work.
* Leveraging organizational resources to improve capacity for project work and mentoring and developing team members.
* Support the Product Owner in managing customer expectations for project deliverables, managing stakeholder communications, and helping to implement an effective system of project governance.
* Define and manage a well-defined project management process and champion ongoing process improvement initiatives to implement best practices for Agile Project Management.
* Promote empowerment of the team, ensure that each team member is fully engaged in the project and making a meaningful contribution, and encourage a sustainable pace with high-levels of quality for the team.

**Projects Executed**

**Project Name : Logistics**

**Client : Circle K**

**Role : Agile coach & Scrum Master**

**Tools : ADO , Jira**

**Project Methodology : Agile-Scrum and scrum ban**

**Organization : PDI**

**Duration : April 2020 – Oct 2020**

**Contribution:**

* Provide training to employees on the agile process.
* Facilitating team for better creativity and improved the efficiency of the development team.
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**Projects Executed**

**Project Name : TSC**

**Client : Tractor Supply**

**Role : Agile Coach, Scrum Master**

**Tools : Rally**

**Project Methodology : Agile-Scrum and DevOps**

**Organization : Infosys,Hyderabad**

**Duration : Dec 2019– April 2020**

**Contribution:**

* Successful transformation of team to agile way of working.
* Implemented effective Impediments management system at multiple levels of leadership.
* Facilitated and guided the team on Release Planning workshop.
* Conducted the **backlog grooming,** design and **Story Pointing** sessions
* Tracked progress on the **burn down** chart on JIRA and provide **velocity reports** to the management which helps in planning future projects.
* Facilitated daily scrum meetings, sprint planning, sprint review, and sprint retrospective meetings
* Identified and **evaluated the risks** associated with project delivery activities and take appropriate action to control the risks.
* **Ensured** that the scrum activities **operate within the policies and procedures** of the organization/Project.
* Responsible for **Communicating with clients and other stakeholders** to gain community support for the iteration and to solicit input to improve the overall program.
* Ensured **productivity** and make sure scrum teams have the tools and know-how they need to succeed. Motivated the team to come up with quality shippable product and meet the product goals.

**Projects Executed**

**Project Name : Intel**

**Client : Intel**

**Role : Agile Project Manager, Agile coach & Scrum Master**

**Tools : Rally , Jira**

**Project Methodology : SAfe Agile-Scrum and DevOps**

**Organization : Infosys Ltd.**

**Duration : December 2018– December 2019.**

**Contribution:**

* Provide training to employees on the agile process.
* Facilitating team for better creativity and improved the efficiency of the development team.
* Taken responsibility for managing the scrum process and to remove the impediments for the scrum team.
* Facilitated daily scrum meetings, sprint planning, sprint review, and sprint retrospective meetings.
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**Projects Executed**

**Project Name : Vodacom**

**Client : Vodafone**

**Role : Agile Coach, Scrum Master**

**Tools : Rally**

**Project Methodology : Agile-Scrum and DevOps**

**Organization : Tech Mahindra Ltd., Hyderabad**

**Duration : June 2018– Dec 2018.**

**Project Description:**

Vodacom Group Limited (operating as Vodacom) is a South African [mobile communications](https://en.wikipedia.org/wiki/Mobile_communications) company, providing [voice](https://en.wikipedia.org/wiki/Voice_call), [messaging](https://en.wikipedia.org/wiki/SMS), [data](https://en.wikipedia.org/wiki/Mobile_data) and [converged services](https://en.wikipedia.org/wiki/Network_convergence) to over 55 million customers. From its roots in [South Africa](https://en.wikipedia.org/wiki/South_Africa), Vodacom has grown its operations to include networks in [Tanzania](https://en.wikipedia.org/wiki/Tanzania), the [Democratic Republic of the Congo](https://en.wikipedia.org/wiki/Democratic_Republic_of_the_Congo), [Mozambique](https://en.wikipedia.org/wiki/Mozambique), and [Lesotho](https://en.wikipedia.org/wiki/Lesotho), and provides [business services](https://en.wikipedia.org/wiki/Business_services) to customers in over 32 African countries, including [Nigeria](https://en.wikipedia.org/wiki/Nigeria), [Zambia](https://en.wikipedia.org/wiki/Zambia), [Angola](https://en.wikipedia.org/wiki/Angola), [Kenya](https://en.wikipedia.org/wiki/Kenya), [Ghana](https://en.wikipedia.org/wiki/Ghana), [Côte d'Ivoire](https://en.wikipedia.org/wiki/C%C3%B4te_d%27Ivoire), and [Cameroon](https://en.wikipedia.org/wiki/Cameroon).

**Contribution:**

* Successful transformation of team to agile way of working.
* Implemented effective Impediments management system at multiple levels of leadership.
* Facilitated and guided the team on Release Planning workshop.
* Conducted the **backlog grooming,** design and **Story Pointing** sessions
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**Projects Executed**

**Project Name : KPN BPCORA**

**Client : KPN**

**Role : Scrum Master**

**Tools : Jira**

**Project Methodology : Agile-Scrum and DevOps**

**Organization : Tech Mahindra Ltd., Hyderabad**

**Duration : February, 2016 – June 2018.**

**Project Description:**

 **KPN:**

• Dutch landline and mobile communication company

• Service Provider

• Mobile Division – KPN Mobile

• Internet Service Provider

• Operates mobile service network

**Contribution:**

* Responsible for **planning the delivery of release and its activities** in accordance with the mission and the goals of the Project.
* Conducted the **backlog grooming,** design and **Story Pointing** sessions
* Tracked progress on the **burn down** chart on JIRA and provide **velocity reports** to the management which helps in planning future projects.
* Facilitated daily scrum meetings, sprint planning, sprint review, and sprint retrospective meetings
* Identified and **evaluated the risks** associated with project delivery activities and take appropriate action to control the risks.
* **Ensured** that the scrum activities **operate within the policies and procedures** of the organization/Project.
* Responsible for **Communicating with clients and other stakeholders** to gain community support for the iteration and to solicit input to improve the overall program.
* Ensured **productivity** and make sure scrum teams have the tools and know-how they need to succeed. Motivated the team to come up with quality shippable product and meet the product goals.

**Projects Executed**

**Project Name : KPN BPCORA**

**Client : KPN**

**Software Languages : ADF, Core Java, BPEL process, Oracle SOA, ECM, UCM**

**Tools : JDeveloper11g, Eclipse, Winscp, Putty, SVN**

**Project Methodology : Agile (Devops)**

**Organization : Tech Mahindra Ltd., Hyderabad**

**Duration : February, 2016 – Jun 2108.**

**Project Description:**

 **KPN:**

• Dutch landline and mobile communication company

• Service Provider

• Mobile Division – KPN Mobile

• Internet Service Provider

• Operates mobile service network

**Contribution:**

* Developed code using Oracle ADF, Core Java, Oracle BPEL process, UCM and Oracle Database for 5 Different applications
* Coding using ADF Business Components, core java and BPEL process.
* Done BPEL integration, Deployment s and in fixing issues
* Worked on content servers as a part of UCM.
* Strong knowledge of SOAPuI testing
* Created and executed both load and functional tests for web services.
* Worked closely with the web development team to ensure quality deliverables.
* Involved in planning the functionality of the application.
* Involved in preparing test plan based on the functional document.
* Preparing test scripts along with the identification of regression test scripts.
* Preparation of the test data and performing system and integration testing.
* Running the Jobs/Workflow for ETL process.
* Verifying the data in target database after ETL process.
* Performed column data mapping between source & target database.
* Prepared test data for testing.
* Verifying the data which is loaded into target database.
* Reporting and tracking the bugs identified.
* Interaction with BA and developers to fix the issue and its retesting.
* Preparation of test closure (final test) reports.
* Reporting bugs for the failed test cases and tracking the status on the ALM

**Projects Executed**

**Project Name : CISCO BAM**

**Client : CISCO**

**Software Languages : SOA, BAM**

**Tools : JDeveloper11g, BAM**

**Project Methodology : Agile**

**Organisation : Tech Mahindra Ltd., Hyderabad**

**Duration : JUNE, 2015 – Feb, 2016.**

**Project Description:**

Oracle BAM on Cisco Order Management will provide end-to-end visibility on Order Flow, entry to invoicing, in near real time and provide advanced monitoring, analytics & notifications

**Key Benefits:**

• Continuous monitoring & consolidated view for business & operations team

• Identify if order flow misses the SLA at any given point of order E2E Flow

• Minimize the impact of quarter/year end for the orders that missed SLA

• Real-time business dashboards and alerts to monitor KPIs, SLAs of business processes

• Ability to correlate issues and events for faster issue resolution

• Faster time to market with on-the-fly dashboard creation

• Enable future automation and optimization to improve order book rates

**Features:**

• Real time view on the events happening across the order flow

• Rule based monitoring, highlighting and reporting

• Real time exception alert and consolidated view of exceptions across the system

• Flexibility to drill down to detail level from one single dash board

• Filters, views and sub-dashboards for specific reporting by geography, order source, line type etc.

**Contribution:**

• Involved Technical Design documents and gathering information from requirement specific document.

• Developed Integration process using BPEL Process to fetch data from DB adapters and populate in the BAM adapters to generate BAM reports along with polling frequencies according to the requirement using Oracle SOA, BAM and Oracle Database.

• Generated Bar Graph reports of Data Objects in BAM 11g which end-to-end visibility on Order Flow, entry to invoicing, in near real time and provide advanced monitoring, analytics & notifications.