Prateek Kumar

Delhi, India

 [prateek.kumar@live.com](mailto:prateek.kumar@live.com) +919999896636  [linkedin.com/in/prateektech](https://www.linkedin.com/in/prateektech)

# Summary

7 years of total experience, with 6 years in Salesforce Development, Team Management and Consultation, and 1 year in Oracle SOA 11g development.

Skills:

# Good knowledge on Salesforce CRM fundamentals and Sales Cloud in Salesforce.

# Hands on experience with Vlocity Essentials(Omniscripts, Dataraptors, Cards, Layouts, Templates). # Good knowledge on Vlocity CPQ and CLM.

# Good experience on working with Copado DevOps for Salesforce.

# Comprehensive hands on experience in Apex Programming, Web Services, Visualforce Pages, Triggers, REST, SOAP and Bulk APIs, Custom Objects, Standard Objects, Custom Settings, Email Templates.

# Hands on experience in Salesforce Lightning Development - LWC and Aura.

# Hands on experience in Asynchronous apex – Future methods, Batchable, Schedulable, and Queueable.

# Experience on working with Salesforce configuration including Validation Rules, Approval Process, workflows, process builders, lead routing, lead escalation and Email Alerts etc.

# Involved in Unit Testing and Test Coverage for apex code.

# Hands on experience with utilizing SOQL and SOSL to implement technical solutions.

# Experience

## Applications Development Module Lead

### TELUS International

Sep 2020 - Present (6 months +)

Managed a team of 4 salesforce developers.

Involved in requirement gathering and converted the requirements into deliverable technical solutions with Salesforce and Vlocity platforms.

Built solutions to integrate multiple systems on the Salesforce platform with the help of web services and callouts.

Built technical solutions with Vlocity and Salesforce tools including Apex, Visualforce, Lightning Web Components, Salesforce Configurable tools (Workflow, Process Builder, Email Template), Vlocity Essentials(Omniscript, Cards, Templates, Actions, Layouts), Vlocity CPQ, Vlocity CLM, Javascript and HTML.

## Senior Applications Developer

### TELUS International

Nov 2018 - Sep 2020 (1 year 11 months) Managed a team of 2 salesforce developers.

Built technical solutions with Vlocity and Salesforce tools including Apex, Visualforce, Lightning Web Components, Salesforce Configurable tools (Workflow, Process Builder, Email Template), Vlocity

Essentials(Omniscript, Cards, Templates, Actions, Layouts), Vlocity CPQ, Vlocity CLM, Javascript and HTML.

## Salesforce | Application Development Senior Analyst

### Accenture

Jun 2018 - Oct 2018 (5 months)

Worked on building an Order Management system for the client using Visualforce and Apex, and Salesforce standard objects. The team consisted of 4 developers.

Built an integration framework with the help of design patterns.

Improved the test coverage of the Client's Salesforce org from 30% to over 90%.

## Systems Engineer

### Tata Consultancy Services

Apr 2017 - Jun 2018 (1 year 3 months)

Worked on migrating client's Salesforce org from classic to lightning.

Involved in the requirement gathering phase and helped decide the solutions for the team. Built technical solutions using Salesforce Aura Lightning Components.

Built solutions on the Salesforce Sales Cloud which utilized Apttus CPQ and CLM. Built integration solutions between multiple systems using web services and callouts.

Built technical solutions using Apex, Asynchronous Apex(Batch, future, Queueable, Schedulable), Visualforce, Workflows, Process Builders, Email templates.

Built solutions to fix all the client's org's issues related to Salesforce governor limits.

## Software Engineer

### Birlasoft

Apr 2015 - Mar 2017 (2 years)

Built technical solutions to integrate an on-premise e-signature server and a file management server with Salesforce using the apex callouts and apex REST services.

Built a custom application using Apex, Visualforce, Workflow, Process Builder, and Email template.

## Associate Software Engineer

### Birlasoft

Jan 2014 - Mar 2015 (1 year 3 months) Built BPEL services using Oracle SOA 11g.

Utilized WSDLs, XSDs, XLTs to deliver solutions for orchestration between various integrated systems. Maintained and monitored SOA 11g servers.

Provided real time support for client's SOA server implementation.

# Education

## Manav Rachna International University

### Bachelor of Technology (B.Tech.), Computer Science and Engineering

2009 - 2013

## Ryan International School

1994 - 2009

Passed the Senior School Certificate Examination of the Central Board of Secondary Education held in March, 2009

Passed the Secondary School Examination of the Central Board of Secondary Education held in March, 2007.

# Licenses & Certifications

 **Salesforce Certified Platform Developer I** - Salesforce

10265872

 **Salesforce Certified Administrator (SCA)** - Salesforce

18728531

 **Salesforce Certified CPQ Specialist Certification** - Salesforce

20023331

 **Vlocity Certified Platform Developer** - Vlocity

20589854

 **Salesforce Certified Platform Developer II** - Salesforce

20825094

 **COPADO CERTIFIED ADMINISTRATOR** - Copado

002087

 **Flosum Certified Professional** - Flosum

Issued Jun 2020 - Expires Jun 2021 0000021230

 **Salesforce Certified Sales Cloud Consultant** - Salesforce

21324666

# Skills

Salesforce.com Development • Vlocity • Salesforce.com Consulting • Web Services • Lightning Web Components • Salesforce Sales Cloud • Team Management • Salesforce.com Administration • Apex Programming • Visualforce

# Honors & Awards

## Individual Star Achiever - Achiever of the Quarter - Q2/Q3, FY 2015-16 - Birlasoft

Dec 2016

In recognition of my valuable contribution made to Birlasoft as part of Strategic Talent & Achievers Recognition Program.

 **GE Above & Beyond** - General Electric

Aug 2015

Recognition for successful delivery of project

 **Star of the month** - Tata Consultancy Services

Dec 2017

 **Employee of the Quarter Q4' 2019** - Telus International

Oct 2020

In the honor for my outstanding excellence!!