

MOUNIKA JALAPARTHI

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PROFILE

- Over 2.5 years of experience in Information Technology and a wide range of progressive experience in Data Warehousing and Business Intelligence, working experience as a backend developer in Application Management area.
- Strong knowledge in SQL, experience in analyzing the SQL queries to find out the root causes of the data issues and resolutions.
- Strong Knowledge in writing stored procedures.
- Good knowledge on Database and Normalization Process. Worked on few DB performance issues.
- Developing the code, if any change required for particular Job.
- Very good knowledge on MBC-I Desk Remedy, ClearCase and ClearQuest tools.
- Able to anticipate customer needs, analyze solutions for potential problems and pro-actively address issues.
- Excellent communication skills and strong experience in client interaction for better understanding the business applications.

AREAS OF EXPOSURE

Primary Skill	Application Developer – DBMS, ORACLE
Languages	RDBMS, SQL, PLSQL, UNIX shell scripting & Basic of JAVA
Programming Language	C, HTML
Operating System	Windows, Linux
Tools	BMC Remedy, Putty, SQL Developer, WinSCP & ClearQuest

WORK EXPERIENCE

INSIGMA TECHNOLOGIES, Malaysia (Simplifying IT) - May 2019-Aug 2019

- **Worked as Team Leader**
- **Project : Swire, CLIENT: COCA COLA**

IBM (May 2017- May 2019)

- **Worked as Application Developer in IBM India for 2 years**
 - **Project : IKEA – EMIL (RETAIL SECTOR), CLIENT: IKEA, SWEDEN**

IOT Projects (2016-2017)

- **Team Lead for 3 Real time IOT Projects (March 2016-April 2017)**
- **Sponsor : University College**
- **Project Details:**
 - 1) **MUSCLE CONTROLLED COMMUNICATION SYSTEM**
 - 2) **DUCKBOT**
 - 3) **BLUETOOTH CONTROLLED ROBOT USING ANDROID MOBILE**

ACCOMPLISHMENTS

- **IBM - BEST GRADUATE HIRE AWARD FOR FY 2017-2018**
- **IBM - MANAGER'S CHOICE AWARD - 2018** for demonstrating the **PUT THE CLIENT FIRST** practice.
- **IBM –BEST PERFORMANCE AWARD** - Script Execution Time reduced (6 Hrs. to 25 Min)
- Got the IBM Best Possible Year End Ratings for 2017, 2018 in the project

CERTIFICATIONS

- **IBM Certified Badge – “ENTERPRISE DESIGN THINKING PRACTITIONER”**
- Trained in **ASSISTIVE TECHNOLOGY LABORATORY** in association with **UNIVERSITY OF MASSACHUSETTS, LOWELL, USA**

PROJECT EXPERIENCE

COMPANY: IBM INDIA PRIVATE LIMITED

IKEA – EMIL (RETAIL SECTOR)

CLIENT: IKEA, SWEDEN

DESCRIPTION:

IKEA is a Swedish multinational group that designs and sells ready-to-assemble furniture, kitchen appliances and home accessories. It has been the world's largest furniture retailer since at least 2008. It is an AMS project with minor or major enhancements like CRs, requirements for developing new Services and solutions, and maintaining the Applications, providing the 24/7 support in BI (Business Intelligence) area.

ROLES & RESPONSIBILITIES:

- Deliver PBIs and CRs and create/maintain high quality of documentation like AOs, RCAs, DRs and other business-related documents.
- Work on incidents where the SQL (query) needed to be written manually to compare the data with DB.
- Offer strong analytical skills as working in AMS team in data level issues.
- Support for all Control-M Jobs & give Proper resolution within SLA if any Control-M Job failed.
- Work on EP (Emergency Patch), where the code need to be analyzed and tested and should be deployed within short span of time (1 day).
- Work on CR, where data check will be done in particular area and mail will be sent to respective teams if any data is missing.
- Work on complicated incidents and analyzed the issue, provided the resolution to the clients.
- Communicate with source teams for data related issues and attended meetings with Source.
- Work on High incidents –Data level issues, analyzed to get generic solutions.

EDUCATIONAL QUALIFICATIONS

- **Bachelor of Engineering (B.E).** Electronics and Communication from Jawaharlal Nehru Technological University (JNTU), Andhra Pradesh, India in 2017 with an aggregate of 80%
- Completed Intermediate (MPC) in 2013 with 97.7%.
- Completed SSC in 2011 with 89.6%.

PERSONAL VITAE

Date of Birth: 28th March 1995

Address: Hyderabad, Andhra Pradesh, India