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#### PROFESSIONAL SUMMARY:

- Having Over all 13.8 Years of IT industry experience, worked on different CRM's and domains. Currently associated with **DXC Technology India Private Limited** as 'Professional 2 Application Delivery'.
- 4+ years relevant hands-on experience as Salesforce.com lightning developer, Salesforce.com CRM Administration & Salesforce Support analyst, implementation including configuration and database activities & Force.com Developer activities.
- Good experience in Lightning Experience, Lightning component framework Experience in SFDC customizations like Apex Class, Apex triggers, Batch Apex jobs, Visualforce.
- Proficiency in SFDC Lead Management, Opportunity Management, Case Management. Experience in Sales & Service Cloud.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions.
- Experience in data migration using Import wizard, Apex Data Loader.
- Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
- Proficiency in Managing users, Apps, Security controls, Proficiency in Domain Management, Data Management.
- Expert in Preparing Data Dictionaries, KT documents & Spreadsheets.
- Experience in SFDC development using Apex classes and Triggers, Visual Force, Force.com IDE, SOQL.
- Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.
- Implemented and delivered projects under Agile Development Environment and Test-Driven Environments with large and small Team Projects.

#### WORK EXPERIENCE:

- Working as a Professional 2 Application Delivery in DXC Technologies Private Ltd from June 2022 to Nov 2022.
- Worked as a Technical Analyst in IIC Technologies Limited from Aug-2008-to May-2022

#### SKILL SET:

- SFDC Technologies : Lightning Exp, Classic, Aura F/W, Apex, Visualforce page
- Development Tools : Visual studio, Apex data loader
- Web Technologies : HTML, JavaScript, CSS
- Data Base : SOQL
- Operating Systems : Windows Family
- Functional Areas : Health Care and Banking
- Languages : Java, Apex

## Salesforce Certifications:

- Salesforce Certificated Administrator : Certified on 06 March 2023
- Salesforce Certificated Platform Developer1 : Certified on 06 March 2023

## PROJECTS:

### PROJECT #3:

**Client Name** : ComPas (ODS AO) – Hartford-USA  
**Domain** : CRM Management & Insurance & benefit Mgmt.  
**Application Name** : ComPas Sales & Service

### Description:

The Hartford Financial Services Group, Inc., usually known as The Hartford, is a United States-based investment and insurance company. The Hartford is a Fortune 500 company headquartered in Hartford. To deliver an end-to-end claim experience that is truly personalized and transparent for Short Term Disability Insurance ,Long Term Disability , Voluntary Products Short-term disability insurance (STD) helps protect employee income during extended work absences and can help employees pay the bills when they cannot work due to a covered claim Long-term disability insurance helps ensure that employees will still receive a portion of their income when they are absent from work for an extended period due to a covered disability. These absences may be a result of accidents, injuries or illnesses that happened on or off the job. Voluntary insurance is a type of workplace benefit.

**Role:** Salesforce Lightning Developer

### Responsibilities:

- Involved in Project User stories grooming sessions and Sprint Planning sessions.
- Involved in development of Lightning components and lightning applications.
- Involved in doing POC's on Lightning framework.
- Involved in developing spike design respective to user stories.
- Involved in Onsite & Office modal sprint agile structure.
- Being a Salesforce developer, Involved in all configuration changes, Customizations, Data managements activities & Release manager activities.
- Designed KT documents and Unit test documents respective to user stories Deployment activities, preparing package xml's.
- Participated in production deployments & Release engineering activities.
- Issue Fix in all sandbox environments & Production Support.
- Responsible in troubleshooting the defects in lower and higher environments.
- Involved in enhancing existing modules, developing and supporting production defects.

## PROJECT #2:

**Client Name** : Rogers Communications  
**Domain** : Order Management  
**Application Name** : Rogers Sales & Service

### Description:

Rogers Communications Inc. is a Canadian communications and media company. It operates primarily in the fields of wireless communications, cable television, telephone and Internet connectivity, with significant additional telecommunications and mass media assets. Rogers has its headquarters in Toronto, Ontario.

**Role:** Salesforce Developer

### Responsibilities:

- Involved in development of Lightning components and lightning applications.
- Involved in doing POC's on Lightning framework.
- Involved in enhancing existing modules, developing and supporting production defects.
- Responsible in troubleshooting the defects in lower and higher environments.
- Involved in Onsite & Office modal sprint agile structure.

## PROJECT #1:

**Client Name** : Cargill  
**Domain** : Employee management  
**Application Name** : Cotton-AMG USA & Croe

### Description:

Every organization has different employee management needs, therefore exclusive, employee management system that is adapted to your managerial requirements. This is designed to assist in strategic planning, will help you ensure that your organization is equipped with the right level of human resources for your future goals platform.

**Role:** Salesforce Administrator & Data Migration specialist

### Responsibilities:

- Involved in Administration, salesforce configuration and Deployment activities
- Worked on data management activities.
- Preparing data dictionaries & KT documents.
- Handled Data Security, Reports & Dashboards, Automated process works.
- Worked on sandboxes and Production Environments, Resolving Production Issues within the given time line with Proper unit testing.
- Handling Spira & Jira incident system.

Education :

- MSC (IT) from Acharya Nagarjuna University in 2010
- Graduation BSc (MCC) from Osmania University in 2006

Personal details

Father name	:	Nagabhushana Chary. Bangaru
Date of birth	:	16-06-1984
Marital status	:	Married
Passport No	:	J2221625
Languages know	:	Telugu, Hindi & Engilsh