# Diksha Ramesh Agre

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https://trailblazer.me/id/dagre13

I am an enthusiasticperson always ready to discover something new. Looking for an opportunity in a respected organization which will help me deliver my best and upgrade my skills in Salesforce Development and meet the demands of the organization.

## **PROFILE SUMMARY**

- Designed and developed **Apex Triggers**, **Apex Classes**, **collections**
- Skilled in Configuration, Customization, development on Salesforce.com.
- Experience in <u>Creating, Managing, Implementing, and customizing</u> custom objects. Proficiency in SFDC configuration like <u>Profiles, Roles, User Management, Page Layout, Record Types, Custom Tabs, Fields, Object Relationships, and SFDC out-of-box functionalities.</u>
- Proficient in using different automation processes like <u>Process builder</u>, <u>Workflowrules</u>, <u>and Approval Processes</u>,
- Experience in <u>creating Reports and Dashboards</u> as per business requirements.
- Knowledge of Data Migration Tools: Data Loader and Import Wizard.
- Good knowledge and understanding of <u>SFDC Security and Sharing Model</u>,
  <u>Organization-Wide-Defaults (OWD)</u>, <u>SOQL</u>, <u>SOSL</u>, <u>and</u> <u>Governor limit</u>

## ACADEMIC QUALICIFICATION

YEAR OF PASSING	ACADEMIC TERM	INSTITUTE	GRADE
2021	вса	RTMNU	7.32 CGPA
2016	H.S.C	Baba Nanak Junior College, Nagpur	59 %
2014	S.S.C	Annapurna Deshmukh Girls High School	83 %

# **TECHNICAL SKILLS**

Salesforce Admin, Development, Apex trigger, Batch Apex, Test Classes, Lightning Aura Components, Visualforce, Integration, SOQL, SOSL, LWC, Velocity.

WorkProficiency	Technologies	
CRM	Salesforce.com CRM	
SFDC Technologies	Apex, Lightning, Visualforce, Apex Classes, workflowand Approvals, Integration, REST, SOAP, Apex Triggers, Batch Apex, Schedule Apex, LWC, Velocity.	
Languages	Apex, HTML, CSS, JS	
Database	SOQL, SOSL	
Operation System	Windows, MAC	
Office Tools	MS-Word, Excel, PowerPoint, Internetand Desktop Tools	

#### **ACADEMIC ACHIEVEMENTS**

- Conducted seminars at various colleges and schools for Information Security.
- Member of Arranya Environmental Organization.
- Was an NSS Candidate and participated in all related events.

# Certification

• Salesforce Associate.

#### **WORK EXPERIENCE DETAILS**

## **Associate Consultant**

Stetig Consulting Pvt Ltd. 13/7/2022 – Present

- Developed apex classes, controller classes and apex triggers for various functional needs in the application.
- Developed custom objects, profiles, sharing rules, roles and integration using web services, as needed by the business.
- Implemented out of box functionality for customer portal along with customizations.
- Developed and built solutions on force.com platform using OOB features, Visualforce, LWC, Apex, Web Services and API's.

## **Experience Summary**

Salesforce Experience - 0-6 Months (Internship + Live Project) at Cs cloud infotech Pune.

## **PROJECTS - 1**

**Project names**: Online E-Pay Service

#### **Description:**

Online E-Pay Service is a web application which is used to track the details about the Different Subscriptions, customer details and company details. This project is useful for any kind of Transaction manage the Subscription details, to subscribe the DTH Recharge, Mobile Recharge and other services for customers, process the Transaction details and all kind of Subscription process through online.

#### Responsibilities:

- Understanding project requirements.
- Customize and personalize Salesforce.com based on requirements.
- Daily interaction regarding project status, requirement understanding future scope of project.

Creating Objects and Validation Rules inside Salesforce and Mapping them to the existing.

#### **Functionalities and Objects:**

• Maintain and develop the Custom objects, Custom fields, Custom tabs, and Validation rules.

Customized different page layouts and assigned them for different profile users.

- Creating Workflow Rules, Email Alerts, and Components to the needs of the application. Worked on Automation Tools for field updates based on time dependent workflow. Involved in creating action components based on client requirements.
- Involved in creating Batch Apex and Scheduling Apex classes based on the client requirements.

Involved in field and record level Security.

- Work On Approval Process to Approve or Reject the Application
- Import & Export of the Bulk data through Data Loader.
- Have sent mail to a particular user using apex code.

#### **PROJECT - 2**

**Project name**: Canteen Automation System

**Description:** 

The main objective of the Canteen Automation system is to automate the existing manual system with the help of advanced computerized software, so that valuable data can be stored for a longer period with easy accessing and manipulation of the same. Theregistered user can access the account with valid credentials. Users can surf the food items in Canteen according to categories, Cart and online payment options are available to user.

### Responsibilities:

- Worked as team member and performed the roles of Salesforce.com Administrator in the organization.
- Developed custom objects, workflows, Data management.
- Involved in Setting up Users, roles, profiles and Security settings.
- Designed and developed various functional needs in the application.
- Customized page layouts for depending upon requirement.
- Defined Lookup relationships on the objects.
- Working on various Triggers for various functional needs in the application

## **PERSONAL DETAILS:**

Name: Diksha Ramesh Agre Date of Birth: 13thOct 1998

Language known: English, Hindi, Marathi

Strengths: Good learning capabilities, Hard working, Time management.

I hereby declare that the above written information is correct up to my knowledge and I be the responsibility for the correctness of the above-mentioned particulars.

Place:- NAGPUR

Diksha Agre