**Salesforce Developer**

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Professional Summary

A formidable Developer and Administrator with zeal to achieve a key leadership position in the fast-paced technology company with varied responsibilities and the potential for advancement while being a part of software/business systems and practices of SFDC.

* Worked on Salesforce.com customizations using Apex (classes, triggers web services), lightning web component (LWC) that consists of several new data integrations and customizations.
* 1.8 years of experience in IT industry working and 1.5 years on Salesforce.com CRM platform implementing business processes as per client requirement and taking surety for the best experience of customer.
* Experience in Development, Administration, Configuration, Implementation and Support of Salesforce CRM based on Apex language and leveraging Force.com Platform.
* Ability to setup, customize and deploy to Salesforce.com from the ground up for large user groups, perform hands on customizations using Apex, Visual force, custom reports Salesforce.com Web services API and train sales users.
* Good experience in Developing Business Logic Services Using Custom Objects, Controllers, Visual Force/APEX Classes and APEX Triggers.
* Developed APEX Classes using platform-based technologies like Force.com IDE and VisualForce.
* Primary level experience in working on web services and giving solutions by SOAP and REST integrations.
* Proficient knowledge of Governor limits. Experience in optimization of existing code in accordance to the governor limits.
* Experience in managing full sandbox, developer sandbox and Configuration-only sandbox.
* Experience in using Data Loader for insert, update and bulk import or export of data from Salesforce.com Objects.
* Created various Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Experience in implementing security and sharing rules at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission based on the organizational hierarchy.
* Extensive administrative experience in designing custom and junction objects, look-up and master-detail relationships, pick lists, custom fields, page layouts, record types and custom tabs.

Work Experience

Company - Consultadd Services Pvt Ltd FEB 2019 – NOV 2020

Pune, Maharashtra

Consultadd Inc. has traditionally focused most of its attention on providing industry leading IT Software as a Service experience to various clients of North America and India.

**Client:** Blue Cross Blue Shield (BCBS), USA

Work duration: November 2019- October 2020

**About Client:** BCBS is a million-dollar business serving many customers across the globe, is using Salesforce platform to maintain its huge insurance business. They use various standard features of Salesforce like lead management, case management and ensure quick solutions to customer as well as business growth. We have used many custom objects, automation and custom code using APEX to work on this insurance management on Salesforce.

Responsibilities:

* Analysed the business process of client and then involved in creating the application and data model required for the requirement.
* Agile Development Methodology was followed for the implementation.
* Developed Apex classes on Force.com platform to customize application according to functional needs.
* Implemented Lightning programming to build custom lightning app using Lightning Components (LWC).
* Created Lightning Components and server-side controllers to meet the business requirements.
* Programmed with LWC working on Controllers of APEX and JavaScript Controller.
* Used SOQL & SOSL for data fetching and manipulation needs of the application using platform database objects as per government limits.
* Worked on creating of records through DML and used the implication of database methods on Business cases.
* Proactively created apex Triggers and Apex classes and developed and managed complex workflows, approvals, validation rules, assignment rules and system triggers.
* Worked on Asynchronous Batch APEX class and performed batching of classes with required default value.
* Worked on outbound and inbound integration of Salesforce with other platform through REST API methodologies.
* Worked with different record types within different objects for assigning it to users and company profiles and clubbed together with the Page Layouts.
* Used field level security along with page layout to manage the visibility and accessibility of fields for the different profiles for sensitive data holder fields.
* Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization.
* Configured and maintained security settings such as implementing organization wide defaults, role hierarchies, criteria/ owner-based sharing rules, profiles and permissions, setting login hour, and IP ranges in compliance with organizational needs.
* Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
* Worked on implementing business scenarios as logics on Lightning Process Builder.
* Developed custom Workflows and Assignment Rules for case escalation.
* Worked on Customisation of Visual Force Pages and coded for Standard and Custom Object Extension and created required controllers.

**Client:** American Red Cross, USA

Work duration: March 2019 – October 2019

**About Client:** American Red Cross is a huge organization in USA which has many activities related to health care. They have 1000s of clients and volunteers to run their activities in the world. For this mass process, they regularly conduct corporate seminars throughout the world and for that they are using one mini project of Salesforce. This project has information like seminar details, speaker details and various process they followed. They mostly conduct 100s of such seminars in the world per month. The project was created for employees of the organization to enter these data and maintain the details.

Responsibilities:

* Involved in SFDC application setup and customization to match the functional needs of the Company.
* Developed various Apex classes, Controller classes and Apex Triggers for various functional needs in the application.
* Created Apex Triggers and Trigger classes and worked on pre-existing triggers to remove recursive triggers.
* Worked on Lightning app builder for customisation with App as per the Functional Requirement.
* Fetched SOSL and SOQL queries on the Apex classes by checking with the government limits and re developed the queries for not to hit the governor limit.
* Performed with test classes and check with the Productivity stat so that it could be deployed from sandbox edition to enterprise edition.
* Created SObjects wherever needed over code and performed the best practices of Salesforce on recollecting the fetched or created data list wise (collection type).
* Worked on the Pagination concept of Visual Force with limit and offset.
* Worked on Integration of Salesforce to other platforms via REST and SOAP API.
* Implemented Salesforce automation using web-to-case forms, email-to-case, assignment rules, automation and queues, auto response rules, escalation rules, chatter groups, person accounts, cases and solutions.
* Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
* Created workflow rules and automated the Business processes by multilevel WFR and time triggers required as per the business documentation needs.
* Imported data from excel sheets into Leads, Accounts, Contacts and Opportunities using Data Loader and import wizard.
* Worked effectively to ensure that the data is protected and is made available to the authorized users by customizing the user Roles, Profiles and sharing settings.
* Worked on Formula fields and mandated Field value wherever necessary on object to record creation as per business requirement.
* Worked on Master Detail relationship based on objects wherever it was required for business implementation.

Education Details:

Chandigarh University

B.E in Electronics and Communication Engineering (2015 – 2019)