**YOGESH CHAUHAN**

**Salesforce Developer/ Admin**

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**Summary:**

* 8+ years of experience in the Salesforce DX, Salesforce **Vlocity** Developer, salesforce.com CRM Platform, both as Developer and Administrator.
* Extensive experience in application design, customization, development, support on Salesforce.com, Force.com platform and Web based application using Apex.
* Experience in SFDC Development in implementing Apex Classes, Controllers & Triggers and Visual Force.
* Experience in working with client specific solutions like Salesforce.com Sandbox deployments, Agile methodology, Force.com IDE, Eclipse IDE, SOQL, SOSL and various production environments. Good Experience on **Salesforce Lightning.** Experience in third party integration with ERP (Marketing Cloud, Service Cloud).
* Good Experience in Salesforce.com Configuration and Design of Service Cloud, Sales Cloud and Force.com solutions, with an emphasis on Service Cloud solutions.
* Experience with Service Cloud including: Service Console, Customer Portal, Case Feed, Knowledge Base and Entitlements.
* Ability to configure Product, Price book, Quotes and Proposal, Approval Process and other key Apttus functionalities.
* Experience in Salesforce lightning features like activities, contextual Hovers, Opportunity board, Customizable dashboard.
* Experience in designing and developing velocity applications, VlocityInsurance and health application.
* Ability to efficiently analyze and interpret data using Salesforce and Well versed in Administration setup such as manage users and data management.
* Extensive experience of Apttus configuration, including workflows, validation rules, and security controls
* Implementation experience on using Apex Language (Classes, Controllers & Triggers), Visual Force pages, Custom Apps, Custom tabs, Custom Objects, Custom Fields, relationships, Page layouts, validations, workflow rules, S - Controls, Reports, Analytical Snapshots and Dashboards.
* Experience with migration to Salesforce lightning process included Lite Application customization, Lightning App Builder and Lightning rollout.
* Worked on Salesforce integration with Cloud Craze.
* Design and Develop customer solutions in Vlocity, Visualforce, Apex, CSS, Javascript and other technologies .
* Proficient in using Salesforce developer toolkit including **Apex Controllers and Triggers, Visualforce, Web Services, and APIs**.
* Experienced in creating public groups, different types of reports, dashboards and Experienced in creating public, private and unlisted Chatter Groups to collaborate with other team members while working in a team.
* Conducted Gap Analysis on Vlocity Insurance Cloud functionality to shore up any process gaps between current and future state capabilities. Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components to make Lightning Application mobile and software analysis.
* Hands on experience implementing Security/Sharing rules, configured Permission Sets, Field level Security, Record level Security, Profiles, Roles and resource monitoring at different hierarchical level of Organization.
* Sales Cloud expertise and very good experience in Lead Management as well as Opportunity management areas.
* Experience in Creating Communities according to Client Requirement in Service Cloud.
* Experience using Visual force in Lightning experience. Worked on security authentication, digital signature.
* Involved in developing salesforce Lightening Apps, Components, Controllers and Events.
* Involved on creating Lightening Pages inside Lightening Community Builder.
* Experienced in working with various Salesforce apps such as Roll Up Helper, Field Trip and Jitterbit Data Loader also mobile apps such as Evernote for Salesforce, Cirrus Insight.
* Accurate in setting the appropriate workflow and validation rules on the given data.
* Automated Business processes through Visual workflows and process builders.
* Good Experience in building Custom Applications that includes administration, configuration, implementation and support experience on Salesforce.com and Force.com.
* Hands on Experience in SFDC development using Apex Classes, Triggers, Visual Force, Force.com, SOQL, SOSL.
* Experience in Object Oriented Programming involving Analysis and Design and Development of web-based applications using Java technologies: HTML, DHTML, CSS, XML, JavaScript, and J2EE.
* Experience in MS SQL Server, Oracle and MySQL Databases.

**Technical Skills:**

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| **Salesforce Technologies** | **Apex Language, CRM, Classes, Triggers, SOQL, SOSL, Visual Force (Pages, Components, and Controllers), Apex Data Loader, S-Controls, Apex Web Services, AJAX, Dashboards, Analytic Snapshots, Custom Objects.** |
| **Salesforce Tools** | **Force.com, Eclipse IDE Plug-in, Force.com Explorer, Force.com Data Loader,Excel, Connector, Conga merge, DocuSign, Market, Force.com Platform (Sandbox andProduction), Force.com Migration Tool.** |
| **Programming Languages** | **Java, Apex, .Net, Python, C, C++.** |
| **Web Technologies** | **XML, HTML, JavaScript, AJAX** |
| **Operating Systems** | **MS Windows, UNIX, LINUX** |
| **Methodologies** | **Agile, Copado, Autorabit, Flosum, Scrum, SDLC, Waterfall.** |
| **Tools** | **Eclipse, Git, Ant, Data Loader, SQL Enterprise Manager, SQL Query Analyzer, JIRA, ALM,** |
| **Databases** | **Oracle 11g/10g/9i, MS SQL Server, MYSQL, DB2, PostgreSQL** |

**Professional Experience:**

**T-Mobile Bellevue, Washington. March 2019 – Present**

**Salesforce Developer/Admin**

**Responsibilities:**

* Developed Four Custom modules using Apex Classes, Triggers, Visualforce pages and Controller Classes, Batch Apex, Email Services using SOQL, SOSL queries for business functional needs.
* Modified and Implemented Approval processes and created Approval steps, which used Email Alerts, Field Updates, related tasks, Time-based Triggered tasks to implement business logic.
* Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
* Used Salesforce Lightning Environment for creating quick response UI page through Ajax and Json calls.
* Worked with Customer and Partner Communities to extend Salesforce capability with the customers by giving access to Objects like Chatters, Cases and Solutions.
* Working in Windows and Linux Scripting. Worked on **Lightning Process builder**flows**, Connect API**, **Chatter** and **quick Action.**
* Enabled communities to thousands of users in salesforce from Contacts standard object in the organization.
* Developed hundreds of Cross Object Formulas, Validation rules to maintain the quality of the data.
* Experience with AppExchange marketplace apps like Congo Compressor, Rain King and partner products.
* Experience in using Integration tools like ESB, Informatica, AutoSys for synchronization with salesforce.
* Developed and Customized page layouts, Record Type, Entity-Relationship data model, validation rules, Components and Visual Force Pages on the standard & custom objects and tabs
* Created Many-to-Many relationships and created Junction objects to implement Roll-up Summary fields with aggregate data from child records to the parent.
* Worked on various s**tandard objects** like Campaigns, Leads, Accounts, Contacts, Opportunity, Forecast, Cases, **Reports and Dashboards**.
* Implemented **Web-to-lead** to track and solve leads from the website.
* Used SOQL and SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Involved in CPQ to manage configuration, pricing, quoting, discounts, incentives, & proposals by using Aptos.
* Maintained CPQ (Configure Price Quote) steel brick tool updated with latest functionality by Installing Apttus CPQ releases.
* Designed Lightning components for Quick actions using Aura and lightning components like Schema Builder and Process Builder.
* Experience in Salesforce DX, with Flosum.
* Created and modified custom buttons using JavaScript and jQuery.
* Designed various Web pages in Visual Force for functional needs within Salesforce along with Process Builder and other Lightning Components.
* Working on Commerce cloud.
* Build B2C store using commerce cloud.
* Created Record types and its page layouts, compact layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Deployed applications from Sandbox to Production using force.com IDE (Eclipse) and Change sets
* Involved in SFDC Administrative tasks like creating Profiles, Roles, Users, Custom Permissions, OWD settings, Sharing rules.
* Integrating Salesforce/**Vlocity** with other backend applications using REST, SOAP API’s.
* Configuring Salesforce/**Vlocity** as per business requirements.

**Environment**: Salesforce.com, Salesforce **Vlocity** DX, Lightning Application, CRM, SFDX, Apex, Visual Force, Sandbox Testing, Eclipse IDE Plug-In, DataLoader, Dataloader.io, Dream Factory (Snapshot), Bristlecone ODI Adapter, Force.com Explorer, Link Point360, Jitterbit, Backupify, Enabler4Excel, CPQ.

**WAWA Inc, Pennsylvania Apr 2018 to Feb 2019**

**Salesforce DX**

**Responsibilities:**

* Implemented Salesforce Service cloud, Case management and Entitlement management, High volume customer portal, Partner portal, Visual force sites for business support and technical support for its channel customers.
* Develop custom code for Salesforce.com application.
* Worked with External objects in Salesforce which is another feature introduced with Lightening components.
* Used Force.com platform for developing feature rich and user-friendly Visual force pages for enhancing Salesforce UI.
* Used Salesforce.com developer toolkit including Apex Classes, Controllers and Triggers, Visual force pages, Force.com IDE, Migration Tool, Web Services API.
* Used refined global search in **Lightning** by developing Apex classes and Controllers.
* Designed, and deployed the Custom objects, Entity-Relationship data model, validation rules on the objects and tabs, Page layouts, Custom tabs, Components, Visual Force Pages to suit to the needs of the application.
* Involved in developing Salesforce Lightning Apps, Components, Controllers and Events.
* Involved on creating Lightning Pages inside Lightning Community Builder.
* Worked with External objects in Salesforce which is another feature introduced with Lightening components.
* Key role in a gradual transition of company's applications from Salesforce Classic to Lightning Experience.
* Participate in client status meetings, requirements gathering sessions, Design Sessions, Release meetings and daily status meetings.
* Used **field level security** along with page layouts in **Lightning** to manage access to certain fields.
* Worked on Batch apex, Apex sharing rules as per the functional needs of the application.
* Worked on ETL scripts to pull the data from denude Data Base into HDFS.
* Implemented Salesforce Chatter for internal users and status updated on various activities.
* Played a Key role in a gradual transition of company's applications from Salesforce Classic to Lightning Experience.
* Reviewed Code and Developed Visualforce Pages, Apex Classes, Apex Triggers and other Apex Components.
* Manage customers with profiles, permission sets, roles, and sharing rules in customer portal.
* Worked on Eclipse, Developer Console, Anonymous blocks development tools for developing, debugging and testing of Apex classes, Visualforce pages, triggers and test classes.
* Managing Sandbox, presenting UAT demos, updating Managers about custom requests from salespeople.
* Extensive experience in Agile Methodology of Software Development Life Cycle (SDLC), Scrum Methodology of software engineering processes.
* Integrate commerce cloud with SalesForce with SalesForce community
* Salesforce platform production deployments working in an agile methodology environment.
* Experience in migration applications from Sandbox to Production using Migration Tools like Force.com IDE, Jenkins, Eclipse and Change Sets.
* Used Sandbox for testing and Eclipse and Deployment Change Sets for code deployment and worked with Tortoise SVN.
* Created different templates with X-Author as per the client needs using clauses and merge fields.
* Experienced in handling Production releases.
* Integrated app exchange application tools like X-Author tool, e-sign and Translation work bench.
* Worked on project management tools (Git Repository, JIRA) and created workflows using JIRA.
* Delivery of CRM and workflow solutions on the Salesforce/Vlocity platform.

**Environment**:Workflow & Approvals, Reports, Custom Objects, Custom Tabs, SOQL, SOSL, SOAP, WSDL & RESTful WebServices, Saleforce.com platform, Apex, Sandbox data loading, REST, SOAP, CPQ, CI/CD with SFDX, Workflow rules, Eclipse, Java, Visualforce, Data Loader, Email Services, Security Controls, Visualforce Controllers, Visualforce pages, JIRA, Jenkins, SVN, X-Author, Salesforce Vlocity DX.

**Fox Studios, Los Angeles, CA Jan 2017 to Mar 2018**

**Salesforce Vlocity Developer**

**Responsibilities:**

* Used Force.com platform for developing feature rich and user-friendly pages for enhancing Salesforce UI.
* Developed Visual Force pages to change the entire look and feel, tabs and views of the Salesforce.com UI in accordance with the company requirements.
* Created new custom objects, assigned fields, designed page layouts, custom tabs, components, custom reports
* Wrote triggers to process incoming service e-mail requests from customers to automatically create new case records
* Defined Assignment rules to enable proper routing of cases to the case team members.
* Created various Reports (summary reports, matrix reports, pie charts, and graphics) and Report Folders to assist Service managers to better utilize Sales force and configured various Reports and for different user profiles based on the need in the organization.
* Created Customized dashboards for the service representatives and case team members to keep track of the cases assigned to them and to share insight across the company.
* Created sliders, custom buttons, and auto-grow text areas and imported HTML editor into Visual Force pages.
* Extensively used the Firebug on the visual force pages to navigate thru the Visualforce Tags.
* Involved in working with CSS and Java Scripting while designing the Visual Force Pages.

**Environment:** Salesforce Enterprise Edition, Salesforce.com Custom/Standard Objects, Custom Tabs, Page Layouts, Workflow & Approvals, Reports, Eclipse, Visual Force, Force.com Eclipse Plug-in, SalesForce.com Apex Data loader 17.0.

**Global Logic, India Aug 2012 to Feb2016**

**Salesforce Developer / Admin**

**Responsibilities:**

* Involved in Salesforce.com Application Setup activities, customization and implementation of the apps to match the functional needs of the organization.
* Involved in gathering customer requirements from business user teams spread over the Sales, Marketing and Customer service.
* Involved in creating gap analysis document, clearly identifying the data, business process and workflows of the organization with respect to salesforce.com implementation.
* Administrated and monitored the company's Salesforce CRM application. Created the workflows for automated lead routing, lead
* Escalation and email alert.
* Created Custom Objects and defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
* Closely worked with SalesForce.com consultants while implementing the solutions for the requirements.
* Created and maintained users, profiles and roles.
* Hands on working experience in Role Hierarchy, Custom Profiles and public Groups creation and user management.
* Involved in creation and maintenance of custom objects, tabs, fields, Record types, page layout as per business requirements.
* Created page layouts, search layouts to organize fields, custom links, related lists, and other components on a record detail and edit pages.
* Implemented pick lists, dependent pick lists, and validation formula fields to the custom objects.
* Created workflows and approval processes based on various business processes.
* Extensive experience in data migration and integration using Data Loader.
* Utilized Informatica data loader in handling massive amounts of user data. Involved in Migration testing.
* Worked with Sales force.com Reports, Dashboards and deployed several Reports using salesforce.com platform.
* Created Custom Reports and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
* Used the sandbox for testing and migrated the code to the deployment instance after testing.

**Environment**:Salesforce Lightning, Salesforce, Import Wizard, Visual Force Pages, Mozilla Firefox

**Education Details:**

B.E. from SVIT College in the stream of E&C , 2012

Masters in IT Management from the University of the Potomac, VA in 2019