**Bhawna Basa**

Software Engineer

Site #2, Tulsi Layout, Kasavanahalli, Bangalore

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D.O.B – July 22, 1993

Insightful, results-driven IT professional with significant success over 4.5 years’ experience of product development and support to end users utilizing technology and software programs. Thorough hands-on experience in application enhancement. Supportive and enthusiastic team player dedicated to streamlining process efficiently resolving project issues. Willing to take initiatives of major incidents and learn new technologies as well.

Experience

Associate having 4.5 years of experience in Information Technology. As part of the assignments, I have been in requirement analysis, application development & maintenance, functional studies, process and quality reviews. I have worked on multiple major issues related to client application and involved in some major process automation. Also, experienced in service management including team management.

**Sep 2014 – Present Software Engineer**

Wipro Limited

1. **Project Summary:** (June 2015- Nov 2017)

Domain- Banking Domain

Environment- .NET Framework, ASP .NET,C#, SQL Server,HTML,CSS,JavaScript,Web Services.

**Tools:** Visual Studio, ncipher, SQL Server 2018 R2, Service Now, Code Analysis

**Role and Responsibilities:**

1. Writing LLD and HLD.
2. Implementing new enhancements/Change Requests.
3. Handling Database activities like performance improvement, Creating SPs, views and triggers.
4. Resolving technical issues like fixing browser based UI issues.
5. Implemented client side custom validations for better application performance.
6. **Project Summary**: :(Dec 2017- Till date)

Domain- Energy and Utility

Environment- Salesforce.

**Role and Responsibilities:**

**1.** Salesforce developer

**2.** Leadership activities

3. Implemented Apex triggers and Visualforce components.

**4.** Process improvements, Value additions.

5. Analyse the migration rules and implement the same.

As a senior member of the team I used to be part of leadership activities and take initiatives to resolve major issues, application changes and service improvements.

Education:

**ACADEMIC QUALIFICATION**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Degree** | **Institution** | **Board/ University** | **Year of** **Passing** | Percentage of Marks |
|  **BCA** | **School of MATH., STAT.** **& COMP. SCIENCE.** | UTKAL UNIVERSITY | **2014** | **88.18%**  |
|  **+2 Science** | **Prabhujee E.M.School** | **CBSE** | **2011** | **72%** |
|  **10th**  | **Prabhujee E.M.School** | **CBSE** | **2009** | **87.2%** |

Languages:

* English
* Odia
* Hindi
* Bengali

Certificates:

* ITIL Foundation Certificate in IT Service Management by Axelos.

I hereby declare that all the particulars stated above are true to the best of my knowledge and belief.

 - Bhawna Basa