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| **Bharamappa Navi**  **Bengaluru ,Karnataka** | **EmailID:**[**bharamappa.navi@gmail.com**](bharamappa.navi@gmail.com)  **Phone: 9611794110** |

# CAREER OBJECTIVE:

I am looking forward to an opportunity for working in challenging environment where I could apply my knowledge and skills with the available resources for developing my career and be a part in the growth of the organization.

# PROFESSIONAL SUMMARY:

6+ years of total industrial experience in **Salesforce Configuration and Testing domain**. Good communications skills and able to follow directions and meet new challenges.

* 3 years of experience in Salesforce configuration and Testing
* 3.5 years of experience in Manual Testing.
* Hands on experience in Manual Testing concepts**.**
* SDLC, STLC Testing Methodologies like Agile, Waterfall. Requirement Gathering & Analysis, Test Planning and Strategy, Test Case Creation & Execution.
* Have extensive experience in creating Custom Fields, Custom Objects, Record Types, Validation rules, Page layouts, Profiles and implementing Record level and Field level security and other Configurations.
* Created Simple Reports and Dashboard and various other components as per the client and application requirements.
* Have worked on Workflow Rules, Process Builder, created automated order routing and EmailAlert.
* Handling daily scrum meetings, updating status and plan activities as per the updates.
* Test/ Defect management tools: ALM, JIRA, Salesforce Agile,ServiceNow
* Regression Testing, Functional Testing, Black Box Testing, System Testing, Localization & Globalization Testing, E2E.
* Experience in handling issue tickets using CISM and Service now tool.
* Experience in Project documentation using Confluence and Sharepoint.

# Skills:

* Manual Testing on salesforce.com
* Functional testing
* Sales Cloud
* Salesforce administration

# WORK EXPERIENCE:

# 1. ANCIT Consulting pvt ltd.

# Aug2018-Present

# Client- Mercedes-Benz Research & Development India.

Designation -Salesforce Admin & Salesforce QA(Manual)

# Mercedes-Benz Research & Development India(MBRDI) is part of Daimler AG. Daimler AG is a German multinational automotive corporation headquartered in Stuttgart, Baden-Württemberg, Germany. It is one of the world's leading car and truck manufacturers.

# Roles and Responsibility:

* Identifying test scenarios based on the requirements and Designing test cases for the scenarios identified.
* Customization and configuration of overall Salesforce settings such as new Task creation, creating page layouts and record types, custom links, related lists.
* Testing Validation Rules, Work Flow Rules and Approval Processes for new Tasks, field updates and Email alerts according to application requirements.
* Creating and customizing new Users and implementing security and sharing rules for different users at different levels of organization
* Generating Reports based on the requirement of the business users and creating Dashboards for various profiles.
* Analyze the business/ functional requirements of the projects.
* Preparing the Test Data required for E2E testing of the systems,testing newly added features and performing overall regression testing of the overall Test Suite.

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# 2.OCEAN Web Technologies pvt ltd.

# Jan2015-Jul2018

Designation -Software QA Engineer(Manual)

# Roles and Responsibility:

* Understanding Project Requirements
* Involved in identifying test scenarios and writing test cases.
* Experience in Functional, Integration, Regression Testing, Performance Testing.
* Done functional testing, integration testing, system testing and regression testing.
* Involved in Smoke testing of an application.
* Interacted with the end users to test according to their requirement.
* Involved in test case execution and Bug Reporting.
* Identified defects, reported and interacted with development team to resolve them.
* Preparing pass logs, defect logs, clarification logs.

# EDUCATIONAL QUALIFICATION:

# Bachelor of Engineering(VTU)

# (Computer Science) -2014

**PERSONAL DETAILS:**

Name : Bharamappa Navi

Date of Birth : 2nd Jan 1990

Address : C/o Madhavi Residnecy Beside Indira convent highschool ,Tavarekere main road 1st cross,BTM 1st stage Bengaluru -560029

Languagesknown : Kannada, English, Hindi.