

Imran Pathan,
Salesforce Certified Developer,
Growth Hack Solution Pvt. Ltd.
Hyderabad, India.

SUMMARY

- A highly technical, 3x Certified Salesforce Developer with 3+ years of experience in salesforce ecosystem. More than 2+ years of configuration and 1+ years Developer Experience. Proven ability to analyze, design and optimize business processes with hands on experience implementing change, increasing user adoption and driving best practice.
- During my work, I have gathered knowledge about Security, User setup, Community Portal, End-user handling and customer service.
- Hands-on experience on Live Project and Trailhead Playground having more than 80000+ points, 125+badges, 3x superbadges and Ranger Rank .
- Involved in gathering knowledge of client's requirements, converted it in functional requirement and developing customized solutions.
- Provided end user training and responsible for technical documentation.

EXPERIENCE & PROJECTS:

**Growth Hack Solution Pvt. Ltd. DEC 2019 to
Till Now (3.2 years)**

1. Project Name: **Setup Speaker opportunity (Sales process).**
Role: **Salesforce Administrator and Developer**
Description: As the client was an event exhibition company they had a sales process for exhibition opportunity. But then client comes with requirement to setup new sales process for speaker opportunity. Created record types, wrote triggers and validations, configured flows and LWC components to meet their requirement.
2. Project name: **Delegate Opportunity registration.**
Role: **Salesforce developer**
Description: Client has delegate opportunity and it is created when delegate visit registration website and fill form. Wrote trigger for updating payment status and activating registration when product is added to delegate opportunity and it will appear in related list.
3. Project Name: **Support Project**
Role: **Salesforce Developer**
Description: Providing support to Salesforce users. Business and end user logged the tickets, based on the priority of tickets and cases resolved the issues and cases and closed the tickets. The tickets related to Lightning pages, Visualforce pages, Lightning Web Component, Trigger, Apex Classes and Automation tools.
4. Project Name: **Support Project**
Role: **Salesforce Administrator**
Description: Providing support to Salesforce users. Resolve tickets related to Validation rule, profile, roles, security, OWD, Record Types, Page layout, Data Loader, application development, process builder, approval process flow, validation rules and automation tools.



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CORE COMPETENCIES:

- **Apex:** Apex Classes, OPPs, DML, SOQL, SOSL, Asynchronous Programming, batch classes, triggers, test classes, web services, future methods, Schedulable method, batchable class apex testing and apex debugging.
- **Lightning Pages:** Extensive experience on lightening components (Aura components and LWC Components), Visualforce pages, apex controllers, Lightning Design system and Lightning data service.
- **Data Management and migration:** Importing & exporting data, Apex Data Loader, Data Import wizard, Database design, sql for querying from database and salesforce APIs.
- **Testing and Deployment:** Performed unit testing, smoke testing, sanity testing, QA testing, user acceptance testing (UAT), and code review. Expertise in Deployment from scratch org to sandbox, sandbox to sandbox , sandbox to production with and without Git repository.
- **User setup:** Setting up users, troubleshooting user issues, profile permissions & settings, permission sets, field-level security, record types, new user creation, disable User and consulting etc.
- **Security & Access:** OWD, roles & hierarchies, sharing rules and salesforce security.
- **End Users Handling:** Interacted with National & International end-users to support them via call, chat, and email.
- **Analysis & Design:** Writing functional design documents that mention the details of the desired functionality, details of components such as Table structure, UI design, business process validations, performance requirements, etc.

Certifications:

- **Certified Platform Developer 1 (PD-1)**
Credential ID: 2761652 (Passed on Dec 2022).
- **Salesforce certified Administrator (ADM-201)**
Credential ID:-2605516(Passed on Sept 2022).
- **Form Assembly**
Credential ID:-j2ffa84xrhb3 (Passed on Sept 2022).

Business Skills:

- Expert proficiency in Microsoft Office and web browsers.
- Excellent organizational, verbal and written communication skills.
- Strong analytical, problem solving, and troubleshooting skills.
- Basic Understanding of DocuSign, Adobe Sign and Conga Composer.
- Good Presentation, Documentation and collaboration skills.
- Sufficient knowledge of DevOps.
- Expertise in client interactions
- FreshDesk
- Business analytical skills
- Sales Cloud and service cloud.
- Agile Scrum methodology.

Key Skills:

- Strong practical deployment knowledge of Lightning components, Salesforce configurations, Apex classes, APEX Web services, API, AppExchange deployment, and Salesforce.com controls.
- Excellency in coding, testing, debugging and deployment.
- Strong understanding of environment management, release management, code versioning best practices, version control, change management and deployment methodologies.
- Proficient in requirements gathering, requirements analysis and prioritization with business users
- Strong frontend, backend development and good Knowledge of Web Technologies such as HTML, CSS, JavaScript, XML, JSON and jQuery.
- Good knowledge of Scrum Methodologies.
- Sufficient Knowledge in Web Services and Integration: Rest API, Soap API.
- Excellent team players and able to work with cross-functional and offshore teams.
- Strong understanding of relational database concepts, design patterns, salesforce best practices and MVC architecture.
- Sound Knowledge of continuous integration and continuous deployment (CICD) tools.
- Designing, coding, and implementing Salesforce applications.

Business Applications Worked On:

- Salesforce CRM
- Copado
- Jira
- Gear set
- Sourcetree
- Visual Studio code (VS code) and Salesforce CLI
- Conga Composer (App Exchange)
- Form Assembly (Third Party webservice)
- Bitbucket
- GitHub and git repository.

Technical Skills:

- Force.com
- Salesforce CRM
- Visual Force Pages
- Lightning Pages
- Aura Framework and LWC framework.
- Apex, HTML, CSS and JavaScript.

Education:

- Mechanical Engineering – 81.67%
MSS's College Of Engineering and Technology
Jalna. 2018
- HSC – 73.28%
ASC College of Badnapur, Dist Jalna. 2014
- SSS–87.45%
Shivaji High school, Roshangaon, Dist Jalna.
2012

Achievements:

- Achieved 5th Rank in University for BE.
- Served as General Secretary (GS) while pursuing Degree.
- Achieved 1st prize in Technical quiz Competition in 3rd year at University level.

Strengths:

- Positive Attitude
- Team Player and Good leadership quality
- Quick learner
- Self-Motivated
- Problem solving Mindset

Personal Details:

- Marital status :Married
- Nationality : Indian
- Date Of Birth :1st Nov 1995
- Languages Known:
English, Hindi, Marathi and Urdu.