Nirav Mistry

Sr. DevOps Engineer

Total Exp: 9+ Year, Relative Exp: 6+ Years

Education: Masters in Computer Applications (MCA) 2014

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India (IN)

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SUMMARY

Highly seasoned DevOps Engineer with six years of hands-on experience, showcasing proficiency in a diverse skill set encompassing AWS, Azure, CI/CD, Automation, Infrastructure Management, Infrastructure Cost Optimization, Project Architecture, and proactively engaging in ad hoc tasks.

EXPERIENCE

Fintech Global Center (Formerly known as The Beast Apps) — *Sr. DevOps Engineer* (Team lead)

DECEMBER 2019 - PRESENT [3 Years 9 Months]

- Lead and facilitate Agile ceremonies (e.g., Daily Standup, Sprint Planning, Sprint Review).
- Allocate tasks and issues to team members during Sprint Planning using the FreshDesk/Redmine.
- Engage with clients to gather and understand their technical/infra requirements.
- Translate client needs into technical solutions with blueprints.
- Take care of the security to implement best practices for securing infrastructure and applications.
- Oversee domain registrations, manage nameservers, configure DNS records and Email accounts.
- Collaborate with teams and stakeholders to define the project's overall technical architecture.
- Make technology stack decisions and establish architectural patterns.
- Monitor and maintain existing infrastructure for performance, stability and cost.
- Implement optimizations and improvements as needed.
- Design, implement, and manage Continuous Integration and Continuous Deployment (CI/CD) pipelines.
- Fully automate code builds, testing, and deployment processes with notifications and alerts.
- Set up monitoring tools to track system performance and issues.
- Configure alerting systems to detect and respond to

CLOUD PLATFORMS

- Azure
- AWS

CI/CD TOOLS

- Jenkins
- TeamCity
- Octopus Deploy
- Azure DevOps
- AWS CodeBuild & CodeDeploy
- GitHub Actions
- BitBucket CI/CD

SCRIPTING

- Bash
- Batch
- Powershell & DSC
- Python

AUTOMATION

- Selenium
- AWS Lambda
- Azure Automations
- Custom Developed Applications
- Terraform

MONITORING TOOLS

- Grafana, Prometheus
- Site 24x7
- Custom Developed Application

SOURCE CONTROLS

- Git
- BitBucket
- VSTFS(TFS/Azure Repo)
- SVN

- issues.(ElasticSearch, Grafana, custom scripts)
- Develop and test disaster recovery plans. Ensure data backup and restoration processes are in place.
- Deploy plenty types of applications and services to development,
 QA, and production environments.
- Establish Service Level Agreements (SLAs) for new and existing services.
- Define and track key performance metrics to optimize service delivery.
- Develop automation scripts and utilities to streamline operational processes. (Shell, PowerShell, Python, bash)
- Utilize containerization technologies like Docker for packaging applications (ECA, ECR, ACS, ACR, Cluster).
- Administer Google Workspace, Microsoft 365, GitHub organization.
- Manage domains/DNS, Active Directory Domain Services (ADDS) accounts, VPNs, access management, rules, and policies.
- Develop utility tools, software and websites using various programming languages (e.g., .NET, Angular, Python, C#, C++).
- Administer Linux (Debian) and Windows Servers, including Active Directory Domain Services (ADDS).

RadixWeb, Ahmedabad — *DevOps Engineer*

SEPTEMBER 2017 - NOVEMBER 2019 [2 Years 2 Months]

- Working as an architectural team member to design and implement cloud-based solutions and establish best practices for cloud architecture.
- Own and maintain the Continuous Integration and Continuous Deployment (CI/CD) pipelines using Jenkins and Azure DevOps.
- Oversee and manage the client's cloud infrastructure to ensure availability, cost-effectiveness, and optimal performance.
- Contribute to and leverage the open-source internal framework "RxWeb" for development projects.

The Beast Apps, Gandhinagar, Gujarat, IN— *Software Developer*

APRIL 2014 - AUGUST 2017 [3 Years 5 Months]

- Develop new features, modules, or functionalities based on project requirements.
- Debug and resolve problems in the codebase.
- Work closely with cross-functional teams, including designers, product managers, and QA engineers.
- Participate in code reviews to ensure code quality and adherence to coding standards.

BUG/SUPPORT TRACKING

- Jira with Confluence
- Git
- FreshDesk

VIRTUALIZATION / CONTAINERISATION

- Docker (ECS/ACS)
- Hyper-V

ADMINISTRATION PORTALS

- Azure Active Directory
- AWS Console (IAM)
- Google Admin Console [GSuite]
- MS Office 365 with Teams
- Git Org. Account Management

KNOWN PROGRAMMING LANGUAGES/TECHNOLOGY

- C# in .net and .net Core with Console, Desktop Service, Rest API, ASP.Net MVC with Entity framework
- Python Core, Flask
- Frontend: HTML, JS, CSS
- Core Java, Android with java

WEB SERVERS

- IIS
- Apache

DATABASES

- MS SQL,
- MSSQL, Aurora,
- DynamoDB

KNOWN OS

- Windows Servers and Desktop
- Ubuntu Server and Desktop
- Android

COMMUNICATION LANGUAGES

- English
- Hindi

EDUCATION

GLS Institute of Computer Applications — MCA

JULY 2011 - APRIL 2014

Completed the Masters of Computer Application with 8.5 CPA out of 10. The specialization in Computer Applications.

Gujarat University — BCA

JUNE 2008 - JUNE 2011

Completed the Bachelor of Computer Application with First Class.

RECENT WORK

Migration — On premises infrastructure to AWS Cloud

We recently transitioned our on-premises infrastructure, which comprised a diverse range of Windows/Linux servers and workstations across various development and testing environments (Dev/Test/Demo), to the AWS cloud. In doing so, we replicated a nearly identical setup utilizing various AWS cloud services.

Organization - Fintech Global Center Team Size - 2

OfficeBCP — Azure Virtual Desktop Service

Using OfficeBCP you can set up and manage your office infrastructure in the Azure cloud including servers, workstations (windows 10 pro), office 365, Teams, shared network drives (Azure Storage Account) and other tools/softwares using different Azure services.

Organization - Fintech Global Center Team Size - 1

Server Maintenance — Azure and AWS Cloud Maintenance

We have infrastructure in Azure as well as in AWS and we have to maintain it by doing daily/weekly checklists, improvements in CICD processes and increasing the automation level in tasks to reduce 90% of manpower. Additionally, we prioritize updates and upgrades to maintain the infrastructure's efficiency and security.

Organization - Fintech Global Center Team Size - 2

UTILITY PROJECTS — To Support Automation

In general we faced some repeated tasks, to reduce those loads. I always prefer to use developed applications, scripts, or tools i.e.

- Auto Process and Upload log files (Maintain server space)
- Database admin panel (db on web) to manage user/rights
- syslog with mysql and admin panel (Audit Trail).
- Build Tools for company's framework
- Remote Task Manager (Monitoring tool)
- Many other Desktop/Web Apps for automation and management including serverless architecture

Organization - RadixWeb, Fintech Global Center Team Size - 1

USED SERVICES/TOOLS IN DETAILS

Azure DevOps

- Organization, User, role/Permission, Email Notification for events Management
- ☐ Pipeline Pipeline for different branches, Variables, Triggers, Retention, BODM (Build once, deploy many)
- Release Fully and semi automated deployment with single tenant and multi-tenant flavored application
- Configuration Integration with Third Party tools
- 🔾 Other Git Repo, Library, Task Groups, Artifacts management, Private Nuget Server

Azure

- Azure Active Directory Active directory with Domain Services, User roles and permission management, MFA, Cloud Sync with on-prem domain service
- ☐ Virtual Machines VMs, Disk, Auto Start/Shutdown, Backup, Disk Snapshot
- Uirtual Network Vnet, Subnets, Network Security Groups, CDN Profiles, Network Interface, Peering
- Subscription Management Cost and Billing management with alerts, cost explorer, detailed usage report
- ☐ App Services Web application deployments, Application Insights, static web apps, custom domains
- Databases SQL databases, Azure SQL, Cache for redis
- ☐ Windows Virtual Desktop WorkSpace, HostPools, Application Groups, Workspace
- ☐ Azure Functions API Deployments
- □ Storage Accounts Containers, Shared Files, blobs, backups, NAS storage, Sync with on-prem disk
- ☐ Integration SendGrid Accounts, Zoho, Teams, PowerBI
- ☐ Application App Registration, Enterprise application, Single-multi tenant authentication, app permissions
- Automation Accounts Powershell and Python script to manage resources, perform checklist
- ☐ Azure Communication Service Recently worked on the ACS for creating POC application
- Event hub Own and manage various Queues/Channel that is used by applications
- □ ACR/ACS/ACI Setup the container serviceInstance, deploy image to container registry

AWS

- VPC VPC, Subnets, Security Groups, Route Tables, Regions, Availability Zones, Open VPN
- ☐ Route53 Hosted Zones, DNS Records, Alias, attach services to records
- ☐ CloudFront Distributions, S3 static site binding, custom domains
- EC2 Load Balancers, Security Groups, Auto Scaling, Elastic IPs, AMIs, Keys, EBS
- ☐ Lambda Applications, Functions
- □ S3 static sites, public access of buckets, automation to maintain retention of files, sync on-prem data
- ☐ AMQ and SQS- Brokers, channels, configurations
- □ SES Domains and Email, Email Templates, usage reports
- ☐ IAM User management with Roles, Permissions, Policies, MFA and Access Keys
- □ CloudWatch Rules, Events, alerts, monitoring
- ☐ Directory Service Active Directory, DNS, User managements
- Databases DynamoDB, RDS with MSSQL, MySQL and Aurora
- ECS/ECR/Cluster Services, Task Definition, automated CICD for ECS

TeamCity

- Multi level Project/Sub Project Structure
- ☐ Multiple VCS Roots
- □ Planty types of runner
- Triggers
- Snapshot and Artifacts dependency
- ☐ Configuration Parameters, System Properties, Environment Variable,
- User, groups and Permission management
- Third party tools/Plugin integration like Slack, Teams, Email, Spark Messenger, Nuget
- ☐ Active Directory based and other Authentication Methods

Octopus Deploy

Multiple Spaces	Custom Step Templates
Manage Deployment Targets	Variable Set and Different Scoped Variables
Multiple Environments	Azure and Local Active Directory User Authentication
Multiple Tenants Managements	User, Teams, Roles and Permission management
Package Repository	Octopus Integration with other product using API