

****Mukesh Kumar Lal

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**Expertise/Overview**

6 years of experience in developing salesforce applications with excellent object-oriented analysis and programming skills. I have been involved in major development phases including requirements analysis, design, development, testing and support/maintenance of cloud computing applications. Hands on experience in **Salesforce.com CRM, Force.com** tools including **Force.com IDE** and **Point-and-Click Setup tools**.

* Experienced in Developing and Implementing Customized **Salesforce.com CRM** solutions for International/national Clients.
* Experienced in SFDC Development, administration, configuration and **data migration**.
* Worked extensively in **Cloud computing Application**, **SFDC-Sales Force CRM**, and Apex Scripts for Standard/Custom objects with Force.com IDE tool.
* Defined and worked on **Data Components**-Custom Fields, Custom Relationships **Business Logic Components**-Email Services, Work Flow Rules, **User Interface Components**-Tabs and Page Layouts.
* Rich Experience in Force.com Apex Classes, Apex Triggers, Integration, Visual force, Force.com, API

**Technical Skills:**

* **Salesforce.com:** CRM, Application development, Integration
* **Database:** Oracle, MS SQL Server
* **Markup Language:** Visualforce, HTML
* **Language:** Apex, Java, Web Services
* **Script Language:** Java Script
* **Tools:** Force.com IDE (Eclipse, IntelliJ), Visual Studio

**Work Experience:**

* Aug-2019 to Till Date

QA Infotech-- as Sr. Software Engineer (Salesforce)

* Jan-2018 to Aug-2019

SaaSForce A Cognizant Company-- as Associate – Project (Salesforce)

* Apr -2017 to Dec-2017

Artesian Software -- as Software Engineer (Salesforce)

* Nov -2016 to Mar -2017

Girikon Solutions -- as Software Engineer (Salesforce)

* Nov-2015 to Nov-2016

360 Degree Cloud -- as Software Engineer (Salesforce)

* Oct-2014 to Nov-2015

ANR Software -- as Junior Programmer (Java)

Summary

* Over 5+ years of experience in developing Salesforce applications with object oriented analysis and programming skills.
* Strong technical skills in Apex with deep knowledge of Triggers, Wrapper Class, Batch Class, Scheduler Class, Future Class, Test Class and Force.com Sites.
* Expertise in development on Force.com platform using Apex classes, Visual Force and SOQL.
* Knowledge of Data Migration Tool like Apex Data Loader and Development Tools like Eclipse, Force.com IDE and Force Explorer.
* Good knowledge of SFDC Customization with custom objects, custom fields, Workflow Alerts & Tasks, Validation Rules ,Permission Sets, Profiles, roles hierarchy and Approval Processes.
* Configured and maintained user security permissions in compliance with organization needs.
* In-depth experience in CRM business process like Forecasting, Campaign Management, Lead Management, Account Management and Case Management.
* Proficient in designing of custom objects, custom fields, picklist, role-based Page Layouts, Workflow Alerts & Tasks, Validation Rules, Approval Processes, Custom Tabs, Custom Reports, report folder, report extractions to various format, design of visual force page, record types, dashboards and email generation according to application requirements.
* Ability in providing the best solution as per user requirements and end user stories.
* Extensive knowledge in implementing Security/Sharing Rules, Permission Sets, Field Level Security, Record Level Security, Profiles, roles and resource monitoring at different hierarchical level of organization.
* Capable of working efficiently under pressure.
* Experience in working with Salesforce.com sandbox and production environments.

**Certifications:**

* Salesforce Certified Platform Developer I
* Salesforce Certified Platform Developer II

**Professional Experience**

**Project 1:** Education domain (current project)

**Module**: Online classes scheduling and services

* + CPQ configuration
  + Lightning components creation
  + Classic to Lightning migration

**Responsibilities:**

* Working as offshore developer with US client team
* Getting requirement by scrum call
* Providing estimate and challenges
* End to end Development.
* **Deployment** of codes between orgs and to **Production**.
* Management of UAT.
* Implemented Lightning Components, Apex Controllers, triggers and test classes with test code coverage of 85-100% using Force.com IDE.

**Project 2:** Data Archival Process for a financial organization

**Module**: Data archival using Big Object Salesforce

* + Taking requirements from the client at their location (Mumbai)
  + Big object configuration
  + Creating lightning component for user interfaces
  + Jobs for archive data
  + View creation for archived data

**Responsibilities:**

* End to end Development.
* **Deployment** of codes between orgs and to **Production**.
* Management of UAT.
* Implemented Lightning Components, Apex Controllers, triggers and test classes with test code coverage of 85-100% using Force.com IDE.

**Project 3:** Mobile App for Loan which connects to SFDC by APIs.

**Module**: Personal Loan Process

* + User registration
  + Data capturing
  + Insurance Calculation
  + Loan disbursement

**Responsibilities:**

* End to end Development.
* **Deployment** of codes between orgs and to **Production**.
* Management of UAT.
* Implemented Lightning Components, Apex Controllers, triggers and test classes with test code coverage of 85-100% using Force.com IDE.

**Professional Experience**

Date of Birth : Jan 2, 1988

Father Name : Ram Parsad Singh

Nationality : Indian

Marital Status : Unmarried

Address : A-613, Dabua Colony, NIT Faridabad – 121001

**(Mukesh Kumar Lal)**