Name: Mallikarjuna Balli

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**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_SNAPSHOT\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* **5+** years of experience in the Information Technology Industry as a QA Tester in Manual and Automation Testing
* Around **3+** years of experience in Automation using Selenium **Webdriver** and **Java**
* Having **2+ year** of experience in API testing using **POSTMAN** (Manual & Automation)
* Involved in API Framework design using **BDD Cucumber** and **Rest Assured** library
* Having experience in working **Agile methodology**
* Proficient in creation and execution of automation scripts using Java.
* Proficient in Script creation in using TestNG framework.
* Hands on experience in manual testing at all levels of STLC.
* Proficient in creation and analysis of test reports.
* Good knowledge in Salesforce domain
* Experience Data driven testing, Cross browser testing and parallel test execution using selenium Webdriver, TestNG
* Proficient in generation of different type of Test Report in Selenium
* Having experience in Jenkins continuous integration tool (job creation, configuration and maintenance)
* Ability to work in a team environment or independently.
* Good at multi-tasking and working well under tight deadlines with high efficiency.
* Experience in defect tracking and preparation of bug report

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ EDUCATIONAL QUALIFICATION\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* **B.Tech** in Information Technology from from Narayana Engineering college Affiliated to JNTU
* **H.S.C** from Board of Intermediate Education Andhra Pradesh.
* **S.S.C** from Board of Secondary Education Andhra Pradesh.

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_TECHNICAL SUMMARY\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

|  |  |  |
| --- | --- | --- |
| Skills | Tools | Experience Level |
| Test Automation | Selenium WebDriver,TestNG | 4 |
| Version control | GIT | 3 |
| Inspection Tool | Firebug, Fire path, XPath Checker | 3 |
| Languages and Database | Core Java, SQL | 3 |
| EAI Tool | IBM MQ | 3 |

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_EMPLOYMENT PROFILE\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

* Worked as QA engineer in Spruce Infotech Pvt Ltd. From January 2022 to May 2023
* Worked as QA engineer in Cignex Technologies Pvt Ltd. From March 2021 to November 2021
* Worked as QA engineer in Q Soft Solutions Pvt ltd from June 2018 to March 2021

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_PROJECT EXPERIENCE\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Project Details:**

**Project: 3**

**Client: CSAA Insurance Group**

**Project Name:** Customer 360

**Approach:** Automation Testing

**Tools used:** Selenium Webdriver, POSTMANJIRA, SQL server

**Team Size:** 5

**Description:**

Customer 360 web application with CRM has phone call, research, chat options to provide different services like Make Payment, Manage Autopay, Manage payment method, Retention / Cancel Policy, Create Alert, Create Email, Create Follow up, Create Service Lead, Data Privacy/Opt-Out, EOI, Membership, Website inquiry ,Wrap up. request created by privacy team and HR team will process the request and legal team follow the procedure to close the request by getting the approval and email notification

**Roles and responsibilities:**

* Analyze the functional requirements of the application.
* Attending daily scrum calls
* Developing the scripts in Web driver with TestNG.
* Involved in Functional, Regression Testing
* Creation and execution of functional test cases, logging and maintaining defects JIRA
* Document preparation for different scenarios and reporting the status on timely manner
* Participation of weekly reviews with team members

**Project: 2**

Project name : Pango and Aura

Client : Aura.com

Testing : API and Functional Automation with Rest-assured

Domain : middleware technologies (social security, vpn, anti virus)

Role : QA Engineer

**Description:**

Trusted by millions, Pango Group has been providing identity protection and security services, including Hotspot Shield, Identity Defense, Intrusta, Betternet, Roboshield, VPN360 and UltraVPN, for nearly 20 years. The Pango group is an Aura company.

Website [https://www.pango.co](https://www.pango.co/).

Aura is a mission driven technology company dedicated to creating a safer internet for everyone. We believe that people should be able to live with the peace of mind that their identity, online accounts and devices will remain safe, private and protected, no matter where they go.

**Responsibilities:**

* Actively participated in daily stand up, sprint planning and sprint review meetings
* Involved in designing Test plan, Test Scenarios and Test Cases for both manual and automation test cases
* Actively participated in Peer Reviews of Test scenarios and Test scripts
* Involved in Functional, Retesting, Regression, API Testing and performance testing
* Involved in Release Process
* Identifying bugs through Automation Test Cases.
* Proficient in generating and managing Defect Tracking reports through Jira
* Responsible for providing the test reports to Test Lead.
* Involved in the preparation of daily and weekly status reports.
* Performed the database testing.
* Involved in identifying corner test cases to be verified for different browsers.

**Project: 1**

**Client :**Bitlasoft

**Team Size :** 2

**Approach :** Automation

**Tool Used :**WebDriver

**Description:**

* Bitlasoft is an online travel agency offering bus tickets in India. Tickets used to be booked through the traditional brick-and-mortar agents till 2006 when the online bus ticketing was introduced. Bitlasoft provides flexibility for the user to enquire available bus services, timings and accordingly allows booking of tickets. It also provides agent booking services with additional privileges over normal booking facility. Overall it makes reservation process simpler and more transparent to users.

**Roles and Responsibilities:**

* Analyze business requirements and system architecture/design.
* Analyze the functional requirements of the application.
* Involved in test plan preparation.
* Analyze the behavior of application with various interruption tests.
* Document preparation for different scenarios and reporting the status on timely manner.
* Developed the Test automation using Selenium.
* Developed the java reusable methods for automation framework.
* Conducted Smoke and Exploratory testing.
* Logged, tracked and reported progress on all test cases for projects on a timely manner for the project management teams.

**Personal Details:**

Name : Mallikarjuna Balli

Father’s Name : Sundharaiah

Date of Birth : 10th June 1991

Nationality : Indian

Marital Status : Single

Languages Known :English,Telugu,Hindi

**Declaration:**

I do here by declare that the above information is true and complete to the best of my knowledge and belief.

**Place Signature**

Hyderabad Mallikarjuna B.