

Contact

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Top Skills

Social Media
Internal Controls
Communication

Languages

English (Native or Bilingual)

Lindsay Doyal

IT Compliance at Americold Logistics, LLC.
Dallas

Summary

I am an experienced IT Compliance Auditor, IT Internal Controls Specialist and Internal Auditor with over 10 years of experience in these fields and in Customer Service. I have worked in the IT Field for 12 years from remote locations primarily with some onsite location work. I have experience in Privacy (primarily CCPA), PCI, Control Testing and Remediation efforts. I also have experience with IT related projects. I am well versed in Office365. I continue to strive to perform my work at my best by staying up to date on current events involving Information Technology.

Experience

Americold Logistics, LLC.
IT Compliance Analyst II
August 2020 - Present (7 months)
Sandy Springs, Georgia, United States

Reporting to the Director, IT Compliance

- Remediate Pen Test Findings
- Manage Penetration test remediation project
- Schedule and Facilitate Monthly Status Meetings
- Intake Annual Pen Test Results
- Formulate and manage a Project Management Plan to Remediate Findings
- Phishing and other Security Awareness Tasks
- SOX Requests, Remediation Efforts and Drafting SOC Reports
- Facilitate, Monitor, Define Remediation plans
- Provide Training as Needed
- Assist in the SOC 1 Certification with Auditors
- Provide Integration Support with Acquired Entity to Insure Compliance Standards
- Chairing IT SOX Control Implementation Sessions
- SAP Security Administration
- Annual/Quarterly User Access Reviews
- Monthly Termination Control

Serta Simmons Bedding, LLC

Senior Compliance Analyst

August 2016 - March 2020 (3 years 8 months)

Remote / Onsite Georgia

Reporting to the Director of Information Security

- Develop and grow the ITGC Department
- Perform User Access Reviews (UAR) according to the assigned frequency
- Grant, Reject, Delegate removal of access to applications to certain areas of the ERP system
- Responsible for implementing the Sarbanes-Oxley (SOX) 404 program (Information Technology Organization Only)
- Internal Audit and External Audit exercises (IT Dependencies) delegating to the Compliance Analyst and various application groups to provide artifacts that are to be provided to our Internal Audit, Internal Controls and External Audit teams
- Process requests for according to the California Consumer Privacy Act (CCPA) privacy laws
- Manage the Security Awareness for both our Corporate locations and Plant Locations
- Delegating tasks to the Compliance Analyst with various areas of the Security Awareness Program
- Compliance/Information Security presence in various projects and delegating tasks to various groups within the IT organization for completion; while, managing the timeliness of their progress to reach assigned deadlines with the project
- Work with the assigned Business Analyst and Project Manager to ensure that all timeline milestones are met
- Risk Assessment: Perform risk assessments on incoming vendors and applications / software into the environment
- Process documentation and technical writing for business processes with the IT organization
- Manage remediation efforts for Penetration Testing (PEN TEST), SOX Deficiencies/Improvement Opportunities, Internal Audit Findings
- PCI Compliance – Determining the appropriate SAQ based on the type of company. Administer the PCI interview and based on the findings (or deficiencies) I work with the appropriate parties to determine next steps in the remediation process.

Peak Hosting

Compliance Manager

October 2015 - February 2016 (5 months)

Remote, Oregon

Reporting to the Compliance and Security Engineer Manager

- Development of the Compliance, Privacy and Risk Management Program
- Privacy: Implementing the requirements according to the appropriate Privacy Laws
- Risk Management: Performed Risk Assessments on applications, vendors and software entering in the company environment
- Management of the Compliance Program by recruiting and interviewing potential candidates to build the compliance program
- Perform gap analysis of the company's environment
- Create a process to provide adequate controls, testing and monitoring for all future audits and possible certifications for Peak Hosting
- Standards were implemented as required by the ISO 27001 IEC standard: HIPPA, COBIT 5 and NIST
- Began implementing SAP as the ERP System at Peak Hosting
- PCI Compliance

U.S. Bank

Access Role Governance Analyst

April 2013 - July 2015 (2 years 4 months)

Remote, Georgia

Reporting to the Compliance (Access Role Governance) Manager

- Granting and Removing access as guided by the SOX 404 guidelines for logical access
- Performing scheduled User Access Reviews
- Tasked with the managing, monitoring, and coordinating compliance projects and initiatives
- Effectively collaborating with the business line partners and other Risk/ Compliance/Audit (RCA) staff to ensure compliance with corporate security policies
- Delegating tasks to provisioning groups according to approved access request
- Provide guidance for strong risk management controls
- Identified gaps and presented solutions that minimizes loss and risk from inadequate processes, systems, or human errors
- PCI Compliance – Collecting artifacts and analyzing the information to confirm compliance. This information is delivered on time to the primary team on or before the expected due date.

SAIC

Service Desk Level 3

April 2008 - June 2013 (5 years 3 months)

Remote, Tennessee

Reporting to the Service Desk Manager

- Responsible for answering incoming calls and troubleshooting computer issues
 - Responsible for gathering evidence for SOX and ISO audits pertaining to the Service Desk
 - Manage the annual customer service training for our Service Desk members
 - Manage the training for new hires for the Service Desk
 - Responsible for installing software to users' machines via Altiris
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