# Pratik Joshi

Senior Technical Consultant

17 Krishna Nagar Brahmpuri Road Jaipur, RJ 302002 +91-9571710062 joshiprateek801@gmail.com Pratik Joshi - Senior Technical Consultant - MTX Group J

#### **PROFESSIONAL SUMMARY**

A young and dynamic Cloud Computing professional having 4+ years of experience as Salesforce Developer/Technical Lead, academically proficient with Masters in Computer Application, determined to carve a niche in the field of Salesforce.com Application. Proven multitasker, self motivated team player and having the capability of delivering large scale projects in given deadlines.

#### **EXPERIENCE**

### MTX Group Inc, Jaipur — Senior Technical Consultant

January 2021 - PRESENT

Development of end-to-end Salesforce solutions using Force.com APEX Class, Triggers, Visualforce pages, components etc.

Playing a technical lead role in evaluating new CRM technologies/add-ons and developing plans for their implementation into Salesforce org.

Providing technical support for existing custom APEX code being used on the Force.com platform

Integration of applications with salesforce leveraging SOAP/REST based solutions

Training other development resources on Salesforce development practices

Maintain alignment with Salesforce development best practices and following the security standards provided by salesforce

# MTX Group Inc, Jaipur — Consultant / Technical Consultant

Dec 2017 - Dec 2020

Configuration using the salesforce standard features according to the assigned task requirement.

Develop Apex (classes and triggers), Lightning Components, and Visualforce to extend Salesforce in order to support business requirements.

#### **SKILLS**

**LinkedIn** 

Community Cloud, Sales Cloud, Service Cloud

Apex

Visualforce

Lightning Flows

Lightning Web Components

Working with Git Environments

#### **Additional Skills**

HTML 5.0

**CSS** 

Bootstrap

**JavaScript** 

Jquery

### Certifications

Salesforce Certified Administrator

Salesforce Certified Platform Developer I

Salesforce Certified Platform App Builder Certification

Copado Certified Administrator

#### **LANGUAGES**

Application development, including basic Visualforce pages/Lightning pages, Lightning Web Components, Assist with each release cycle to implement and deploy new/updates to existing applications and code.

English, Hindi

Working with integrated applications such as [enter your additional applications e.g. DocuSign].

Striving towards coding best practices and data quality.

Contributing to technical documentation

#### **PROJECTS**

## NYSERDA | Classic to Lightning Migration | Team Lead

As this project has been running for a very long time, most of the components were built according to the classic version of salesforce. We defined a strategy to convert this from Classic to Lightning a Step By Step Process. Initially for the internal user and then community users. Usage of Lightning FLOWS for different processes and LWC Components.

## NYSERDA | Combined Residential Application | Team Lead

The Combined Residential Application allows residents to apply for energy efficiency incentives through either the Assisted Home Performance with ENERGY STAR® or EmPower New York program. These programs are available for income-eligible owners and renters of 1–to-4 family homes and provide no-cost energy audits and incentives toward making your home more comfortable and energy efficient.

NYSERDA is also making available EmPower income eligibility screening using a household's geographic location. If your home is located in a pre-screened area, there is no need to submit income documentation as part of the application. See if you are in a geographically-eligible pre-screened territory.

On this program worked as a Lead and managed all the project end to end activities from development to deployment.

# NEW Hampshire | Grants Management | Lead Developer

Manage the entire lifecycle of your grants management program creating in-depth insights and an auditable, independent scoring committee capability — applicable across all industries including education, health and life sciences, human services, transportation and workforce development.

# NYSERDA| TECH TO MARKET | Lead Developer

Tech to market as a NYSERDA program provides incentives to all the innovation projects going on in New York State. As a solution provider we

have provided them a complete system to maintain and provide incentive from source to receiver end which covers the direct contractor, Incubators and their client companies.

# NYSERDA|PUBLIC ELECTRIC VEHICLE CHARGING STATION | TECHNICAL CONSULTANT

NYSERDA EV Charging station is a rebate program for installing parties. As a consultant implemented custom solutions including VF pages, Reports, Dashboard and met the functional requirements.

# NYSERDA|AIR SOURCE HEAT PUMP | TECHNICAL CONSULTANT

NYSERDA ASHP Program is working with ASHP installers to make them a strong alternative to conventional heating in colder regions. As a Consultant worked on the assigned task and upgraded the conventional system to a more interactive and User friendly system.

### NYSERDA | CLEAN ENERGY ENGAGEMENT PROGRAM | ASSOCIATE CONSULTANT

NYSERDA's Community Energy Engagement program seeks local organizations to help build awareness around diverse funding opportunities available for energy efficiency and renewable energy projects.

# NYSERDA | GROUND SOURCE HEAT PUMP | ASSOCIATE CONSULTANT

GSHP is one of the programs of NYSERDA to provide space heating and cooling, and hot water for residential and commercial buildings and improve the environment. As a developer, I had worked on implementation of an effective CRM solution. Our solution has provided a new level of scalability and customizability, utilizing Force.com custom solutions only out of necessity to complement a default salesforce approach.

# NYSERDA | CLEAN ENERGY COMMUNITIES | ASSOCIATE CONSULTANT

CEC is one of the programs of NYSERDA to implement clean energy actions, save energy costs, create jobs, and improve the environment. As a developer, I worked with an onshore Technical Consultant on structured design of the project. We had implemented an efficient CRM solution using apex, visualforce, manual sharing and security between different groups and profiles.

#### **EDUCATION**

**Amity University Rajasthan, Jaipur** — MCA

2015 - 2018

**University Commerce College**, Jaipur — BCA

2010-2013