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| HARSHIL SHAH  **SCRUM MASTER || AGILE CONSULTING||PROCESS IMPROVEMENT||LEAN FACILITATOR**  Extensive experience in Facilitation, Coaching, Training in various Agile Framework such as Scrum, Kanban & Lean techniques to distributed Agile Teams  harshilshah88@gmail.com  +91-9833767173 | | |
| * Profile Summary | | |
| * Skilled Technocrat with **over 10.10 years** of a total experience with **4 plus years** of experience as Scrum Master with globally distributed Agile Team/POD. * Experience of **working as Scrum Master and using ALM tools** for implementation of **Agile Practice i.e. JIRA, Swift Kanban , Rally, Confluence** * Experience of **facilitating / coaching enterprise** enhancements for stakeholders by using interactive discussions & “**hands-on” approaches to help learn and apply concepts in Agile** * Led the successful adoption and transformation to **Agile across the SCRUM Team and Organization** * Skilled in designing and driving transformation programs/initiatives for Client centricity, Value delivery or other identified goals using techniques like **Agile, DevOps, Lean, Design thinking, Kanban & Scaling Agile Framework i.e. SAFe, Spotify** * Interacted with the **client’s business and IT team**s to gather, define, clarify and refine requirements * Experience in working with Financial – Capital Market & Greenfield Package based Product Implementation Projects. | | |
| core24x24icons Core Competencies  Kanban & SCRUM  ALM/PPM Product Implementation  Scrum Master  Facilitation  Change Management  Quality Assurance  PMO and Program Governance  Risk Management  Team Building & Leadership  softskills24x24icons Soft Skills    Motivator  Collaborator  Change Agent  Communicator | | Notable Accomplishments Across the Career   * Established a **delivery process** based on Scrum principal specific to traditional (Application Development, Package Implementation, as well as emerging life cycle (i.e. IOT, Digital) that led to results such as multiple engagement moving from to adopt Scrum based execution utilizing internal capabilities * **Mentored & coached** the program team; planned and integrated the work of multiple teams on a programs; provided input on team performance and reward * Transitioned projects from existing iterative waterfall based execution to SCRUM based execution resulting productivity improvement and quick response to business change * Rolled out Agile Practice across multiple projects of same Business unit and Anchored the unified implementation of SCRUM based execution using in-house ALM/PPM tool * Setup the steady state Application support team serving 300K users with 20K projects using Kanban approach resulting significant improvement in Lead time for resolving tickets.   exp24x24icons Organizational Experience  **Jul’19 till Date**  **Infosys as Lead Consultant**  **Client: One the largest and oldest investment house in USA /Project: Equity Trading Platform**  **Role:**   * As Scrum Master facilitating distributed agile team on various Scrum Ceremonies. * Assisting PO with backlog items and grooming priority stories in JIRA * Facilitating Release Planning, Sprint Planning, Backlog Grooming & Retrospection Meeting. * Removing Impediment so team can deliver sprint goals and deliverables. * Ensuring timely reporting of the progress on project and Key agile metrics i.e. Burndown chart, Velocity chart, Lead Time, Cycle Time, Defect Leakage, CFD etc. * Regular Training and session on Agile and moving team towards self-sufficient POD structure. * Organising different type of Sprint Retrospection ensure team moral and participation towards continuous improvement and creating funnel of improvement ideas in areas of technical innovation, process improvement & functional application knowledge. |
| career24x24icons Career Timeline  **2019 – Till Date** Infosys as Lead Consultant  **2012-2013** Digite Infotech Pvt. Ltd. as Sr. Solution Support Executive  **2010-2012** Infrasoft Technologies Ltd. as Associate Consultant  **2013-2015** IGATE Global Solution Ltd. as  Sr Executive - DQL  **2015-2019** Digite Infotech Pvt. Ltd. as Solution Architect | **Jun’15 – Jul’19**  **Digite Infotech Pvt. Ltd., Pune as Solution Architect**  **Client: Cognizant / Project: Delivery Excellence**  **Role:**   * Analysing the current state of Agile Implementation by interacting with the cross-functional teams * Designing agile training material by mapping the current organization's process to agile process * Establishing Agile practices across teams by conducting & establishing sprint ceremonies. such as daily scrum, sprint planning, sprint demo and retrospective meetings * Setting up the Application Support team working on Kanban approach and focusing in improving lead time and cycle time by reducing non value added activity and automation. * Developing corrective actions necessary to mitigate most issues and reviews with management for confirmation prior to execution * Playing a consultative/collaborative role ensuring process and tools are placed appropriately in coordination with Scrum Team using Agile methodologies primarily Scrum & Extreme Programming Engineering practices * Supporting Product Owner and work closely with the team in product backlog grooming, program increment planning, sprint level planning, tracking and building software release plan * Identifying risk and attendant mitigations in sprint plan and MVP selection * Ensuring teams operate under architectural and portfolio governance, system level integration, and demos   **Aug’13 –Jun’15**  **IGATE Global Solution Ltd., Mumbai as Sr. Executive - Delivery Quality**  **Role:**   * Engaged with multiple accounts on a regular basis for process maturity assessments and enhancements as part of quality assurance * Engaged in the administration of a process for reporting progress on key project metrics including preparation and circulation of Periodic Project Status Reports (including risks, Process Compliance and issues) * Managed & led the Quality Management Group (QMG) & SEPG to inculcate the quality culture and striving for achieving excellence in Quality Management * Created Process Performance Baselines (PPBs), conceptualized and built Process Performance Models (PPMs) for Development, Maintenance, Testing and Hybrid Agile projects as Metrics Group Member * Conducted audits on customer specific compliance requirements apart from routine project health check focusing on various Engineering & Project Management process areas * Defined and rolled out Scrum method of agile execution in project management system streamlining the execution of Agile Project with unified process and metrics for tracking the performance agile execution * Facilitated Improvement Project based on Kaizen, Lean and Six Sigma focused on improving Customer Business Process, Internal Project Process & Account level Process | |
| exp24x24icons Previous Experience | **Mar’12 – Jul’13**  **Digite Infotech Pvt. Ltd., Mumbai as Sr Solution Support Executive**  **Jan’10 – Mar’12**  **Infrasoft Technologies Ltd., Mumbai as Associate Consultant** | |
| D:\Icons\Certification24x24icons.png Certifications | * Training for Internal auditor from TUV Nord for ISO 9001:2008 Quality Standards * ITIL® v3 Foundation Certified by Axelos | |
| edu24x24icons Academic Details | * Masters in Information Management from JBIMS, Mumbai in 2016. * B.E in Information Technology from Thadomal Sahani Engineering College, Mumbai in 2009 with 66.57 % * Diploma in Information Technology from Shri Bhagubhai Mafatlal Polytechnic, Mumbai in 2006 with 82.53 | |
| Personal Details  Date of Birth: 11th Aug 1988  Languages Known: English, Hindi, Gujarati & Marathi  Permeant Address:C2-203,Nadan Inspera, Sankar Kalat Nagar, Datta Mandir Road, Wakad,Pune:411 057 | | |