

Professional Profile

Having an experience of 3 years in Salesforce Lightning Development and Administration with an ability to work meticulously and independently with excellent analytical, troubleshooting and problem solving skills. Proficient in Salesforce Apex, SOQL, HTML and Lightning Framework.

Technical Skills

- Have live experience with Apex: Apex Trigger, Apex Class , Apex Test Classes, Lightning Components Controllers
- Proficient in Salesforce Lightning Components Development: building UI, lightning js controllers, communicating with Apex controllers
- Creating Lightning Flows - Auto Launched and Process Builder for automation
- Implemented and developed SFDC components like Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, Profiles and Permission Sets.
- Utilized data loading tools: Apex Data Loader and Workbench
- Retrieved and deployed code using Force.com ANT Migration Tool
- Developed rich UI and responsive web pages for the custom force.com Home page
- Having knowledge of Salesforce APIs and Integration
- Solid knowledge of programming fundamentals and best practices followed in SFDC

Career summary

October 2017 - Present **Tata Consultancy Services, Noida**
System Engineer

Started my journey in the IT industry with TCS as Assistant System Engineer - Trainee. Over the course of three years, I possessed the knowledge and technical skills in Salesforce while working for various projects.

Key responsibilities

- As Agile methodology is being followed, on time delivery for the modules worked upon with least slippages possible
- Being a team member, always helping out others such that one's own work does not get impacted.
- Understanding the ask of business at the very beginning and getting proper explanation of doubts at early stages.
- Using professional language during the interaction with business and other members.

Work History/Projects

1. Client : Airtel: Salesforce Classic

Team Size: 30

Role and Contribution:

- Worked on Test classes, configuration part: managing users, permission sets, roles
- Creating test data and up loading using data loader and workbench tools
- Creating custom settings and custom metadata

2. Client : **Entergy: Salesforce Lightning**

Team Size: 26

Role and Contribution:

- Worked on Lightning components: start of Lightning from this project
- Creating apex test classes and modifying the apex controllers to communicate with the lightning controllers
- Creating controller and helper methods in javascript for Lightning components
- Used lightning events for communicating between components
- Creating Lightning component UI using SLDS, HTML and CSS
- Using Lightning Component Library for component build

Apart from Lightning:

- Performed detailed analysis of business and technical requirements and designed a solution
- Developed Apex classes, Apex test classes and Apex Triggers, Asynchronous Apex for various technical and functional requirements in the application
- Created new objects, validation rules, profiles, permission sets, custom settings
- Configured the process: The application was required to use minimum apex triggers, so created triggers, handlers were left and converted the logic using the Process Builder and Lightning Flows
- Created new Lightning components from scratch along with the Apex controllers

Certifications

- **Salesforce Certified Service Cloud Consultant**
- **Salesforce Certified Salesforce Platform Developer 1**
- **Salesforce Certified Salesforce Administrator**

Education & qualifications

- **Bachelors of Technology, ECE** – Guru Nanak Dev University, Amritsar – 2017
- **Class 12, 87.55% in PMC** – Madhav Vidya Niketan, Amritsar – 2013
- **Class 10, 81.4%** – Madhav Vidya Niketan, Amritsar – 2011

Accomplishments/Achievements

- Experienced in designing, developing and implementing projects using agile methodology
- Received customer appreciation for development of lightning components
- Received customer appreciation for new designs & complex functionality development and on time delivery
- Expertise in Salesforce Force.com application development
- Earned 84 trailhead badges and more than 120k points in Salesforce trailhead
- Got Technical excellence award, on the spot award, Star of the month award, Learning Achievement award for technical development work in TCS.

