

Mukul Anand Mohan

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- To Work in a place which appreciates Innovation so that I can enhance my Knowledge and Skills to give my best for the Growth of the organization
- Knowledgeable performer ready to undertake management of challenging technical environments. Consummate provider of flawless operational continuity. Proponent of consistent technological growth through exceptional engineering.

Total years of experience **3+1.1 year internship and 4 year freelancer**

Skills

C, Java, HTML, AngularJS,AWS,NOSQL

Advanced Data analysis and modelling in MS Excel

Software Testing(Automation)

Database Management,

Incident Management

Basic Network Troubleshooting

Work History

2020-06-present

Associate System Engineer -Software development and support

CGI, Chennai , Tamil Nadu

- Working as system engineer in software developer and application support .
- Expertise in Algorithms
- Keep the track of time and attendance for various employees.

- Keep track of application during production and deployment.
- Expertise in cloud platform.
- Working closely with the testing team.
- Expertise on developer tools .
- Administration of payroll of all employees within the project
- Provide support to business management team in consultancy
- working as Critical resource to deliver the project on time
- exposure to J2EE servers especially apache tomcat
- cybersecurity planning
- Expertise in AWS services.
- Provide support to onsite clients through ticketing tools.
- Design and deployment of products.
- Expertise in product and application support.
- Expertise in incident and change management.
- Strong knowledge in data structures and design patterns

2019-10 - 2020-05

Technical Support -(FULL-TIME)

Mphasis Limited, Chennai , Tamil Nadu

Project Name : VOLKSWAGEN & BENTLEY

- Worked as technical support to enterprise architectures and services
- Expertise in ore JAVA
- Worked closely with stakeholder both internal and external
- Mainly worked as JAVA SUPPORT along with JAVA development team
- Expertise on MESSAGING TOOLS (KAFKA AND RABBIT MQ)
- worked along with TESTING AND DEVELOPMENT team to meet the project requirements
- Experience in handling ticketing tools like JIRA
- maintained ACTIVE DIRECTORY and MS 365 troubleshooting for the clients
- Windows server administration and maintenance .
- Expertise in SHELL scripting.
- Worked for UK based client as a critical resource and ensured on time delivery to customer
- Executed SQL queries in troubleshooting incidents or tickets related to Mphasis employee portal application
- Executed various techniques, to maintain servers and systems, keeping networks fully operational during peak periods.
- Responded to support requests from end users and patiently walked individuals through basic troubleshooting tasks.

- Developed and tested new product offerings prior to release to assist the development team in bug identification.
- Ensuring a high level of customer service; investigating and correcting technical issues and complaints relating to quality
- Expertise in change and incident management

2018-05 - 2019-10

Graduate Engineer Trainee (L1-Software Engineer)(FULL TIME)

Intech System Private Limited, Chennai, TamilNadu

- Trained and worked as GET with specialization in application development, networking and database management
- Developed using programming languages like C and C++
- Expertise in JAVA programming
- Expertise in Database(NOSQL) and basic exposure to architecture(Micro services)
- Used C for cloud distributed systems
- Designed GUI applications using C
- Expertise in algorithms and multi threading
- Expertise in front end languages like HTML and CSS
- Expertise in managing firewall and security software
- expertise as full stack developer

2017-05 - 2018-05

SOFTWARE DEVELOPMENT INTERN

Igenuine soft solutions ,Chennai

- Trained and developed the UG project(IEEE published) along with work exposure to software development and emerging technologies and projects
- Exposure to support projects
- Exposure to Development projects
- Exposure to project management and deployment

2015-01 -2018-05

- Freelance Software and management

worked as freelance software developer during college days by doing small freelance projects to get exposure to information technology.

Projects

Project Name : AVAYA ORCHESTRATION DESIGNING

- Developed project for Teleapps private limited using java technology
- Managed and led multi-disciplinary design team throughout development of application

Project Name : HFSP Bringing size based scheduling in HADOOP (UG Project and Internship)

- Completed Big Data project which has been published in **IEEE journal** and awarded as best project

Certifications

2019-08	ITIL foundation
2020-09	AWS(associate)
2020-01	Networking (online certification)
2020-01	Software Development Engineer (online certification),
2020-05	Udemy certified automation developer and full stack developer
2020-06	Udemy certified MS excel Professional
2020-10	Udemy Certified Realtime Workforce management analyst

Education

2020-10- present	Master of business management <i>Upgrad (online)</i>
2014-09 - 2018-04	Bachelor of Engineering: Computer Science And Engineering <i>Jeppiaar Engineering College - Chennai</i>

2013-06 - 2014-04

12th Std

Jawahar Higher Secondary School - Neyveli

2011-06 - 2012-04

10th Std: CBSE

Jawahar Higher Secondary School - Neyveli

Achievements

- Star performer of year in Mphasis limited
- National Swimming Gold medalist
- State Bodybuilding runner up
- Interschool Football runner up
- Designed for national meet poster
- Natgeo life wildlife influential photographer

Languages

Tamil



English



Hindi



French



Interests

Swimming, Gardening and Photography,photoshop editing