Venkatasubramani.G
Scrum Master

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Work Summary:

- Over all **15+** Years of IT Experience in Software Development,Scrum Master,Estimation,Testing,Support, Team Management, Maintenance & implementation of software product and project.

Scrum Master:

- **4+ Years** of Experience in **ScrumMaster** role as Scrum Coach, Facilitator and Servant-Leadership.
- Have Worked on **Kanban** and **TDD** Method.
- Facilitate the scrum events: Sprint Planning, Daily Stand-Ups, Backlog Refinement, Retrospectives, sprint/ release planning meetings.
- From retrospective, identify tangible growth areas and apply improvements moving forward.
- Assist in team development while holding team members accountable for their commitments, removing roadblocks to their work, and mentoring and developing team members.
- Create an environment for the agile product team to thrive by protecting the team from outside distractions and over commitment.
- Track and communicate team velocity, sprint/ release progress to teams.Ensure team is set up with tools and resources to complete the work.
- Facilitate the Backlog Refinement sessions with product owner to build product backlog. Helping the Team to give estimate by using the Planning Poker technique.
- Handling multiple scrum teams.
- Good understanding of **SDLC**, **Agile**, **Scrum** process.

Application Development Team Lead:

- **11+Years of** experience in software Engineering.
- Led & Managed 10 Development,3 Support,2 Maintenance Project with max Team member size of 12+ & delivered the projects within SLA with '0' defects .
- Requirement Analysis & Developing Functional Design (FRS) & Technical Design Document (TDD).
- Led & Delivered various **Dashboards** and **Reports** with following **DWBI** tools **QlikView,Qlik Sense,QMC,Qlik NPrinting, Tableau, BO Crystal & Webi Reports,& Hyperion Brio**.
- Led & Worked with following Database **Oracle**, **PL/SQL** and **T-SQL,MS SQL Server.**
- Led & Worked **DevOps** & **CI / CD** Role on ASP.net project.
- Led & Managed Vulnerability, CHG, INC, RITM & Service in BMC Remedy, HP Service Centre & service now tools.
- Having Good Experience in interacting with clients through 'on call' and direct for multiple projects.

Technical Skills & Tools:

`Scrum` `Agile Methodology` `Kanban` `JIRA` `TDD` `CI / CD` `DevOps` `SDLC` `Qlik Sense` `Qlik View` `Tableau` `BO Crystal & Webi Reports` `Hyperion Brio` `Oracle PL/SQL` `SQL Server` `T SQL` `ASP.net` `QMC` `Qlik NPrinting`

Domain Knowledge & Clients Worked:

Worked with following domain and clients

- Banking   - JPMC, Deutsche bank
- Insurance   - Oriental Insurance Company, Chola General Insuance
- Financial   - Symetra
- HealthCare   - WellPoint,Pfizer,UBH
- Manlog   - Toyota,Renault
- Telecom   - Vodafone
- Retail   - Nike,Khol's
- Bio Energy   – Auro Mira

Certifications & Courses:

- Certified ScrumMaster **CSM** from *Scrum Alliance*.
- Completed Course on **Data Science** in *Udemy*.
- Completed **Agile Principles and Methodologies** in *Skillsoft*.

Work Experience & Projects:

#1. SPi Global Solutions.
Scrum Project Manager
11/2020 – 02/2021   *Chennai,India.*

Project#1: Spark (11/2020– 02/2021)
Worked as a Scrum Project Manger for a Short term project which is content based. SPARK – Data As A Service platform" – is built based on micro-services based architecture. Each of the service is constructed to address the need of a specific design.

#2. Accenture Solutions India Pvt Ltd.
Scrum Master Specialist
O7/2014 – 09/2020   *Chennai,India.*

Project#1: MyWizard AI (07/2016 – 09/2020)
Mywizard AI is an internal project and Worked as Scrum Master across Multiple internal projects within Mywizard AI Tower. Scrum Team has worked on AI intelligent tools for internal Stake holder.

Project#2: Vodafone India (07/2015 – 06/2016)
Worked on Kanban method and applied to Vodafone india

VFIL project developemt and Delivered .Performed continuous integration and continuous delivery in the project from backlog to customer delivery.

Project#3: Pfizer,US (02/2015 – 07/2015)
Pfizer SME provided KT on Europe & Non Europe 300+ Pfizer applications.Provided Lead, Development and support work.

Project#4: Deutsche bank (07/2014 – 02/2015)
Led & performed individual Contributor role at client side. Delivered various Dashboards & Reports for Deutsche.

#3.Atos India Pvt Ltd.
System Analyst
O7/2013 – O7/2014   *Chennai,India.*

Project#1: Renault,France (07/2013 – 07/2014)
Lead and Worked with RBCOI Application and developed Various reports for Renault Nissan and fixed production Issues .worked as admin and provided access to Reports to the Renault users.

#4.CMC Ltd, A Tata Enterprise.
Sr,IT Engineer
O7/2012 – 07/2013   *Chennai,India.*

Project#1: Auro Mira (01/2013 – 07/2013)
Auro Mira is An IFS ERP application and has 380 Reports are deployed in IFS application and reports are scheduled and run in IFS application. Reports are stored in IFS server and IFS application has UI, Stored procedure and Reports.

Project#2: Chola MS (07/2012 – 01/2013)
Chola MS is an General insurance application .it has different modules from underwriting to Claim settlement.

#5.ACS, an Xerox Company.
System Development Specialist
O6/2011 – 12/2011   *Chennai,India.*

Project#1: Nike,Symetra,US (06/2011 – 12/2011)
Nike NWDC and Symetra are having common istar is an Intermediate tool to generate web Based report after developing the report it will be deployed in istar and the report will be scheduled based on the user requirement.

#6.Cognizant Technology Solutions Pvt Ltd.
Programmer Analyst
12/2006 – 08/2010   *Chennai,India.*

Project#1: JPMC, US (02/2010 – 08/2010)
Wamu is an JPMC project and worked as Lead & Develop Reports using Complex SQL Quries and send data to Wamu clients on daily,weekly and Monthly.

Project#2: Pfizer,US (07/2009 – 02/2010)
Pfizer MIC Onsite team will raise ticket on the issue and offshore will provide support on various issues.

Project#3: Toyota PRS, US (01/2009 – 07/2009)
Part Recovery System (PRS) is to maintain and Generate Reports on Vehicle Parts in the Toyota System.

Place: Chennai

Project#4: UBH, US (06/2008 -01/2009)
UBH Application handles medical insurance for its US clients.

Project#5: KHOL'S, US (12/2007 -06/2008)
Khols's Promo application handles about promotion and offers for its retails customers in US region.

Project#6: Wellpoint,US (06/2007 – 12/2007)
WellPoint (Now Anthem) is a provider of health insurance in the United States. It deals with various health insurance issues.

Project#7: JPMC T&SS CSX (12/2006 -06/2007)
The purpose of this project is to Provides Reports about Client Call in JPMC T&SS CSX BUSINESS UNIT.

#7.Thesys Technology Pvt Ltd, (Now Capgemini)
Engineer-Project
O8/2005 – 11/2006   *Chennai,India.*

Project#1: BANK MARK,TMB EAS (08/2005 -11/2006)
EAS gathers the required data from the TMBEAS DEST and then classifies the borrowers based on RBI norms. Using Generated reports EAS Cautions the Branch managers about the status of each account. There by the Managers can take necessary action to avoid slippage.

#8.Mastermind Software Solutions.
Programmer Trainee
O6/2004 – O7/2005   *Chennai,India.*

Project#1: INLIAS (06/2004 – 07/2005)
INLIAS is a non-life Insurance ERP product .INLIAS is connected through online. So branch office polices can be viewed by head & regional office using Reports. INLIAS is used to issue insurance policy for various departments like motor, marine, marine cargo, fire, Engineering, Miscellaneous.

Education & Details:

#1.Bachelor of Engineering in CSE 2004 Batch
VIT,Vellore- Affiliated to Madras University - *1st Class*
O3/2000 – O5/2004   *Vellore,India.*

#2. Higher Secondary School Certification (HSC)
State Board - *1st Class*
O3/1998 – O5/2000   *TamilNadu,India*

#3. Senior Secondary School Certification(SSLC)
State Board - *1st Class*
O3/1993 – O4/1998   *TamilNadu,India*

Personal Details:

Date of Birth   : 02-06-1983.
Nationality   : Indian.

Sex   : Male.

Marital Status : Single.

Passport No   : M8357264.

Languages   : English, Tamil

(Venkatasubramani Govindasamy)