

**PRASANTH.**

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### **CARRER OBJECTIVES:**

Looking for a challenging role in a reputable organization to utilize my technical, database, and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

### **SUMMARY:**

- ✧ Around 6+Years of Experience in IT Industry and SharePoint Administrator
- ✧ 2+Years of experience in office 365 (SharePoint Online).
- ✧ Hands on Experience in SharePoint /2010/2013/2016 Administration.
- ✧ Hands on Experience in Resolving Client and Server Issues in SharePoint.
- ✧ Working Experience L2 and L3 Support in SharePoint Administrator.
- ✧ Working Experience in 24\*7 support and Production Support.
- ✧ Extensive knowledge and hands-on experience in Farm installation, configuration and managing SharePoint Server 2013 (Medium Farm and Large Farm).
- ✧ Experience on Windows Server Administrations, Software Network Load Balancing (NLB) and Cluster Configurations SharePoint farm 2013
- ✧ Hands on Experience in Migrations of SharePoint 2013 to 2016 using Database attach and detach method
- ✧ Good experience Migration SharePoint 2013 on premise to office 365 (SharePoint online 2013) using Share Gate.
- ✧ Good Experience and Configuring Alternate Access Mapping for SharePoint farm 2013
- ✧ Worked on Help desk tickets using Service now tool for SharePoint issues
- ✧ Experience in Configuration of Office Web App servers (OWA) and office online server for SharePoint farm.
- ✧ Good Experience and Configured Search, User profile, BCS and Managed meta data for Service application in SharePoint farm
- ✧ Good Experience in Installations and Deployment of Services Packs and Cumulative Updates for SharePoint 2013 Forms and
- ✧ Good Experience in Automating back up using Power Shell script under task scheduler SharePoint Server 2013 and 2016 farm with Power Shell Script.
- ✧ Expertise in using System Center Operation Manager (SCOM) and SharePoint Diagnostics Manager, for SharePoint Servers monitoring and Performance planning.
- ✧ Good Experience and Configuration of Form Based Authentication in SharePoint Farm
- ✧ Expertise in Adding/Changing/Removing users and user group permissions for various sites.
- ✧ Good Knowledge in SharePoint 2010/2013 features like Service Applications and Monitoring.
- ✧ Good Experience and Configuring App management Service application in SharePoint 2013 farm.
- ✧ Good experience SharePoint online Power Shell scripts

- ✧ Experience in Backup and Restore Using Power Shell and schedule Backup in SharePoint farm
- ✧ Hands-on experience in SQL Database Installation and Configuration.
- ✧ Hands on creating resource groups, virtual machines, virtual networks, virtual network gateways, storage accounts in Microsoft azure.

## WORK EXPERIENCE

Working as SharePoint Administrator in **Mindtrail Technologies Pvt Ltd At Pune**

## EDUCATIONAL DETAILS

- ✧ **B.TECH** From **JNTUH** University.

## TECHNICAL SKILLS

SharePoint Technologies and Tools: SharePoint Server 2010/2013/2016.

Database Server: MS-SQL Server /2008/2012/2014

Operating Systems: Windows 2008R2/Windows 2012 Server

Mail Servers: Exchange Server 2010/2013

Web Servers: Internet Information Server, Active Directory, DNS

Ticketing Tools: Service Now

Migration Tool: Share Gate.

## PROFESSIONAL EXPERIENCE:

### PROJECT 1:

**Title: Procore Technologies**

**Description:** Procore's platform connects key project stakeholders to solutions Procore has built specifically for the construction industry—for the owner, the general contractor, and the specialty contractor. Because of its unlimited user and support model, Procore is able to connect everyone on one platform and offer unlimited storage, open APIs, and a single source of accurate and timely data. With more than 11,000 customers and 1.6 million annual users in 125+ countries, the company helps the construction industry build smarter—reducing risk, increasing efficiency, better communication, more profits, and intelligent insights that allow customers to run better businesses.

### Responsibilities:

- ✧ Actively Participated in building new servers for production environments for SharePoint Server 2016
- ✧ Co-ordinate with all Projects team members and Project managers regularly.
- ✧ Managing Operating systems and software Deployment.
- ✧ Configured user profile Service Application, Search Service application and managed metadata service applications in SharePoint 2016.
- ✧ Good experience Migration SharePoint 2013 on premise to office 365 (SharePoint online 2013) using Share Gate
- ✧ Configuration of Form Based Authentication and Alternate Access Mapping.
- ✧ Having the good knowledge on Remedy ticketing tool and experience in creating a CR and working on tickets within SLA

- ✧ Creating Index column in SharePoint 2013 online list
- ✧ Creating an office 365 group sites (Modern Team site) in SharePoint online (office 365)
- ✧ Good Experience OneDrive issues in SharePoint Online
- ✧ Deployed SPFX framework and APPS in SharePoint online
- ✧ Worked on BCS in SharePoint online using SQL Azure Database through external content type
- ✧ Worked on deployments of Service Packs and Cumulative updates on production servers
- ✧ Extensively Identified process, technology, and organizational role changes necessary to support business goals and objectives.
- ✧ Responded to issues in the search service and work with clients, other service managers, and external service providers to bring successful resolution.
- ✧ Tested updates of software layer and configured changes to insure they function appropriately and meet performance requirements.

## **PROJECT 2:**

### **Title:Zoho**

**Description:** Indian multinational technology company Zoho is best known for Zoho Office Suite. The privately-held company was founded in 1996 by Sridhar Vembu and Tony Thomas, who launched it under the name "AdventNet" from a small apartment in the suburbs of India. Today, the billion dollar company has nearly 13,000 employees and seven locations, including its global headquarters in Chennai, India and corporate headquarters outside of Austin in Del Valle, Texas.

### **Responsibilities:**

- ✧ Actively Participated in building new servers for production environments for SharePoint Server 2013 and migration from SharePoint 2013 to 2016.
- ✧ Involved in Planning the SharePoint Server 2013 Environment and SharePoint farm (Medium and large farm) installations and Configurations.
- ✧ Creating and managing Web Sites and user accounts worked on deployments of Service Packs and Cumulative updates on production servers.
- ✧ Co-ordinate with all Projects team members and Project managers regularly.
- ✧ Managing Operating systems and software Deployment.
- ✧ Configured user profile Service Application, Search Service application and managed metadata service applications in SharePoint 2013.
- ✧ Configuration of Form Based Authentication and Alternate Access Mapping.
- ✧ Actively involved in troubleshooting SharePoint Server Level issues and Monitoring & Systems Management.
- ✧ Managing Authentication Providers and Permissions and Managing User Accounts and Roles.
- ✧ Deployed different types of Custom solutions on farm level in SharePoint 2013 Farm
- ✧ Configuring App management Service application in SharePoint 2013.

## **PROJECT3:**

### **Title:New Relic**

**Description:**Billing itself as the central authority on data for engineering, New Relic brings to life the best in cloud-based software for application and web performance

monitoring. The company counts Adobe, TopGolf, and InBev among the many high-powered brands that make use of the powerful New Relic One cloud-based observability platform. With full-stack observability and all-in-one data analysis, New Relic prides itself on bringing agile and affordable performance monitoring to its clients' businesses

**Responsibilities:**

- ✧ Actively participated in interacting with the end users, analyzing the requirements, and preparing the requirement and the design documents.
- ✧ Configured SSL certificate in SharePoint 2013 and office web app server.
- ✧ Installed and configured SSRS and SSIS in SharePoint 2013 farm
- ✧ Configuration of Form Based Authentication and Alternate Access Mapping.
- ✧ Installed and Configured Workflow manager in SharePoint 2013 server
- ✧ Actively involved in troubleshooting SharePoint Server Level issues and Monitoring & Systems Management.
- ✧ Managing Authentication Providers and Permissions and Managing User Accounts and Roles.
- ✧ Deployed different types of Custom solutions on farm level in SharePoint 2013 Farm
- ✧ Worked on Disaster recovery planning and implementation for servers and End users.
- ✧ Involved in Backup and Restore of the SharePoint Sites and Scheduling Back Up for sites.
- ✧ Configuring App management Service application in SharePoint 2013.
- ✧ Hands-on experience in SQL Database Installation, Configuration, and experience in SQL Server Reports.