

Simran Juliet

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- Salesforce Professional and experienced Software Engineer with a demonstrated history of working in the application development and customization.
- Skilled in [Force.com](https://www.force.com) Tools and Applications
 - Apex Class, Test Class, Triggers, Batch Class, Schedule Class, SOQL, SOSL.
 - Lightning Flows, Workflows, Process Builder, Approval Process, Validation Rules, Duplication Rules, Security Settings, Einstein Bot.
- Experienced in building Lightning Web Components.
- Experienced in Sales and Service Cloud (Admin and Development).

Professional
Experience

WarpDrive Tech Works, Bengaluru, India

AUGUST 2021 - PRESENT

Technical Specialist (Salesforce)

Sales cloud implementation for IT and Networking Major

- Worked on Apex, Test Class, Asynchronous and Synchronous, Configuration, Security Settings.
- Worked on Lightning Flows - Record-Triggered flow, Schedule-Triggered flow.
- Built interface for the screen flow for multiple requirements.
- Built a LWC component in cross object implementation.

Service Cloud implementation for Digital Services Major

- Worked on Service Cloud Process
- Configuration - Case Management, Entitlement Process, Milestones and Email-to-Case.
- Permission Enablement and Unit Testing for multiple user profiles for secured level of end-to-end process implementation.

Support for Automobile Major

- Built support enhancements on sales process setup.
- Flows, enhancement and coverage of test classes.
- Converted existing process builders and workflows into Flows.
- Resolving issues raised for existing functionalities.

Accenture Solutions Private Ltd., Bengaluru, India

AUGUST 2018 - JULY 2019

Application Development Associate

- Complex MySQL database queries.
- Reviewed the backend database errors and devised innovative solutions for the queries to support the front-end requirement designs.
- Worked on the private cloud platform for resolving backend issues.

Education

BNM Institute of Technology, Bangalore

AUGUST 2014 - JULY 2018

Bachelor of Engineering in Electrical and
Electronics

*Professional
Certifications*

Salesforce Certified Platform Developer I

ISSUED JUNE 2021

Salesforce
