Vasant Yamarthi

Senior Business Analyst

**Email: vasantsam**@gmail.com

**Contact:** +91 9880968238

Linkedin: https://www.linkedin.com/in/vasant-samuel-1635462a/

**SUMMARY**

* A Working IT Professional with **7+ years** of experience as a Project Manager/**Senior Business Analyst** in **Healthcare and Finance domain.**
* Worked on end to end implementation of multiple projects
* Expert in Planning, Cost and Scope. Allocating tasks and setting milestone.
* Preparing and maintaining project stage and exception plans as required
* Managing project risks, including the development contingency plans
* Monitoring overall progress and use of resources, initiating corrective action where necessary
* Applying change control and configuration management processes
* Reporting through agreed lines on project progress through highlight reports and end-stage assessments
* Hands on experience in requirement gathering and impact analysis activities
* Experience in creating Business Requirement Document (**BRD**), Functional Requirement Document (**FRD**), Software requirement Specifications (**SRS**) and Use Case Specifications.
* Hands on experience in HL7 file upload.
* Knowledge on **Agile** methodology and drafting **agile** artifacts such as product backlog, sprint planning, Backlog refinement and sprint review.
* Skilled in providing functional specifications to the technical team to bring out technical solutions.
* Expertise in handling RFC, Change request effectively.
* Monitored team performance and maintain project status report for stakeholders review
* Proficient in handling end to end Integration Testing, System Testing, Web based applications
* Facilitated UAT and resolved various issues during the testing phase.

**TECHNICAL SKILLS**

Methodologies Agile-Scrum

Documentation Tools MS office, Visio, Excel, PowerPoint 2007/13

Collaboration Tools TFS, SharePoint and Jira

Operating System Windows 7/8 and 12

Database SQL Server and Cache

Reporting Tools SSRS

**PROFESSIONAL EXPERIENCE**

* Working as a **Senior Business Analyst in Conduent Business Services India LLP, Bangalore from Dec 2010** **to till date.**

***Role : Project Manager /Senior Business Analyst***

**Responsibilities:**

* 5+ years of work experience as a Project Manager in Health Care, Finance Domain. Experience in co-coordinating with business and IT across all phases of – Agile methodologies and Scrum.
* Handled multiple projects in implementation process.
* Expert in Planning, cost, allocation and execution.
* Involve in requirement gathering with clients and Internal Business team, Product managers and work together in finalizing the requirements.
* Experience in preparing requirements document and Test cases for User acceptance testing
* Perform Build acceptance testing, Sanity testing and User acceptance testing
* Experience in preparing Users guides and Quick start guides
* Prepare and assist development teams with Release/build planning
* Provide assistance on HL7 file upload to the client on PROD environment.
* Coordinate with UX and UI team to explain the client requirements.
* Communicate with Development teams to explain the requirements and be a middle man between Business teams and development vendor
* Keep track of Sprint backlog Items on a regular basis and keep a track of all incoming Items which will be raised by any department including customers, account managers, QA, and development teams
* Responsible in keeping track of outstanding bugs/enhancements/tasks
* Responsible in communicating with Business team to ensure that the raised Bugs/enhancements/task is resolved and close in TFS.
* Responsible to prepare the list of Items which need to be prioritized and organize weekly Business prioritization meeting
* Performed in-depth analysis on the current Juvo application and developed requirements for Juvo latest version. Actively working with Product managers in turning the requirements to reality.
* Provide Demo to the clients on need basis.
* Provide training to the internal teams.

Worked as a Lead Technical Support **Analyst in Affiliated Computer Services Pvt Ltd, Bangalore from Jan 2009** **to till Nov 2010.**

Job Profile:

• Building sites as per Xerox XTCM standards

* Install SSRS reports
* Configure Reporting Service in Production/UAT/BETA servers.
* Deploy different versions and Service packs of XTCM for External customers.
* Co-ordinate with BA, Developers and IT team on weekly XTCM rolls.
* Resolve all XTCM application related issues on daily basis.
* Work closely with BA and developers on fixing issues raised by the clients.

**Everest Software Inc. 03 Mar 2008- 20 August 2008**

Company Profile: Everest Software Inc., US-based MNC developed Everest ERP which is a fully integrated solution designed to automate all operations of a growing business including accounting software, inventory management, E-commerce, Sales force Automation, CRM, Point of Sale, and Wireless Connectivity

**Designation: Product Support Technician**

* Job Profile:
  + Have hands on experience on CRM, Payroll, Inventory, E- Commerce, Accounting and Point of Sale modules of Everest.
  + Training users on accounting, sales and other Everest Software modules
  + Work on priority based issues and resolve up to customer satisfaction.
  + Providing training on live Everest issues
  + Upgrading and installing different versions of the software to customers.
  + Deploying different Patches and Service packs of Everest for both Internal and External customers.

**CLI3L April 2007 to 29th Feb 2008**

**Designation: Technical Support Executive**

Job Profile:

* + Configuring net gear and speed touch routers.
  + Handle customer query efficiently and resolve all issues in the first instance
  + Helping members to get connect with the Internet connection.
  + Troubleshooting windows related issues
  + Configuring outlook and integrate AOL
  + Solving AOL errors efficiently.

**Air Deccan Airlines Sep 2005 – Jan 2007**

**Designation: Customer Support Executive**

Job Profile:

* + Handling bookings, inquiry, refunds, cancellations, etc.
  + Giving information about flight schedules to customers.
  + Handle customer query efficiently and resolve all issues in the first instance.
  + Understanding customer needs and providing solutions.

**Educational Qualification:**

Post Graduate: (Personnel Management).

Degree: Bachelor of commerce

Key skills & Strength:

* + Aptitude for effective verbal and written communication.
  + Ability to meet strict, aggressive deadlines.
  + Good practical knowledge of Word, Excel, PowerPoint, SQL and SSRS reports

**Personal Details:**

Date of Birth: 04/06/1976