

Swapna Narwane

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PROFESSIONAL SUMMARY

- Have 6 years of experience in IT . 3 Years experience and expertise in the Salesforce platform.
- In-depth understanding of CRM business processes like Case management, Lead management, Account management.
- Proficiency in administration level tasks like creating Profiles, Roles, Data Security, Users, Objects, Tabs and Applications, Documents, Fields, Relations.
- Developed Formula fields, Validation rules and Roll-up Summary field.
- Experience in writing Workflow Rules, Approval Processes and Process Builder.
- Applying Sharing Rules, Handling Page Layouts, Record types etc.
- Worked on designing of custom objects, custom fields, custom reports, Dashboards and Visualforce Pages.
- Worked on batch classes ,apex trigger and all asynchronous operations
- Expertise in data exporting and importing using Import and Export wizard, Data Loader.
- Code optimization with Governor Limits of Salesforce.
- Have good experience in writing DML, SOQL and SOSL queries, Apex classes and Triggers.
- Involved in deployments using Change sets, Ant and Workbench, Vs code,Package, Bit bucket.
- A well-organized, goal-oriented, highly-motivated effective team member with excellent problem solving skills.
- Excellent analytical, interpersonal and verbal communication skills, fast learner, hardworking and good team player.
- Good experience in deployment tools like VS code, Ant, workbench, package (Managed and Unmanaged package) etc.

CERTIFICATION

1. Salesforce Certified Administrator.
2. Salesforce Certified Platform Developer.

TECHNICAL SKILLS

Programming Skills	Apex
Web Development	HTML , Visualforce, Lightning component, LWC
Database Concepts	SQL, SOQL, SOSL, DML
GUI and Tools	JIRA, Confluence, Visual Studio Code, Data Loader, Workbench, Bit bucket
Deployment Tools	ANT, Change Set , Workbench , Vs code ,Package

WORK EXPERIENCE

Organization: - Wipro Technologies

Designation: - Project Engineer

Duration: - 4.9Year's

Roles and Responsibilities:

- Worked with various salesforce.com objects Account, Contact, Leads, Standard objects & Custom Objects
- Worked on batch classes ,apex trigger and all asynchronous operations
- Performing day to day salesforce administrator activities: maintaining user accounts, fields, validation rules, custom views, data migration using data loader or import/export wizard, bulk data updates.
- Creating Page Layouts and assigning different layouts based on Record Types.
- Created Custom Reports and Dashboards for the application.
- Implementation of Web-to-Lead and lead conversion.
- Developed Workflow rules, Field updates and Email alerts to implement the business logic for Standard and Custom Objects as per the business needs.
- Configured/Created Profiles, Roles, and Permission Sets for the organization and setting up Field- level, Object-level security rules for the application.
- Worked on Salesforce case management, assignment rules, escalation rules
- Written Apex Test Classes for unit testing to ensure at least 75% of code coverage is met with best practices.
- Deployed application from Sandbox to different other Sandbox as well as into Production environments.
- Worked on batch classes ,apex trigger and all asynchronous operations Ø Assisting the users

- with user acceptance testing (UAT) and end user training.
- Automation of various processes and approval processes using workflows, process builder and
- triggers following salesforce best practices.

Organization: - Accenture

Designation: - Software Engineer

Duration: - 2 Year's

Roles and Responsibilities:

- Experience in creating sandboxes and refreshing sandboxes with best practice.
- Experience with SFDC
- Worked on wrapper class and visualforce page.
- Worked on LWC and aura
- Worked on batch classes, triggers and all asynchronous operations.
- Experience in Lightning web component knowledge
- Experience performing data cleanup and/or data migration to and from Salesforce.com
- Administer and customize our Salesforce implementation and deployment, including design,
- documentation, analytics, training, deployment, and support
- Maintain and customize all aspects of the Salesforce platform including objects, fields, layouts,
- security, validation rules, workflows, data manipulation and migration.
- Contributing to code reviews.
- Maintains multiple user profiles, role hierarchy, security, and sharing rules, and other
- Salesforce.com out-of-the-box access features.
- Perform data integrity (rules and merging records) functions establishing proper ownership and record type.
- Supports the training department with new material for end users on the Salesforce.com application. When called upon, help to train the new and existing users how to use SFDC and related applications
- Conduct QA Tests on changes to Salesforce.com deployment including managing multiple sandbox instances
- Build strong understanding of SFDC best practices and functionality

Academic Details

Completed BCA in 2011 from SRTMU, Nanded.

Completed MCA in 2014 from Savitribai Phule Pune University.

Personal Information

- Marital Status: Single
- Language known: English, Hindi & Marathi