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| **Monika Singh** |
| (1X Certified Salesforce Developer) |
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 **CAREER SUMMARY**

* Total 2. 4+ **Years** of experience in Salesforce CRM involves various phase of design, development and testing of SFDC.
* Hands on experience in analysis and design of customer requirements across 3 plus projects.
* Implementation of **Objects, Custom Apps, Record Types, Page Layouts, Validation Rules, Workflows, Approval processes, Sharing Rules, Profile, Permission, Email Templates, and change-sets**.
* Expertise in **Workflows, Process Builders.**
* Development using **Visualforce pages, Apex Classes, Triggers, JavaScript and Lightning Components**.
* Involved in complete SFDC including analysis, design, development, testing of application software in the Client/Server and web based environments.
* A team player with good communication skills, ability to learn and deliver on time.
* Experience in Field Service and Landing domain.
* Expertise in **Sales Cloud, Service Cloud.**
* Basic Knowledge of **Community Cloud** as well.

#  CERTIFICATION

* Salesforce Certified Platform Developer - I

#  Educational Details

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| **Qualification** | **BOARD/Institution/School** | **Pass out Year** | **Percentage** |
| **MCA**  | Sikkim Manipal University-Distance Education (SMU-DE)  | 2014-**2017** | 64% |
| **BCA** | Aryan Institute of Management & Computer Studies– Agra | 2009-**2012** | 73.78% |
| **12th (with PCM)** | Tula Ram Inter College-Agra, India | 2007-**2009** | 57.2 |
| **12th (With Art)** | Durga Devi Inter College-Agra, India | 2005-**2007** | 58.9% |
| **10th**  | Vidhya Devi Higher Secondary School-Agra, India | **2005** | 61% |

#  WORK EXPERIANCE

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| **Company Name** | **Duration** | **Role** |
| Certination Solution and Services | 15 Dec 2017 – 30 June 2019 | Software Engineer |
| Flexsin Technologies Pvt Ltd. | 17 Aug 2019 - Present | Salesforce Developer |

#  KEY SKILLS

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| **Programming languages** | Apex, JavaScript, HTML, CSS. |
| **Operating System** | Windows XP/Vista/7/10 |
| **Version Control** | Salesforce.com, SVN, Bit bucket, git hub |
| **Salesforce Technology** | Salesforce CRM Customization, Salesforce Communites,Force.com platform, Service Cloud, Sales cloud, Apex Classes/ Controllers, Visual force Pages/Components, Lightning Components, Batch Apex and Triggers, Integration, Work flow & Approvals, Validation Rules, Profile Permission, Test Classes, Assignment Rules, SFDC Configuration, Flow, Lightning App Builder, Reports and Dashboards |
| **Tools** | Force.com IDE, Data Loader, Mentis Bug Tracker, JIRA, SVN, Bit bucket, Draw.io, Visio. |

#  PROJECTS

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| **1. Project** | **Exi- Telecom Services** |
| Client | **Exi Tele-Systems Limited**  |
| Role | SFDC Developer |
| Team size | 10 |
| Technologies used | Apex, Saleforce.com, VF Page, Salesforce Configuration, Lightning Component , Salesforce site |

# Description:

Exi Tele-Systems Limited (Exi) is an Indian Company set up in 1994 in collaboration with Exi telecom Ltd. Australia,

 a leading manufacturer of SMPS based Power Plants for telecom applications.

# Responsibilities:

* + - Developed Visualforce Pages to include custom functionality and implemented Apex Classes to provide functionality to the visual force pages.
		- Designed and deployed Custom tabs, validation rules, Approval Processes, Process Builders.
		- Involved in Interaction with client, requirements analysis and solution discussion.
		- Writing Controllers, Triggers using Apex Language.
		- Designed User Interfaces using Visual Force and remote actions.
		- Worked on code deployment and Test Classes.
		- Developed Public site with Bootstrap UIs.
		- Used Components, static resources in the Visual force pages.

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| **2. Project** | **Project Management System** |
| Client | Internal Project  |
| Role | SFDC Developer |
| Team size | 12 |
| Technologies used | Apex, Saleforce.com, Salesforce Configuration, Lightning Configuration, Lightning Components |

# Description:

This project is developed for an IT company to sale projects and manage resource for the projects. Using this project they can share billing with client and also track the progress of project.

# Responsibilities:

* + - Developed Visual Pages to include custom functionality and implemented Apex Classes to provide functionality to the visual pages.
		- Designed and deployed Custom tabs, validation rules, Approval Processes, Process Builders.
		- Involved in requirements analysis and solution design.
		- Writing Controllers, Triggers using Apex Language.
		- Designed User Interfaces using Visual Force and remote actions.
		- Worked on code deployment and Test Classes.
		- Used SOQL queries to fetch data from Salesforce.
		- Used Components, static resources in the Visual force pages.
		- Developed lightning components for lightning Applications.

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| **3. Project** | **Loan System** |
| Client | Flexsin Technologies Pvt Ltd. |
| Role | SFDC Developer |
| Team size | 6 |
| Technologies used | Apex, Saleforce.com, Salesforce Configuration, Lightning Design system |

# Description:

This is a landing product developed for Flexsin. It’s an internal project which comprises end to end loan system for any finance company.

# Responsibilities:

* + Involved in solution design and decision taking team.
	+ SFDC Configuration and SFDC customizing the applications as per requirements.
	+ Developed lightning component to build end to end functionality.
	+ Designed and deployed Custom tabs, validation rules, Approval Processes, Process Builders and Auto-Response Rules for automating business logic.
	+ Writing Controllers, Triggers using Apex Language.
	+ Designed User Interfaces using standard slds library and bootstrap.
	+ Used field level security along with page layouts to manage access to certain fields.

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| **4. Project** | **Premium Solar Solution** |
| Client | Premium Solar Solution |
| Role | SFDC Developer |
| Team size | 5 |
| Technologies used | Apex, Salesforce Configuration, Lightning Component  |
| Project Tool Used | Proton Text, Taskray Project Management Tool |

# Description:

Premium Solar System (PSS) is an US Based Company in Phoenix it is a certified and accredited solar panel Installation company.

**Responsibilities:**

* + Involved in solution design and decision taking team.
	+ SFDC Configuration and SFDC customizing the applications as per requirements.
	+ Developed lightning component to build end to end functionality.
	+ Designed and deployed Custom tabs, validation rules, Process Builders and Auto-Response Rules for automating business logic.
	+ Writing Controllers, Triggers using Apex Language.
	+ Designed User Interfaces using standard slds library.
	+ Used field level security along with page layouts to manage access to certain fields.
	+ Create Reports and dashboard as well.

#  Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear

the responsibility for the correctness of the above-mentioned particulars.

**Place**: Noida **Date:**