Debasish Ranjan Behera

Salesforce Developer/Consultant

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ACADEMIC & PERSONAL INFO -

10 th (2005)	Medical Campus High School, Odisha State Board Secured 82%
12th (2005-2007)	Nalanda Institute, Vijayawada, SSC board. Secured 91.6%
Bachelor of Technology (2007-2011)	Roland Institute of Technology, Biju Pattnaik University of Technology Secured 74.1%
Date of Birth	30-June-1990
Languages Known	English, Hindi, Odia
ORE SKILLS ·	

Apex Salesforce CRM Service Cloud Sales Cloud

PROFICIENCY

CO

Successfully managing a team of 5 members and handling 6 projects.

☑ Have 9+ years of experience in software design, analysis, development, maintenance and support.

Having hands on experience with Apex, Visualforce, Process Automation using Process Builder and Workflow Rule, Triggers, Salesforce Integration.

3 years of development experience in .net technologies like C#, ASP.net, ADO.net

Attended Service Cloud Fast Path training by Salesforce and applied on various projects.

PROJECTS AT A GLANCE

Google MATI (2019-present)

Summary:

Working for Google as a Salesforce Developer to create their custom case management functionality using Service Cloud and Community Cloud.

Roles: Managing different projects using Service Cloud and Community Cloud and enhancing the features along with maintaining the existing implementations.

Developed Community setup for case management for community users.

Working as a lead and handing 6 different projects and delivered 3 major launches in last one year.

Working on solution designing, solution & code review. Working with scrum master on sprint management, capacity planning, status reports.

Type: Service Cloud implementation

Technologies: Process Builder, Workflow Rule, Email-to-Case, Apex Class, Triggers, Validation Rules.

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INTRO: 9+ years of experience in software development with strong academic background. Always seeking work in a challenging environment on cutting edge technologies to contribute towards the organizational and personal growth.

EMPLOYMENT DETAILS

•	2012 Feb – 2014 Dec Tech Mahindra	Senior Software Engineer Worked as a Senior Software Engineer
•	2014 Dec - Till Date Infosys Ltd	Software Lead Working as a Technical Lead for a team of 5 members

TECH STACK

Languages/ Technology	Apex, Visual Force, Process Builder, Workflow Rule, HTML, CSS, Java Script, C#
IDE	Force.com, Developer Console
Tools	Data Loader, Workbench, .Net 4.0
Software Paradigms	Agile (Scrum)

Certification & Recognitions

Certified Salesforce Platform Developer-1

Certified Salesforce Administrator

Insta Award: Won award for contribution towards successful implementation of multiple projects as technical lead.

Got many appreciations from client for handling multiple projects and delivering work on time.

FG Wilson (2017-2018)

Summary:

Worked for a leading Generator Manufacturing Company in UK to set up their business process using Sales and Service Cloud.

Roles: Developed custom business functionalities using Visual force pages, Apex Classes, Batch Apex, Integration. Worked on Validations, Workflow rules and Customizing custom objects and page layouts. Involved in application testing and deployment to other higher sandboxes. **Type:** Sales and Service Cloud implementation **Technologies:** Apex Class, Triggers, Visual Force Pages, Process Builder, Workflow Rule, Validation Rules