

Md. Irfan Khan

Techno-managerial professional; targeting assignments in **Project Management and Business Analysis** with an organization of repute

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Profile Summary

- An accomplished professional offering **8.5 years** of rich experience in spearheading SDLC operations, project management, requirement gathering, product development lifecycle, go-live support & client interaction and implementing latest technologies across **Account Payable & Retail** Domain
- Independently leading end-to-end Product Implementation for **Wallmart, Wells Fargo, Otis and so on**
- Exposure of working on various technologies like **Java, JSP, Servlet, JDBC, Angular JS, Spring, Hibernate and Oracle**
- Efficient in understanding requirements of clients, translating requirements into business requirement documents, functional requirement documents, functional solution; effective in developing, implementing and customizing processes in line with specified guidelines
- Delivered excellence in conceptualizing development phase of **BPM applications** using **Savvion/Aurea**
- Capable of independently leading various projects and ensuring timely completion of the same; ensured smooth project implementation and product go-live support
- Extensive experience of Salesforce CRM, Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visual Force Pages/Components, AJAX, Workflows, Dashboards, Reports, SOAP and REST Integration
- Skilled in using **Salesforce tools** like Force.com Data Loader, Force.com Platform (Sandbox, and Production), Visualforce, and Lightning Components
- Excellent leadership, planning, coordination & relationship management skills with capabilities in managing cross-functional teams that evolves solutions collaboratively

Career Timeline



Core Competencies

Project / Product Management

IT Business Analysis / Consulting

Requirement Gathering

Software Development Lifecycle

Technical Documentation

Troubleshooting & Debugging

Project Risk Analysis & Mitigation

Resource Optimization

Client/ Stakeholder Management

TECHNICAL SKILLS

- **Operating Systems** Windows 98/NT/2000/XP
- **Salesforce Technologies** Salesforce CRM, Apex Language, Apex Triggers, Classes/ Controllers, SOQL, SOSL, Workflows, AJAX, Visual Force Pages/ Components, Dashboards, Reports, Custom Objects, SOAP and REST Integration
- **Language** Java, SQL, JS
- **Application/Web Servers** Application/Web Servers
- **J2EE Technologies** JDBC, Servlets, JSP
- **JEE5 Technologies** JSF, JPA
- **RDBMS** Oracle, SQL
- **Frameworks** Spring, Hibernate, Angular JS and JSF
- **Salesforce Tools** Force.com Data Loader, Force.com Platform (Sandbox and Production), Visualforce, and Lightning Components
- **BPM Tools** Eclipse, BPM Studio

Work Experience

Lead Consultant (Asst. Manager)
Genpact, Noida

Mar'20 – Till Date

Senior Software Engineer
Trantor Software Pvt. Ltd., Chandigarh

Dec'18 – Feb'20

Key Result Areas:

- Analyzing the user needs and software requirements for determining feasibility of design within time and cost constraints; consulting with customers/clients about software system design and maintenance
- Conducting system study and coordinating with team members for product documentation, system design & integration, coding, application maintenance
- Identifying defects, questionable functions, errors, and inconsistencies in software program functions, outputs, online screens, and content for the betterment of the development process
- Interacting with team members for ensuring smooth progress of project work; ensuring adherence to quality norms throughout the implementation process
- Recognizing documents related to components and maintaining detailed study of the same as per the product changes, by getting in touch with the product developers
- Providing post-implementation, application maintenance and enhancement support to the client with regards to the product / software application
- Executing entire software product lifecycle through scoping, requirements definition, specification, design, development, quality assurance, integration and implementation
- Managing requirement gathering, system analysis and finalization of technical/functional specifications
- Communicating with cross-functional teams for efficient management work
- Performing designing, developing, testing, troubleshooting and analyzing debug in the software
- Interacting with client/user for requirement gathering, risk assessment, finalization of technical architecture and discussions for effort/cost/time estimation
- Attending continuous on job training for enhancing productivity & operational efficiencies through knowledge enhancement / skill building

Previous Experience

Senior Software Engineer
Pratham Software (PSI) – 3rd party pay-roll for Genpact, Noida

Apr'16 – Dec'18

Software Engineer
Evolve Technologies & Services Pvt. Ltd. - 3rd party pay-roll for Genpact, Jaipur

Jul'15 – Mar'16

Software Developer
Evision TS Pvt. Ltd., New Delhi

Dec'12 – Jul'15

Education

- **B.Tech. (Computer Science)** from PRIST University, Thanjavur with 7.54 CGPA in 2012

Personal Details

Date of Birth: 21st February 1990

Languages Known: English and Hindi

Address: Noida - 201304

~ Refer to **Annexure** for **Projects**

ANNEXURE

Title: Wells Fargo Case Manager Implementation
Role: Lead Consultant (Business Analyst)
Period: Feb'21 – Till Date
Tools: SOQL, REST API Integration, Visualforce, Lightning, Apex, GIT, JIRA
Team Size: 7 members

Title: OTIS Integration with Concur Travel & Expense SAP
Role: Lead Consultant (Business Analyst)
Period: Nov'20 – Jan'21
Tool: REST API Integration, Java, Spring, Eclipse, Tomcat, JIRA
Team Size: 7 members

Title: Walmart Account Payable (Cora) Implementation
Role: Lead Consultant
Period: Mar'20 – Oct'20
Tool: SOQL, REST API Integration, Visualforce, Lightning, Apex, GIT, JIRA
Team Size: 15 members

Title: Leasing Commercial Banking Application for Macquarie Bank
Role: Senior Software Engineer
Period: Dec'18 – Feb'20
Tool: SOQL, REST API Integration, Visualforce, Lightning, JavaScript, VS-C, GIT, JIRA
Team Size: 12 members

Responsibilities:

- Interacting with Business users for analysis, requirements gathering and development
- Ensuring requirements, quality & timelines are achieved by identifying risks associated with testing and taking preventative action
- Developing custom business logic with the use of force.com developer toolkit including visual force pages, Apex classes, Apex controllers
- Evaluating project requirements and implementing on Salesforce.com platform and Force.com IDE Plug-in using Eclipse
- Working on the REST API Integration and web services to be consumed in Portal build on JAVA
- Implementing software development configuration management tool and process standards involving Git, SourceTree
- Conducting daily stand-up meetings for finalizing solution as per business requirement

Title: SABMiller IMPL- ProFlow (A BPM Product)
Organization: Genpact, SABMiller for Multi location
Role: Sr. Software Developer
Period: Aug'17 – Oct'18
Tool: Savvion
Team Size: 12 members
Environment: Java, JSP, JDBC, Servlet, JavaScript, Angular JS, HTML5, Hibernate, MySQL
Webserver: BPM Studio, Parmati
Responsibilities:

- Designed JSPs & developed Dataslot for Process template
- Configured:
 - Validation framework XMLs for all the related worksteps
 - Java utility Daemon for Uploading Invoices into BPM application
- Evaluated project requirements and executed code for all the page using Ext JS using HTML5
- Performed Sanity & Regression Testing for all test scenarios needed for every deployment
- Completed Business Object(BO) and Database Connections technical documentation

Title: ACE IMPL- ProFlow (A BPM Product)
Organization: Genpact, ACE (CHUBB)
Role: Software Developer
Period: May'16 - Jul'17
Tool: Savvion
Team Size: 15 members
Environment: Java, JSP, JDBC, Servlet, JavaScript, Angular JS, HTML5, Hibernate, MySQL
Webserver: BPM Studio, Parmati

Title:	CCBSA IMPL- ProFlow (A BPM Product)
Organization:	Genpact, CCBSA for SA Location
Role:	Software Developer
Period:	Aug'15 – Apr'16
Tool:	Savvion
Team Size:	15 members
Environment:	Java, JSP, JDBC, Servlet, JavaScript, Angular JS, HTML5, Hibernate, MySQL
Webserver:	BPM Studio, Parmati

Title:	Health Care Integrator
Organization:	State Form HealthCare, USA
Role:	Software Developer
Period:	Aug'15 – Apr'16
Team Size:	9 members
Environment:	Java, JSP, JDBC, MySQL, Servlet, spring, Hibernate
Webserver:	Tomcat

Title:	Customer Care Helpline
Organization:	BinckBank, Holland
Role:	Software Developer
Period:	Jan'13 – Mar'14
Team Size:	14 members
Environment:	Java, JSP, Servlet, JQuery, Spring and Oracle
Webserver:	WebLogic
