Chanakya Chatakondu
Contact : 9493843156
E-mail   : chanakya2c@gmail.com

Profile Summary

Salesforce Developer having 2.5+ Years of IT Experience in Design, Development and Implementation. Currently associated with **Cognizant Technology Solutions**, Hyderabad.

Employment Summary:

- December 2019 to Till Date   – Developer, Cognizant.
- December 2018 to December 2019   – Programmer Analyst Trainee, Cognizant.

Competencies

- Sound knowledge in Configuration and Customization of Salesforce.com CRM application and leveraging Force.com Platform features.
- Worked on **Lightning Web components**.
- Involved in Automated business process by using Workflow Rules, Process Builder, field updates and email generation according to application requirement.
- Worked on **Apex Triggers** for various functional needs in the application.
- Quick learner and quick implementer and team oriented.
- Experience with Apex Data Loader for Data migration activities.
- Worked on **Asynchronous Apex**.
- Worked on **Test Class** creation and modification to improve code coverage.

Certifications:

- Salesforce.com Certified Platform-1 Developer.

Technical Skills

CRM	Salesforce.com
Salesforce.com Technical Areas	Lightning Web Components, Events, Apex Programing, Workflow Rules, Triggers, Apex Classes, SOQL, Apex Data Loader, Process Builders, Profiles, Permission Sets, Sharing Settings, Batch Classes, Schedule Jobs, Page Layouts, Record Types, Asynchronous Apex.
Programming Languages	Apex
Web Technologies	Html, CSS.
Operating Systems	Windows

Project Details:

Client	Tele2
Role	Salesforce Developer
Technical Skills	Salesforce.com Administration & Customization
Duration	December 2018 to Till date
Description	Client is a leading Swedish Telecom company, They have a portal called Order Management for Customers which uses Salesforce CRM platform to manage the Customer Data and manage the customer operations.
Responsibility	• Worked in development activities and act as a good team player. • Created custom objects to store the organization's data as per the business requirement. • Created Fields, Page layout, Tabs, Custom Objects, Workflow Rules, and other Salesforce standard features. • Profile Settings, Record Types and Sharing rules were implemented to ensure that the current implementation will not make any impact or disturbance to the ongoing business of client. • Workflow process automation, Reports. • Worked on Triggers, User stories & Production issues. • Interacted with the business and resolved their issues. • Attended the Daily Scrum call to discuss the different issues in the project

EDUCATIONAL BACKGROUND:

Sl. No	COURSE	INSTITUTION	YEAR OF PASSING	PERCENTAGE
1	BTech (Electronics and Communication Engineering)	Sri Venkateshwara College of Engineering, Tirupati	2018	70.5%
2	XII	Sri Chaitanya, Vijayawada	2014	91.5%
3	X	St. Antony's School, Porumamilla	2012	95%

Key Strengths:
• Quick Learning.
• Hard Working.
• Patience & Positive Approach to work.

Declaration:

I hereby declare that all the particulars furnished above are true, genuine, and reliable to the best of my knowledge, belief and faith.

Place: Hyderabad   Chanakya Chatakondu