

Monica Mittadodla

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PROFESSIONAL SUMMARY

- 4.5 years of software service industry experience in area
- 3.6 Years of Experience in Salesforce support, admin & Development.
- Having 1Year Of Experience in LWC.
- Having 1Year Of Experience in CPQ.
- Having knowledge on salesforce Manual Testing.
- Having experience in administrative tasks like Creating Roles, Profiles, Users, Page Layouts, Workflows, Process Builders, Assignment Rules, Public Groups Permission Sets etc.
- Expertise in configuration and maintenance of "sandbox" environments.
- Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
- Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Good knowledge on creating Email Templates for sending notifications as per desired functionality.
- Implemented various advanced fields like Pick list, Custom Fields, Formula Fields and Field Dependencies, Validation Rules, sharing rules, security controls.
- Implemented security and sharing rules at object, field, and record level for different users at
- different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
- Maintained various relationships at the Object level to achieve the required functionality.
- Experience on SOQL and SOSL to retrieve from database as per requirements.
- Having experience on deployment like Change Sets, Data Loader for Data Management.
- Worked on Batch Apex as needed for the business requirements. Experience in Creating Custom Objects, Custom Tabs, Custom Fields, Page Layouts, and Record Types, Relationships, formulas and Rollup Summary.
- Proficient knowledge of Governor limits. Experienced in optimization of existing code in
- accordance with the governor limits.
- Having good experience on Salesforce Lightning Design System-SLDS, Lightning Components and Lightning Apps.
- Worked on Lightning Out functionality to include Aura components and Aura Applications in Visualforce Pages.
- Experience on creating Lightning Pages using Lightning App Builder.
- Good operational knowledge on software development life cycles

Professional Experience :-

Working as a SFDC Admin in Visionary Software systems India PVT LTD from Dec 2018 to May 2022

Working as a SFDC Developer in BRILLIO Technologies PVT LTD from May 2022 to Till date

TECHNICAL SKILLS:

- **Programming Languages:** Salesforce Administrator, Lightning (Aura), and HTML5/CSS3.
- **Database Languages:** Apex, Visualforce, SOQL and SOSL.
- **Salesforce.com:** Apex Classes, Apex Triggers, Apex Scheduler, Batch Apex, Visualforce, Workflow Rules, LWC.
- **Force.com Tools:** Apex Data Loader and Force.com Eclipse IDE Plug-in Developer Console, Salesforce CRM

Project Experience:

1) Client: Nvidia Graphics Pvt Ltd
Designation: Sales Force Developer

Role and Responsibilities:

Project: Insurance Agency

- Implemented the project in Salesforce Lightning Experience and customized the apps as per the project requirements.
- Hands on experience in Lightning process builder, lightning components and customizing the App page, record page and home page (Lightning UI).
- Configured Lightning Page Layouts, Field sets, Approval Processes, Auto-Assignment Process, Validation rules.
- Created several reports and dashboards, which are used as metrics for user performance analysis.
- Worked on Creating Relationships between two Objects.
- Created Formula fields, Roll up Summary fields to auto-populate the data on Parent and Child objects

Project: Internal Time Track System

- Worked with LWC, Apex Classes, Controllers, Apex Triggers and Unit Tests to meet business requirements.
- Created several Datasets, Lenses and Dashboards in Wave Analytics which are used as Metrics for User's Month, Year and Country wise performances.
- Written apex REST web services for accessing Salesforce data from an external system.

- Integrated Salesforce with External Security Authentication system using Open-id configuration, which the users will use to log in to the application by passing Google.
- Created several reports and dashboards, which are used as metrics for user performance analysis.
- Used SOQL with considering governor limits for data manipulations.
- Created automated processes using Process builder, Workflow rules.
- Worked on Change sets to deploy the changes of Sandbox (QA and Dev) to Production Environment.

Project: Policy Administration

- Developed Custom Agent Portal where the Case Team can work with their respective tickets and resolve user related issues.
- Configured, Field sets, Approval Processes, Auto-Assignment Process, Validation rules.
- Created Formula fields, Roll up Summary fields to auto-populate the data on Parent and Child objects.
- Created Master-detail, Lookup relationships between Custom Objects and created junction objects to connect different objects.

2) Client: Google India Pvt.

Ltd Designation: SFDC

Developer

Role and Responsibilities:

- Worked on Event Monitoring analytics.
- Worked on Einstein analytics, creating datasets, dataflows
- Writing and modifying SAQL and JSON code
- Building lenses, reports, steps and dynamic dashboards (and scheduling them)
- Fetched data from connected orgs using org to org connect in Einstein analytics
- Worked on Walk Me implementation to guide users on

Salesforce adoption

- Worked on validation rules, duplicate and matching rules, workflow rules and approval process
- Worked on deployment activities using change set
- Going through Salesforce releases to leverage latest features

ACADEMICS:

- 2010 -2014 B. TECH (ECE) from JNTU Anantapur University.

