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| --- |
| **Skills :**   * **Technical Program Mgmt.** * **Design Thinking** * **Digital Strategy & Operations** * **Digital Transformation** * **Agile Methodology** * **Project Management** * **Scrum Master** * **Release Management** * **Testing Management** * **Data Science** * **SDLC/STLC** * **DB Design** * **ETL Tools** * **AWS** * **DevOps** * **Big Data** * **Corporate Training** * **Content Development**   **Domain Experience :**   * **BFSI** * **Retail** * **Government** * **Health Care** * **Education** * **Automobile**   **Certifications :**   * **Data Scientist** * **Software Project Manager** * **Agile Software Development** * **AWS Solution Architect - Associate** * **Software Testing** * **DQS** * **PMP Training** * **ITIL Foundation** * **SQL Server Admin – MCP** * **Professional Scrum Mater - Pursuing** |

**Highlights:**

* Versatile IT Professional with 20+ years of experience in Project Management, Technology Management, Vendor Management, Production Development, Corporate Training and Mentoring.
* Managed Technical Project teams to deploy cost effective and efficient IT services in different verticals to align business strategy with latest technology. Handled teams to increase revenue by approx. 30% to 50% consistently in various organizations to achieve customer satisfaction by exhibiting a **positive attitude** and **building trust.**
* Managed multi-disc*i*plinary teams with digital and legacy IT technologies & Applications including External Vendors. Responsible to implement Agile Methodology in Projects.
* Experienced in spearheading Customer Orientation, Program Management, and Project Management.
* Team Management**:** Exhibited leadership is successfully leading and mentoring a team of 30 members, aligning organizational goals with the team and achieving the set targets. An effective leaderwith capabilities in motivating teams and maintaining deliverables as per the defined guidelines along with elevating service standards for operational excellence
* To Compliment my Experience, I have certifications in Agile Software Development, Project Manager, PMI Training, AWS Solution Architect, Microsoft Data Quality Services, SQL Server Administration, Software Testing and ITIL.

**Expertise**

* SQL/
* PLSQL
* DWH
* Informatica
* Java
* Python
* Hadoop
* Kafka
* CHEF
* Dockers
* GitHub
* Jenkins
* MS Project
* Machine Learning
* Selenium
* Bugzilla
* QTP
* ALM
* JIRA
* Confluence
* Linux
* AWS
* Hive
* NiFi
* Airflow
* Spark
* CI/CD

**Professional Experience**

**Project Manager (Scrum Master) & Corporate Trainings**  Aug 2020 – Till Date

* Technical Project Consultant for a Start-up Company.
* Able to collaborate with cross-functional teams to ensure smooth development process within in the time line.
* Strong leadership abilities and mentoring skills to initiate and improve team capabilities.
* Helps to establish sprint cadence. Coordinates with product owners to keep the individual team sprint backlogs groomed. Identify and escalate impediments.
* Maintains relevant metrics to help the team, to monitor their performance
* Captivating online classes (Limited myself with few Technologies) in Big Data, Data Science, Agile Scrum, and AWS for employees from different MNCs.
* Corporate Training in Big Data with Flume, Kafka and Spark, Data Science, Agile Project management etc.,

**Nihon Technologies, Bangalore** May 2013 – July 2020

* Solution Architect
* **Transition from** Pelican Brown Pte Ltd to Nihon Technologies with multiple roles instigated with Solution Architect.
* As a Versatile IT Professional, worked as Business Analyst to manage techno functional teams to Integrated ERP system (MeGISS) for state level municipal data center (KMDS), a centralized database of all the ULBs being maintained and coordinating with stakeholders to deliver the applications with Challenges and Stringent time lines. Ensure to implement Compliance of GIGW.
* Project Manager (Agile)
* Ensure to practice and implement Agile Methodology, Scrum framework by team members and Vendors to deliver the Applications in time with quality. Manage the development sprints from planning to execution to review in an agile development environment. Organize Sprint Retrospectives with the Scrum Team to improve process & techniques continuously. Managing to run daily scrums, the product backlog, collaborating on requirement documentation and unblocking barriers to keep the team moving.
* During the sprint execution, taken care of Scope Creep, Key Resources unavailability, Third party dependency etc. Define and implement improvement stories to increase the velocity and quality of the program. Proactively identify and eliminate impediments and facilitate flow. Maintained Project and team data in **JIRA** and **Confluence**.
* Proposed Data analytics solution for few ADB applications which will bring in greater and deeper insights around the KMDS and ULB operations and enable them to provide high quality service to their customers and citizens. Ensure to check with Dev. team for functionality integration with reference to **RFP and Functional Design** document between web application and mobile application.
* Revamped Project teams by implementing new changes to reduce cost cutting and to optimize the resources efficiently. Managing the Project plan, Project Tracker and ensure all sprint teams to develop modules as time scheduled.
* Test Manager
  + Identified and managed testing team to create Selenium script for common functional flow across all the modules to save time while doing Functional testing, Regression testing, and DB testing.
  + Redesigned test case document by adding key constraints, **Validation and RTM** with reference to RFP and Functional Requirement Documents.
* Release Manager
* Identified missing functionality in **RFP** document before deploying into UAT, which was hugely impacted the Project cost and time line.
* Keeps track of Builds deployed from Dev. team for future reference and also to check performance of teams.

**Pelican Brown Pte Ltd, Bangalore**  May 2013 – July 2020

**Head of Data Science**

* As Head of Data Science, provided actionable insights by understanding customer pain points, design thinking approach, business problem definition, mapping it to data science problem.
* Experience performing root cause analysis on internal and external data and processes to answer specific business questions and identify opportunities for improvement.
* A Data Science Consulting professional with experience in Problem Solving, Data Driven Consulting, Machine Learning & Analytics Advisory across multiple domains such as Agricultural, Automobile, Manufacturing, Retail, Finance with focus on maximizing customer value by providing actionable insights.
* CorporateTrainer
* **Overseas** exp. as a Corporate Trainer and Sr. Consultant for one of the leading IT Industry in **United Kingdom and other MNC Companies.**
* Deployed as Asst. Professor in client location to manage resources and to Design, Manage industry specific courses in Data Science, BigData, and Business Overview etc.
* Managed and Guided Data Science projects for PG and UG Students.
* Served as a Board Member for Syllabus and Examinations in University Advisory Committee for PG and UG courses.
* Designed Content Development for Industry specific technologies such as Data Science, Big Data, DevOps, DWH, ETL tools and Automation Testing tools etc. for Academics and Startups.
* Invited as External Project guide to evaluate projects viva in various reputed colleges.

**Sibyl Solutions, Bangalore**  Mar 2012 - Apr 2013

**Senior Consultant**

* Managing and supporting the software development team to include processes, tools, and automation efforts to improve the performance of Training Division.
* Member of **Technical Advisory committee** for Projects.
* Served as a member of Interview panel for campus selections drive **"Train & Take".**
* Developed Informatica **ETL jobs** to test data quality.
* Trained different database teams to improve the performance of Database.

**NIIT Limited, Bangalore**  Sep 2011 - Feb 2012

**Senior Faculty**

* NIIT Certified Sr. Faculty for SQL SERVER2008, .NET, C#, Unix Shell Scripting, JAVA, C++

**Systems Domain, Bangalore** Jan 2009 - Aug 2011

**Sr. Consultant - Training**

* Handled Trainings in Software Testing, Informatica, SQL, PLSQL, PMP, MS Project, PMBOK, and Testing Tools for employees from different IT Companies.

**Schneider Electric, Bangalore**  Apr 2008 - Sep 2008

**Sr. Consultant at APC**

* Responsible to integrate different applications with Sibel by using **Sibel EAI**, Workflow, Scripting etc.,
* Provided in-house training to peers and subordinates in the project.

**Datamatics Global Services Limited, Bangalore** Dec 2006 - Sep 2008

**Sr. Software Engineer**

* Worked as Senior Consultant with different clients such as EDS, IBM, and BT for Sibel Projects.
* Managed internal Siebel Consultants to deploy into clients locations such as IBM, CapGemini, and Accenture to increase revenue in the organization.

**Infosys, Bangalore** Aug 2006 - Nov 2006

**Sr. Software Engineer – Integration Specialist**

* As **Integration Specialist**, responsible to create Business Services to deploy and Integrate Siebel application with other applications by using Siebel EAI.

**Prior Experience**

* Worked as Testing Consultant for a Start up to improve the performance and sales of the application.
* Developed Academic course content (**Relevant to IT Industry**) on various technologies for two reputed universities in Karnataka.
* Worked as Sr. faculty, **Project Coordinator** in different reputed IT Training institutes such as NIIT, CMC Limited and APTECH.

Education

* PG DIPLOMA, Nation Institute of Information Technology, 1994 – 1996
* Civil Engineering, 1987 – 1992

**Certifications**

* Certified Data Scientist – LinkedIn
* Certified Project Manager – LinkedIn
* Agile Software Development - LinkedIn
* Scrum – Advanced from LinkedIn
* AWS Certified Solution Architect - Associate
* Cleansing Data With Data Quality Services (DQS) - Microsoft
* Software Testing - IIT, Kharagpur
* ITIL Foundation - EXIN
* PMP Training - PMI Bangalore Chapter
* Administrating Microsoft SQL Server Databases
* Professional Scrum Master (Pursuing)