

Shubham Singh

Salesforce Developer

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Executive Summary

Highly accomplished, multi-country & multi-lingual Salesforce.com Developer(SFDC) Great experience with proven team leading and communication skills within a multi-tasking type environment plus has the ability to work with external vendors. Experienced with Veeva CRM implementation on a Single Org for a Global Research-Based Bio-Pharmaceutical Company across WEC comprising of 18 country, performed end-end Veeva functional modules mapping, in alignment with customer's commercial business process. Talented, successful certified Salesforce Developer. Strong knowledge and expertise on all Salesforce systems, highly skilled in full SFDC Mainframe Technologies. Experienced and accomplished in high profile and complex IT projects, I have broad technical and business knowledge of Salesforce Configuration and Customisation along with Integration from Salesforce with other systems like Java and .Net. Have led major projects, from design initial conception to handover for several Tier 1 global clients. Capable of solving complex issues (debugging over APEX and Visualforce components) to achieve objectives and deliver results on multiple projects in a complex, fast-moving environment. I have a strong knowledge and experience in Salesforce implementation concepts using tools like Force.com IDE with Eclipse and ANT migration Tool, which I use to make the business more effective and efficient. Over 5 years of hands-on, diverse and extensive experience in Salesforce. I always encourage myself to learn new technologies which could improve my career growth as well as for the organisation I am working with. Development experience, management skills, and to work in a reputed company to attain responsible position where my ability and education are extremely used. I aspire for a career that will provide me with the opportunity for continued growth and achievements

Key Skills

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|---------------------|--------------------|---------------------|
| ● Salesforce | ● Requirements | ● Databases |
| ● Visualforce | ● Analysis | ● Windows |
| ● Apex Programming | ● Consulting | ● SQL |
| ● Data Migration | ● Software | ● Cascading Style |
| ● Core Java | ● Development Life | ● Sheets (CSS) |
| ● Web Services | ● Cycle (SDLC) | ● XML |
| ● CRM | ● Microsoft SQL | ● Apex Data Loader |
| ● Cloud Computing | ● Server | ● Force.com |
| ● Business Analysis | ● Remove | ● SOQL |
| ● Customer | ● Endorsement | ● Database Triggers |
| ● Relationship | ● JavaScript | ● Visualforce |
| ● Management (CRM) | ● HTML | ● Lightning |

- Sales Cloud
- Service Cloud
- JavaScript
- Angular JS
- jQuery
- AJAX
- Java & HTML
- SOQL & SOSL
- Apex Web Services
- REST
- RESTFUL integration
- SOAP web service callouts
- Force.com IDE
- ANT Migration Tool
- Metadata API
- Bulk API
- Apex Classes
- Triggers
- Reports
- Dashboards
- Analytic Snapshots
- Workflows & Approvals
- Process Builders
- Email Templates
- Custom objects
- Custom Settings

Career History

Capgemini
Consultant
Feb 2019 – Present

Responsibilities:

- Developing the new UI using lightning component, connected apps for one of the world's largest pharmaceuticals companies
- Primarily responsible for managing and motivating a 2man team and guiding them for future development and current tickets
- My role mainly involves customising and configuring Force.com according to business requirement
- Analysis of project requirement through client interaction
- Confirm project requirements by reviewing program objective, input data and output requirements with analyst, supervisor and client
- Coordination with onsite and offshore team on requirements, design, development and testing activities
- Identify risks and issues in the project and plan for Risk mitigation and issue resolution steps.
- Impact analysis of change requests and provide design solution
- Prepare functional and technical specification documents
- Monitor and provide solutions for performance issues
- Submitting and monitoring jobs through Bulk API during staging
- Configuration and customization through Metadata API
- Version controlling of components through ANT migration tool
- Continuous Integration through ANT, Bitbucket, Jenkins Cloud Bees

Previous Assignment:

- I was working as team lead of Veeva CRM EUCAN Support, here my role to helping the team members to resolve the tickets related to Veeva platform, data migration,

user setup, trigger, class, VF pages and custom setting update related support we use to provide to business.

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HCL Technologies(Sep 2014 -Mar 2018)

SF Clouds Pvt. Ltd.(Dec 2013 - Sep 2014)

HCL Technologies (Apr 2013 - Nov 2013)

- This project was related to Hospitality industry and it was a support and enhancement project.
- Working as support executive to work on the tickets created by business here we mainly gets the ticket to data related changes.

Certification

Salesforce PD1 Certified

- Programming Languages: Apex, Visualforce Pages, Triggers, Core Java
- Scripting Languages: JavaScript, jQuery
- Database: SOQL, MSSQL
- Concept: OOPs Concept, Data Structure, Software Testing
- Web Technology: HTML5, CSS3

Salesforce.com Administrator Skills:

- Maintain user roles, security and profiles.
- Experience in creating Dashboards and Reports in Salesforce.
- Having good experience of working with various AppExchange applications like DocuSign, Conga Composer etc.
- Having experience of various data loader such as apex data loader.
- Having good experience with Workflow and approval processes.

Salesforce.com Developer Skills

- Experience in writing apex triggers.
- Experience in developing visual force pages.
- Experience of developing apex classes and test classes in salesforce.

Current Assignment:

Project Description This is a maintenance (support and enhancement) project catering to Pharma domain. The scope is to provide application support to users of VEEVA. VEEVA CRM application is built on the Salesforce platform, designed specifically for the pharmaceutical and biotechnology industries.

Role in the Project Worked on Veeva configuration and administration. Analysed business data, created data migration templates, executed data loading and maintenance tasks. Created documentation on all data migration work. · Providing design solution for validation rules,

reports. · Perform application configuration, testing and evaluation to ensure quality and consistence. Supported the team with technical solutions wherever possible. Applications worked on Remedy, Workbench, Veeva Support Portal etc.

Previous Assignments

1: OPERA Project:

- Front End: Customization, Triggers, Visual Force Pages,
- Back End: Salesforce Database
- Platform: Salesforce.com
- Role: Created objects, fields, rollup summary, formula fields, validation rules, work flow, apex classes, trigger and visual force pages
- Description: This application contains employee details and manages leave and holiday of employees. In this we have we have VF page that showing activities based on weeks and also showing employee shift availability of employee.

2. HCI Project:

- Front End: Customization, Triggers, Visual Force Pages, Apex Classes. Back End: Salesforce Database
- Platform: Salesforce.com
- Role: Created objects, fields, rollup summary, formula fields, validation rules, work flow, apex classes, trigger and visual force pages.
- Description: Created objects and fields, relationship between objects, workflows and approval processes, validation rules, rollup summery, setting up role and profiles, sharing rules
- Created some wrapper classes, triggers, visual force page to show profile of qualified employees based on dynamic search. Configured some AppExchange apps like Conga Composer, Grid buddy.

3. deSingle Project:

- Front End: Customization, Triggers, Visual Force Pages, Apex Classes. Back End: Salesforce Database
- Platform: Salesforce.com
- Role: Created objects, fields, rollup summary, formula fields, validation rules, work flow, apex classes, trigger and visual force pages.
- Description: Created objects and fields, relationship between objects, field mapping, workflows and approval processes, validation rules, setting up role and profiles, sharing rules. Created report and dashboards. searching functionality for participants for relevant role type. Worked on deployment of code and components from Eclipse IDE to production org.

4. Education and Migration:

- Front End: Customization, Triggers Back End: Salesforce Database Platform: Salesforce.com
- Role: Created objects, fields, rollup summary, formula fields, validation rules, work flow, apex classes, trigger and visual force pages.
- Description: This application is for students and employee which provides facility to them to get all details of courses of different colleges
- Manage commission calculation from different colleges and also manages the partner portal user accessibility.

Qualifications

- Bachelor of Technology (Computer Science & Engineering) from Institute of Engineering & Technology, Dr. RML Avadh University (State University), Faizabad in 2010

References Available on Request