Hyderabad
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SUNILCHAUDHURY.23@GMAIL.COM

Sunil Chaudhury

SUMMARY

- Adaptable Software Engineer ready to support operations from conception through post-release support.
- Skilled creator of efficient code and exciting user experiences.
- Eager to elevate ongoing development projects or create novel software solutions geared towards driving increased usership.
- Strategic Software Engineer skilled in application development, testing and optimization.
- Excels at coordinating ground-up planning, programming, and implementation for core modules.
- Maintains strong object-oriented and software architecture fundamentals.

SKILLS

C#,.Net , SQL Server, .Net Framework(3.5/4.0),MVC(5.0)	PHP , Bootstrap,Wordpress, Magento, shopify ,SQL
JavaScript HTML/DOM CSS	SharePoint Project Planning
Scrum ,Report Generation Training and Mentoring	IBM Rational ClearCase,Dashboard Creation
Troubleshooting and Resolution UX Design Principles	Incident Management ,Performance Analytics ,Scrum Framework
Database Management	Scripting Language - PowerShell, Perl, or Python Frameworks: Google Charts, D3
SAP FICO,ITSM,ITOM,ITAM	ServiceNow, SVG, ACCELQ
Software Design	ServiceNow, Project Management, Client, Agile, CRM, CMS, Scrum Communication
Efficient Data Management	Agile Project Management
Application Lifecycle Management ALM , MySQL	Web Security Scrum Methodology

EXPERIENCE

AGDP FINTECH PVT LTD, Hyderabad — *Software Engineer*

May 2023 – February 2024

Environment/Skills: ServiceNow Developer, ITSM, CMDB, JAVA SCRIPT, CMDB

Role & Responsibility:

- Implemented Change Management process in ServiceNow by creating change requests and managing them through approval cycles.
- Collaborated with sales team to understand customer requirements, boost product sales and provide sales support.

- Deployed updates to existing system configurations or new modules to ensure optimal performance of the application.
- Worked with cross-functional teams to achieve goals.
- Organized physical wiring layout for server racks or other networking components
- Maintained source control systems such as Git or SVN for versioning of codebases.
- Monitored system upgrades, patches and new configurations.
- Handled network configurations after hours and on weekends to alleviate downtime and maintain smooth operations.
- Updated software upon release of vendor patches to mitigate vulnerabilities.
- Developed, tested, debugged and documented software programs using Java, JavaScript and HTML and CSS.

VHS Consulting Pvt Ltd, Chennai — *Software Engineer*

CLIENT: TCS

March 2022 – April 2023

Environment/Skills: ServiceNow Developer, ITAM, CMDB, JAVA SCRIPT, SPLUNK, ESB,BMC ITSM, SOAP UI,API INTIGRATION

Role & Responsibility:
- Analyzed user stories, designed process flows, and wrote scripts for automation of ServiceNow tasks.
- Delivered high level of support and maintenance to hardware, software and applications to maximize performance and reduce bottlenecks.
- Implemented best practices for developing solutions on the ServiceNow platform.
- Developed test scripts in ACCELQ(Selenium Based web Automation Tool)
- Setup the Automation framework with ACCELQ
- Scheduled builds to run automatically during a build release by invoking predefined Accelq commands.
- Managed employee access, security roles and permissions.
- Configured and implemented new applications in ServiceNow to meet business needs.
- Collaborated with cross-functional team to define features and build powerful and easy-to-use products and customer-facing workflow tools.
- Prioritized and organized tasks to efficiently accomplish service goals.
- Promoted high customer satisfaction by resolving problems with knowledgeable and friendly service.

Systima Technologies, Hyderabad — *Software Engineer*

September 2018 - February 2022

Environment/Skills: ServiceNow Developer, HRSD, ITAM, CMDB, JAVA SCRIPT,ESB,SPLUNK

Role & Responsibility:
*   Designed front-end and back-end solutions for test-driven development.
*   Modified existing software systems to enhance performance and add new features.
*   Evaluated and implemented new technologies to maximize development efficiency.
*   Participated in code review meetings, providing input on bugs, inefficiencies and potential solutions to emergent issues.
*   Analyzed user needs and software requirements to determine design feasibility.
*   Updated software upon release of vendor patches to mitigate vulnerabilities.

*   Create MULE ESB artifact and configured the MULE configuration files and deployed.
*   Worked on the development of multiple software platforms, tested software products, and reported test results to supervisors.
*   Collaborated with colleagues on the creation of a new SQL database in order to increase overall efficiency and transparency.
*   Designed web pages and provided beneficial IT support and assistance to other employees; performed other duties as assigned by managers.
*   Pro-actively participated in weekly team meetings and conducted reports on the projects' progress.
*   Awarded Intern of the Month for performing great work.

EDUCATION

VVIT, Hyderabad — *M.C.A*

JULY 2018 - JUNE 2020, (Osmania University)

CIITM, Berhampur — *B.C.A*

JULY 2014 - JUNE 2018, (Berhampur University)

INDIRA MEMORIAL SCIENCE JUNIOR SCIENCE COLLEGE, Chandiput — *12th*

JULY 2011 - JUNE 2014, (CHSE BOARD)

ADIVASI HIGHSCHOOL, LUHAGUDI — *10th*

JUNE 2011, (HSC BOARD)

RESPONSIBILITIES

- Understand the Requirement.
- Prepare the functional Document.
- Involved in Coding and designing. HOBBIES & INTEREST
- To Cook, Browsing Internet.

STRENGTH

- Ability to work hard with my punctuality and positive attitude.
- Ability to Face challenges.
- Forming the Team easily.
- Self-motivator and Confidence.

DECLARATION

I do hereby declare that the above statement given by me is true to the best of my knowledge and belief and I look for a chance to prove my competency.

Date:

(Sunil Chaudhury)

Place: