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| |  | | --- | | RohitROut    Business/Data Analyst/Scrum Master | | Career Objective      Results-oriented professional with 8.5+ years of experience and a proven knowledge of IT strategy, management information systems, and project lifecycle. Aiming to leverage my skills to successfully fill the Business/Data Analyst/Scrum Master role at your company.  Experience      **Business Analyst/Scrum Master**  **Citi Bank***,* Austin*,* TX */* Jan 2020 *-* Present   * Served as Scrum Master for up to three cross-functional teams developing and modifying applications to serve industry data and reviews. * Communicated Project Requirements, Business Issues, Solution and made recommendation. * Responsible for defining the scope of the project, gathering business and system requirements, and documenting them textually or within models. * Scrum master for on-shore/off-shore development teams and worked very closely with the business teams to resolve requirements issues and also converted these into functional backlog using Version One and JIRA. * Responsible for managing three Scrum teams to manage product backlog and successful delivery of functionalities in a three weekly scrum cycles. * Elicited requirements within Solutions Design team on various items in the backlog to ensure global solution with other scrum teams. * Responsible for data analysis, project plan, gap analysis, data mapping, all business analysis functions/artifacts, documentation and implementation. * Facilitated collection of functional requirements from system users and preparation of business requirement documents using Rational Requisite Pro * Performed the GAP Analysis and Impact Analysis for all business requirements having an impact application.     **Business Systems Analyst / Data Analyst**  **3M***,* Austin*,* TX */* Jan 2019 *-* Dec 2019   * Participated in extensive JAD sessions pertaining to Workforce One Rewrite and Enterprise Electronic Document Storage (EDS) with users of various agencies across the state to capture requirements for the re-write of Workforce one application. * Participated in Daily Stand ups, Sprint planning, Sprint Review, Sprint Retrospective and Sprint De-brief meetings. * Created Wireframes, Process flows, Activity diagrams using MS-Visio and Axure. * Refined and translated elaborate JAD notes into Epics and User stories on Team Foundation Server (TFS). * Worked on various Salesforce CRM objects like Accounts, Contacts, Leads, Opportunities, Reports and Dashboards plus custom objects and also involved in Data Migration. * Involved in writing RFP (Request for Proposals) and RFO (Request for Offers) to global vendors and resellers. * Involved in requirements analysis, system analysis, design, testing and Business Process Reengineering (BPR) phases of Software Development Life Cycle (SDLC) Agile methodology. * Used SQL Profiler for troubleshooting, monitoring, optimization of SQL server 2014 and SQL code. * Experience in working with accessibility tools such as JAWS Screen Reader, WAVE and Fire Eyes. * Coordinated UAT testing with business and QA teams in a testing environment called Sandbox by creating fake user data, created workflow scenarios and Use Case documents for the integration plan and system integration testing. * Created dashboards for state-wide authorization amount expended using MS Power BI and presented to SSB and VRS COFFRs.     **Business Analyst**  **Freddie Mac***,* Minneapolis*,* MN */* Oct 2017 *-* Dec 2018   * Supported the business to build tools that will fundamentally change the mortgage origination, delivery, and securitizations process. * Worked collaboratively with internal and external partners representing various groups across the organization and build relationships while connecting with customers respectfully in a “partnership” style. * Elicited requirements from partners, translate, simplify and analyze the feasibility of requirements to promote business process enabling efficient design. * Lead team, facilitate cross-team coordination, tracking and following up on external dependencies and developed project status dashboards, and manage risks and impediments. * Supported the Risk & and Control Self-Assessment (RCSA) process, ensuring issues and related action plans are timely documented, assigned, and resolved. * Experience with Identity & Access Management (IAM), Security technology, Risk, and Audit areas. * Created Test Cases for System Testing (Development Environment), Integration Testing (UAT) and Production (Post Implementation Review). * Supported the testing team with Defect Management, Requirement Analysis and SQL development for backend and regression testing and maintained the HP Quality Center with the latest updates on the defects.     **Sr. Business Systems/Data Analyst**  **Bright Mind Technologies***,* Vadodara*,* Gujarat */* Jan 2014 *-* Jul 2016   * Responsible in the Analysis, Design and Development Phases of report development, performance tuning and production rollout for every report of Information Technology Department. * Created Technical specifications documents based on the functional design document for the ETL coding to build the data mart. * Created reports for users in different departments in different continents using web-enabled reporting by SQL server reporting services and SharePoint. * Facilitated requirements gathering workshops and documented user stories in JIRA & Confluence. * Worked on daily basis with lead Data Warehouse developers to evaluate impact on current implementation, redesign of all ETL logic. * Created and updated Master Test Plan facilitated with teams and business to get sign-off. * Created test data requirements and partnered with data teams to load required data in the Test, QA, and UAT environments for production fixes, regression, integration and system testing.     **Business Analyst**  **Technologies Networks*,*** Delhi /Sep 2011 *-* Dec 2013   * Worked with Product Owners, IT SME's and Architecture team to document requirements to implement Mobility based on Agile methodology approach. * Performed GAP analysis to list benefits of implementing mobility to deploy application on I Pad(TO-BE) to existing system which used laptop(AS-IS) * Designed and documented the application wireframes and app-navigations in MS Visio for mobile devices ( I-phone and I-Pad) and presented to Business users * Documented Usability feedback/reviews on the application to assess design decisions early in the process and re-prioritize the backlog for Agile Release * Created Use-Case diagrams, Sequence Diagrams and Activity Diagrams after accessing the scope of the Project and understanding the business processes in RALLY through Visio. * Conducted User Acceptance Training (UAT) with the stakeholders and business users.     **Jr. Business Analyst**  **Technologies Networks*,*** Delhi/Jul 2010 *-* Aug 2011   * Estimated the Functional scope and timelines based on Requirements analysis * Implemented agile frameworks & techniques into the overall Software Development Life cycle. * Designed and developed Use cases, Activity Diagrams and Sequence Diagrams for system development. * Developed Project Status metrics for weekly evaluation of Project Status and impact of the Change Request on the timeline and written narratives, table charts and graphs to display data. * Conducted JAD sessions with cross functional teams for requirements elicitation. * Coordinating with the Business reporting team to generate the reports they need using the client software that is inaccessible at the offshore billing office. |  |  | |  |  | | --- | --- | |  | rohitrout.ba@gmail.com | |  | (612) 504-0413 | |  | Austin, TX |   Education      **CSP, MN**  MS in Information Technology Management (Aug 2017)    **BPUT, ODISHA**  B.Tech in Information Technology (Aug 2008)  Additional Skills    Agile -Scrum, XP  Waterfall  Team Foundation Server(TFS)  JIRA  MS Visio, Axure  Confluence  MS SQL Server 2014/2012  MS Office Suite  Oracle 11g/10g/9i  Teradata  Tableau  MS Power BI  Erwin  Microsoft Test Manager  HP ALM  SharePoint  XML/JSON  Web Services  Certifications    Certified Scrum Master |  |

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