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|  |  | **Professional Summary**  Certified Salesforce Developer/Administrator with having 5 years of hands on experience in IT with around 4 years of strong hands on experience in Salesforce Developer/Administrator with domain experience involves configuration, customization, communities, integration, deployment, classic to lightning development, lightning components, lightning design system, lightning locker services and lightning data services, Designing of service Cloud, Sales Cloud ,force.com 1 years of experience in developing web application using Java/J2EE.   * Good working experience in various capacities such as Salesforce developer, Salesforce Administrator, Force.com developer and business analyst and involved in various phases of entire project from requirement gathering, architecture development, implementation, training the end users. * Rich experience in Administration and Development of Salesforce.com CRM using Force.com, Visual force, and APEX coding. * Hands on experience in Apex Data Loader, Apex Classes, Apex Triggers, Apex Data Loader, Apex Explorer, Apex Web services * Experience with administration, configuration, Apex coding, Visual Force, unit testing, web services (standard and custom), batch Apex classes, scheduled Apex classes, Force.com * Strong Knowledge about Sales cloud, Service cloud, Community Market Configuration, and Customization and good understanding with Client/Server architecture, Object oriented design techniques and web application design * Experience in security and sharing model, SSO, Salesforce Configuration, desktop/mobile integrations. * Develop, maintain, create, and improve validation rules, custom workflows, Visualforce pages, Apex customizations, custom objects, fields, and formulas * Expertise in developing Salesforce Lightning Apps, Components, Controllers and Events. * Expertise in designing of Custom Objects, Custom Fields, Pick List, Role based page layouts, Workflow Alerts & Actions, Validation Rules, Approval Processes, Custom Tabs, Custom reports, Report folders, Report extractions to various formats, Design of Visual Force Pages, Record Types, Dashboards, and Email generation according to application requirements. * Experience working across various SFDC implementations covering Sales Cloud, Service Cloud, Marketing Cloud, Chatter and App-exchange applications. * Extensive experience using Salesforce.com Administration, Creating Roles, profiles, Page layouts. * Work collaboratively across teams and/or independently to design and build solutions on the Salesforce platform including Apex coding, Visualforce, and APIs * Worked on the designing of the custom objects, custom fields, role-based page layout, Custom tabs, Custom reports, Custom folders, report extraction to various formats, design of visual force pages, Snapshots and dashboards. * Experience in developing Visual force pages and Custom Objects using Apex Programming on Force.com Platform. * Added Lightning Component to Lighting Pages and Record Pages. Have worked on Apex classes, Visualforce Pages, Controller classes and Apex Triggers for various functional needs in the application. * Expertise in developing Apex classes, Controller and Triggers on Force.com platform to customize application according to the functional needs and strong understanding with Force.com MVC Structure. * Expertise in Data Migration from Traditional Applications to Salesforce using Import Wizard and Data Loader Utility. * Experience in integrating SFDC with Legacy applications (SAP, ACT) using Web Services API. * Extensive experience in customizing the User Interface of Salesforce CRM using Apex Programming, Custom Controllers, Visual force, CSS and Omni script, JavaScript. * Experience in customizing Data model of Salesforce.com CRM using Workflows, Triggers, Validation Rules, and Approval Processes. * Proficient in using tools like Force.com IDE on Mac and PC environment. * Extensive experience in customization, configuration, Eclipse IDE, Apex, Visualforce pages. * Experienced in defining custom formulas and creating validation rules to suit the needs of the data model and ensure data quality. * Hands-on experience with development tools like Force.com IDE, Force.com Explorer. * Key player in migrations and deployment of code from one environment to other using Force.com IDE deployment wizard. * Experience in creating and customizing websites using CMS WordPress, Joomla, and Drupal and integrating them with Salesforce CRM for generating web-to-leads and web-to-cases. * Experience in Requirements gathering experience Conducting User Interviews, and preparing functional documents like Use Cases, Software Requirements Specifications (SRS). |

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|  |  | **Skills**   |  |  | | --- | --- | | * Salesforce Technologies Apex Language, Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, Visual Force Pages/Components & Controllers, S-Controls, Apex Web Services, Apex Data Loader, Force.com Apex Explorer, AJAX, Dashboards, Lightning, Reports, Analytic Snapshots, Custom Objects, Force.com Eclipse IDE Plug-in, Jitterbit, Workflow rule, Approvals, Case Management Automation. * Experienced in Sales cloud, Collaboration Cloud for all partner portal, customer portal. * Force.com Configuration SFDC Standard Object Configuration: Campaigns, Leads, Accounts, Contacts, Opportunities, Price Books, Products, Assets, Contracts, Cases, Solutions, Ideas, Cases, Solutions, Ideas, Queues, Quotes and Custom Object development, Field creation, Page Layout creation/editing, Related list customization, Record Types. * Programming Languages Java, C#, Apex, SQL Server 2005. * Scripting Languages HTML, XML, Java script, CSS, jQuery, Omni-script Shell, Ruby, Python * Web Services SOAP/REST API * Databases MYSQL, Oracle9i, Oracle 10g, Microsoft Access, SQL Server 2005/2008 * Packages MS Word, MS PowerPoint, Eclipse IDE * ETL/Integration Tools Apex Data Loader, Jitterbit, MuleSoft, Cast Iron, Force.com workbench. * Administrative, Data Management, JSP, PDF, Tomcat * Premier, Databases, Java Beans, People Soft, Translation * Agile, Decision making, Beans, Processes, Trend * ANT, Delivery, Java Script, Programming, Type * API, Designing, JavaScript, Promotion, Validation * Application development, Dimensions, Lighting, Python, Web server * Architect, DML, Logic, Quick, Workbench * Art, Documentation, Marketing, Read, Workflow * Automate, E-Commerce, Messaging, Real time, Written * Automation, EAI, Access, Reengineering, XML * BA, Eclipse, Microsoft Access, Requirement * Backup, Editing, C#, Requirements analysis | * Basic, Edit, MS Excel, Retail * Benefits, Email, Exchange, Router * BI, Engineer, Outlook, Sales * Business process, EJB, MS PowerPoint, Sales manager * Call Center, ETL, Windows XP, Scheduling * Charts, Fast, MS Word, Servlets * Cisco, Features, Migration, Scripting * Com, Financial, MQ-Series, Script * Competitive, Focus, MYSQL, Shell * Contracts, Functional, Composer, SOAP * Controller, Government, Enterprise, Visual SourceSafe * Cost reduction, GUI, Network, SQL * CRM, HTML, Oracle 9, SQL Server * CSS3, WebSphere, Oracle, Statistics * CSS, IDE, Oracle9, Swedish * CTI, Informatica, Oracle Database, System Analyst * Clients, Insurance, Developer I, Telecom * Client, Explorer, Developer, Telecommunications * Version control, J2EE, PL/SQL, Telephone * Data Management, Java, Page Layout, TIBCO | |

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|  |  | **Work History**  Salesforce Lightning Developer | Amgen – Tampa, FL, USA *02/2020 - Current*  ***Responsibilities:***   * Developed Apex Classes, Controller Classes and Apex Triggers on Force.com for various functional needs in application and experienced in creating lighting pages inside lighting Community builder. * Develop product capabilities using Force.com, APEX coding, Visualforce, and other technologies * Triggered interface events by user interactions, which includes Lightning Component framework and also involved in building Lightning Components using aura framework. * Also embedded Lightning Components in Visual force Page by using new Lightning out feature by event-Driven Programming. * Worked on Salesforce Platform to build Mobile App by enabling lightning components for use in theSalesforce1 mobile platform to make Lightning application to mobile. * Created Lightning page with some customizations based on components used and created Lightning app. * Added Lightning Component to Lightning Pages and Record Pages. * Have worked on Apex classes, Visualforce Pages, Controller classes and Apex Triggers for various functional needs in application. * Strong working knowledge of APEX (classes and web services), Salesforce APIs, SOQL, Force.com platform * Worked on salesforce Lightning components for building customized components replacing existing ones and embed Lightning components in Visualforce page by using new lightning out feature by event-driven programming. * Involved in Salesforce.com Application Setup activities and customized apps to match functional needs of organization. * Experience with Visual Force, Java-script, Apex controllers, Triggers, Batch jobs & standard SFDC components * Worked on reports using custom and standard report types. * Also created Dashboards using existing reports. * Worked with various Salesforce.com objects like Accounts, Contacts, Leads, Campaigns, Reports, and Dashboards. * Created complex workflow rules criteria for field updates and email alerts and used field level Security along with page layouts in lightning to manage access to certain fields. * Created validation rules for performing data validations depending on user's profile and their record type. * Developed Custom Objects, Custom Reports Tabs and Components and configured Analytic Snapshots to dump data on regular basis for sales performance and lead generation statistics. * Created custom VF email templates for enabling localization using Translation Workbench. * Created custom VF pages to leverage functionality of displaying information from different objects and update them on same page. * Involved in Salesforce.com Application Setup activities and customized apps to match functional needs of organization. * Developed custom Force.com components on Opportunity object for creating Pipeline Reports and Trend Reports. * Created wave mobile application which can be up and running in days. * Built and integrated third-party CTI systems with Salesforce Call Center using a browser which is based on JavaScript API. * Used Salesforce Lightning inspector to debug lightning components during development process. * Interacted with various business user groups for gathering requirements for Salesforce.com CRM implementation. * Effectively used out of box Salesforce functionality to manage Campaigns, Opportunities, Cases and Events. * Worked on Conga Composer – report building tool to generate customized and personalized reports according to Company standards in MS Word, MS Excel, MS PPT and PDF formats. * Worked on AppExchange application “Process Composer” – to build and automate simple or complex repetitive process. * Created historical opportunity reports using scheduled Analytic Snapshot between Opportunities and custom objects. * Added geographical redundancy to computing needs to track customer location using community cloud. * Used Community cloud to perform computing types of application massive data simulations with data rich, real time visualization. * Deployed application from sandbox to production environments using changesets, Eclipse and Force.com Migration tool   **Environment:** Salesforce.com Platform, Service Cloud, Apex Language, Lightning, Data Loader, Apttus CPQ, HTML, omni script Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, SOAP/REST API, Sandbox data loading, CTI, Eclipse IDE Plug-in, Windows XP.  Salesforce Lightning Developer | Salesforce.com – Hardford, CT, USA 10*/2018 - 01/2020*  ***Responsibilities:***   * Created different profiles and setup permissions based on roles in organization. * Gained basic Knowledge on lightning App builder to develop Apps visually, without code using Custom-build lightning components. * Created server-side controllers to meet business requirement. * Experienced in migrating standard and custom objects in standard experience to lighting experience. * Coding APEX and custom applications for Salesforce instances * Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in application with lightning. * Responsible for deployments to Production environment using Ant tool, change sets and Force.com Migration tool. * Expertise in working with Cisco CTIOS and CTI Server platform. * Worked on Salesforce Lightning components for building customized components replacing existing ones. * Wrote SOQL and SOSL statements within custom controllers, extensions, and triggers. * Used GIT for version controlling system and used source tree as UI to perform code push/push operations. * Used Sublime, Mavens mate, GIT, force.com Migration tool and Jenkins combination along with Ant script to develop code, maintain versioning, and moving code around environments. * Enhanced in Communities by adding new fields, field sets by using salesforce.com. * Hands on experience on Inbound and Outbound integration of salesforce with external systems by developing custom apex SOAP, RESTFUL classes for inbound class and written Apex Callout for invoking outbound application. * Implemented requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse. * Used Community cloud to build deeper relationship with customers to provide better services through online. * Implemented Salesforce for Outlook functionality and installed outlook integration with different user systems. * Wave analytics also helped sales manager to take immediate action by creating campaign and dive in deep data for quick decision making. * Designed Workflow Rules Approval process and its associated actions like time triggered tasks, email alerts field updates to implement business logic. * Worked with Validation Rules, Workflows, Approval Process and Reports & Dashboards. * Worked with Data Loader and App Exchange Applications. * Integrated external systems like record settler data, Dodge MDS, People Soft into Salesforce.com primarily used partner and enterprise WSDL'S with J2EE technology. * Worked on REST/SOAP Web service to integrate Salesforce with third party systems. * Created Web Services for handling requests and API and SaaS based applications using REST or SOAP-based web services. * Worked with different Deployment Plans for each release and Sandbox Refreshing. * Performed Apex Callouts from salesforce to same external system to get tracking information order. * Utilized Salesforce1 mobile platform to allow uploading pictures relating to service requests and information about competitive products. * Experience configure price quote (CPQ) app such as Zuora.   **Environment:** Saleforce.com platform, Sales Cloud, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, Apex language, Visual Force (Pages, Component & Controllers), SOAP/REST API, Sandbox data loading, Eclipse IDE Plug-in, Windows XP.  Salesforce Developer/Administrator | Lexmark International Inc - Lexington, KY, USA  *01/2017 - 09/2018*  ***Responsibilities:***   * Interacted with various business team members to gather and documented requirements. * Implemented requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse. * Worked with various Salesforce.com objects like Accounts, Contacts, Leads, Opportunities, Reports, and created custom objects based on Business need. * Developed various Custom Objects, Tabs, Components and Visualforce Pages and Controllers. * Developed and configured various Custom Reports and Report Folders for different user profiles based on need in organization. * Developed and deployed workflows and approval processes for opportunities and products/ assets management. * Developed Test cases for unit testing, and was involved in integration testing. * Coded APEX triggers and s-controls, created rule based automated workflows. * Provided administrative level support for users of Salesforce application. * Responsible for mass delete/transfer records using Data Management. * Created custom links, formulas, Layouts, workflow, and approval processes. * Set both object-level and record level security. * Monitored and resolved Service Requests, specifically, visibility issues involving Custom Profiles, Public Groups, and Sharing Rules. * Defined Custom Profiles, User Permissions and created Custom Sharing Rules for Record owners with "Read-only" Permissions granting client requested Create/Read/Update/Delete capabilities. * Created and customized detailed reports with filters, conditional highlighting, custom subtotals, and charts. * Review/Adjust/Write Apex and Visual Force page builds to ensure we keep code coverage at a high percentage as well as meet business needs. * Provided support ongoing Salesforce.com maintenance and administration services including periodic data cleansing, custom objects, workflow, campaign management, Triggers. * Performed role of support engineer for internal users and helped them in getting used to application, generated reports, and saved them for further access to users. * Used Sandbox for development, testing and migrated code of development instance after testing   **Environment:** Salesforce.com Enterprise Edition, Collaboration Cloud, Profiles, Role hierarchy, Workflow & Approval processes, Data Loader, Reports, Custom Objects, Custom Tabs, Data Management, Lead processes, Record types.  Java Developer | Epicor - Irvine, CA, USA *07/2016 - 07/2017*  ***Responsibilities:***   * Server developer where actively involved in architecting various Business Layer and Data Management components of this multi-tiered web-based system over J2EE architecture, EAI and TIBCO. * Designed and developed messaging framework for communication between workflow manager and other Enterprise Applications over XML and MQ-Series using JAXB 1.0. * Responsible for developing and maintaining all entity and session beans. * Involved in writing ANT script for application deployment. * Developed various Customer and Network capacity flows. * Developed various server-side components using J2EE and TIBCO APIs. * Developed and deployed EJB components (business tier) into WebSphere Application Server (WAS). * Designed Metrics module and developed all components of that. * Also developed Metric Event Listener engine based on TIBCO APIs to capture In-Concert based events. * Responsible for Web Logic administration, maintenance, and performance tuning. * Developed and deployed Servlets and JSP's on Tomcat server. * Integrated different components to establish stable flow and reviewed all deliverables produced by team. * Strong working knowledge of APEX (classes and web services), Visual Force, Salesforce APIs, SOQL, Force.com platform * Written stored procedures to add, update and delete data from Oracle Database. * Used JavaScript for client-side validations, and AJAX to create interactive front-end GUI. * Perform system requirements analysis, definition, allocation, and documentation. * NISE-WFM interfaces with thirteen different systems. * I actively participated in support for User and System test and lead system performance improvement efforts.   **Environment:** J2EE, JSP, Java Beans, HTML, JavaScript, ANT, Tomcat Web server, Oracle 9i, MS Visual SourceSafe. |

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|  |  | **Education**  Osmania University - India 2016  Bachelors of Technology: computer science and Engineering |

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|  |  | **Certifications**   * Certified Salesforce Administrator (201) * Certified Salesforce Platform Developer (PD1) |