

Soumy Mangal

Senior Salesforce Consultant

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Professional Attributes

- A professional with around 3.10 years of IT experience in the domain of Salesforce/Vlocity and Oracle.
- Experience in various phases of software development life cycle including Requirement Analysis, Resolving issues, Design and delivery.
- Productive contributor to team efforts, with the ability to successfully deliver multiple projects under short period.
- Good communication and interpersonal skills and ability to work in a team or as an individual.
- Strong problem-solving skills and attention to detail.

Skills

- Working as a Salesforce and Vlocity developer.
- Relevant experience on Omniscripts, Dataraptors, Vlocity cards, Templates, Custom metadata, Custom Settings, Users and Profiles, Email Templates.
- Worked on Approval Process, Custom Objects, Fields, Test classes, permission sets, Batch classes.
- Demonstrated Experience in Core Java,JSON.
- Experienced and knowledge in Oracle SQL and SOQL.
- Conversant with Agile Delivery Framework.
- Experienced in Copado, Sonar Cube, Zira and trello.

Projects Handled

INFOSYS

SENIOR SALESFORCE/VLOCITY DEVELOPER, TELECOM DOMAIN June 2020 – Current

- Worked on Agile framework, worked on Apex classes, batch classes and LWC.
- Worked on Bamboo devops tool, Zira, Git, BitBucket.
- Worked on salesforce customization.

IBM

SALESFORCE/VLOCITY DEVELOPER, TELECOM DOMAIN AUGUST 2018 – APRIL 2020

- Translate simple to complex user stories into functional and actionable software within the Salesforce environment.
- Performing requirement gathering and analysis, working on Development and Enhancement of the functionalities.
- Providing bug and Defect fixes and support on timely basis.
- Worked on Agile framework.
- Worked on Apex classes, batch classes and triggers.
- Worked on Vlocity dataraptors, omniscripts, templates, cards, approval process, Validation rules, workflows, relationship and custom metadata to help salesforce integrate with end systems with just simple configurations.
- Perform unit testing on the new functionality as well for existing functionality and mitigate issues during testing.

SALESFORCE DEVELOPER, THE GLOBAL FUND**FEBRUARY 2018 – AUGUST 2018**

- Created custom objects, fields, global picklists and defined lookup and master detail relationships on the objects.
- Permission sets and implemented record level and field level security and configure their sharing settings. Developed and deployed workflows wherever necessary.
- Worked on apex classes and process builder, workflows, support settings, test classes.
- Worked with standard objects like Accounts, Contacts and custom objects. Created user accounts, managed User, profiles and security.
- Worked in maintenance of code quality.

ORACLE APPLICATION DEVELOPER–AT&T Client**JANUARY 2017 – JANUARY 2018**

- Requirements gathering & impacted domain analysis, Worked on Agile framework.
- Handled monthly and quarterly database release for all 3 application.
- Worked in Unix script, and handled database related works, worked in AT&T tool like TDP and AOTS.
- Performed Defect analysis, Presented analysis results and issue log to Clients, Performed regular and timely completion of Code Analysis, Code Delivery and Zero post installation issues.
- Managed daily stand up calls with the team for daily project updates.

Qualities I Strive On

- Critical Thinking
- Visual Modelling
- Relationship Building
- Smart Work
- Multi-tasking

Education

CEM, KOLAGHAT--WBUT	Bachelor of Technology	8.08 CGPA	2012-2016
GHATAL VIDYASAGAR HIGH SCHOOL (West Bengal Board)	Higher Secondary	78%	2010-2012
GHATAL BASANTA KUMARI GIRLS' HIGH SCHOOL (West Bengal Board)	Secondary	86%	2000-2010

Certifications

- CERTIFIED SALESFORCE PLATFORM DEVELOPER I
 - CERTIFIED SALESFORCE ADMINISTRATOR
 - CERTIFIED COPADO ADMINISTRATOR
 - CERTIFIED VLOCITY PLATFORM DEVELOPER
 - TRAILHEAD RANGER AND 115+ BADGES EARNED.
 - IBM CERTIFIED AGILE EXPLORER
 - IBM ENTERPRISE DESIGN THINKING PRACTITIONER BADGE
 - IBM TELECOMMUNICATION INDUSTRY FOUNDATION BADGE
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Personal Details

Date of Birth	: 14th October, 1993
Marital Status	: Single
Passions	: Singing, Traveling
Linguistic Abilities	: English, Bengali & Hindi