

# Bhawna Vyas

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+1669-238-7555

- About 7 years of broad experience in retail, banking, PLM and finance domains over a variety of enterprise, desktop, web and mobile software applications.
- Business Analyst with over 2 years of experience supporting business solution software and analyzing business operations.
- Experienced QA Analyst with extensive experience in performing Manual and Automation testing.
- My key traits involve strong written and oral communication skills with the ability to plan strategically and act tactically with great attention to detail and high organizational capabilities.
- Good command on SQL and several years of experience in understanding, debugging and working closely with testers and developers to resolve issues and bugs in the code.
- Certified Scrum Product Owner and Scrum Master.

#readytowork

Authorized to work in the US for any employer

## Work Experience

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### **Product Support Engineer**

OSISoft LLC

August 2018 to March 2019

Worked as a Product Support Engineer in a collaborative environment to provide world class tech support and solutions to customers using the PI system, a software application specializing in real time data management. Customers included large operating, manufacturing, and pharmaceutical companies.

- Acting as an advocate for customers when conveying information surrounding bugs, enhancements, and new feature requests to various development teams.
- Working with enterprise-level customers, their project managers, and internal stakeholders to present solutions for scalability and reliability of PI System products.

Tata Consultancy Services

Clients and Positions:

### **Business System Analyst**

Supervalu Inc

June 2012 to April 2015

Develop business process using requirements such as scope, alternatives and risks.

- Analyzing client's business/functional requirements and processes through document analysis and workflow analysis.
- Gathering business requirements/business rules and ensure alignment with development and testing teams.

- Communicate client's business requirements by constructing easy to understand data and process models.
- Created standardized process document for the project team to ensure successful integration of existing.
- Actively participated in the management of multiple projects at a time. Ranging in complexity and size.
- Create Business Requirements Documentation (BRD) and Functional Requirements Documents (FRD).
- Analyze data periodically to understand trends and inculcate it in projects which help stakeholders.
- Key member in the data migration to a new platform which was conducted successfully.
- Experience of working in agile methodology and scrum framework.
- Create dashboards with ample insights for the team track the Key Performance Indicators (KPIs)
- Constantly measure the success metrics and monitor the usage of the system which would help plan for the next quarter in terms of development or deprecation.
- Served as subject matter expert and the go-to person for several projects I have been part of.
- Signoff the requirements from customer.
- Work on release plan and audit documents.

## **Quality Analyst**

Citibank

November 2010 to May 2012

Experience in developing Test Strategy, Test Plan, Test Scenarios, Test Case Design, and Test Reports using business/functional requirements for both manual and automated tests.

- Worked extensively on several Reporting, Test management, Defect tracking, Project and test planning, documentation management tools.
- Developed end-to-end test architecture and Java scripts for automating the functionality testing of procure to pay cycle for customer for banking applications.
- Involved with Project manager in defining QA Strategy, Estimates and future roadmaps with onsite & offshore working model.
- Extensive experience in Manual Testing, Black Box, Functional, Regression, System Integration, End to End testing.
- SPOC for DPCA (Defect Prevention Casual Analysis) activities across testing services.
- Used Selenium, TestNG and SOAP UI tool for executing test scripts.
- Extensive testing of RESTful web services.
- Maintaining the defect reports and project status via Test Management tools.
- Fetching data from database by firing SQL queries.
- Extensively used Quality center to manage and execute test scripts
- Involved in identifying the test cases that are affecting the basic and major functionality of the application to Smoke Test the application.

## **Software Developer**

Rolls Royce Marine

June 2008 to October 2010

Description: Rolls Royce Marine is a world leader in the design, development, supply and support of various marine products and systems for commercial and naval markets worldwide. The project involves implementation and customization of Teamcenter Engineering 2005 SR1 per business user's requirements. It also involves up gradation of Tc 2005Sr1 to Tc8.

Responsibilities:

- Involved in development of client specific requirements by using Core Java and C++.
- Provide configuration of BIDE, BOM, workflows and access control.
- Customization Teamcenter using server side ITK Teamcenter APIs.
- Involved in Upgradation of TCE2005SR1 to Teamcenter8.
- Deploy developed BMIDE solution in Teamcenter environment and sync active workspace environment with new deployments.
- Troubleshoot Teamcenter technical issues at various levels such as installation, deployment, and configuration.
- Involved in Teamcenter AutoCAD Encapsulation.

## Education

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### **Bachelor of Engineering in Engineering**

Rajasthan University

2007

## Skills

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- SQL, JavaScript, Java, C++, Tableau, Informatica, MS Excel, MS Access, MS PowerPoint, SharePoint, JIRA, Teamcenter, Multi-tasking, attention to detail, thoroughness, accuracy, ability to make good judgment to make decisions, time management.

## Certifications and Licenses

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### **Certified ScrumMaster (CSM)**

Present

### **Professional Scrum Product Owner(PSPO)**

Present

### **Fundamentals of testing ISTQB Foundation level**