

PRAGYA SOMANI

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EXPERIENCE

Business Analyst **Kuliza Technologies**, India

Dec 2018 – Mar 2019

Domain: MSME Loans | *Product:* Lend.in

- Shepherded an ecosystem suite of lending products to enable low cost delivery of financial solutions to underserved SMBs (Small Medium Businesses).
- Acted as a liaison between the offsite engineering teams and founders of the bank, stakeholders to translate customer requirements to a tangible tech product that not just meets current needs but considers future growth scenarios.
- Drove requirement elicitation process and defined roadmaps and customer scenarios.
- Prioritized among features, architectural improvements and operational excellence.
- Managed testing and enhancement phase for various versions of product development.

Business Analyst **Acidaes Solutions**, India

Apr 2017 – Nov 2018

Domain: Loans Origination System, Lead Management System | *Product:* CRMNEXT

- Developed a new vertical of CRMNEXT product line to build Loans Origination System.
- Facilitated requirement elicitation with stakeholders, business teams and end users.
- Configured the following modules/processes on codeless configuration platform of CRMNEXT -
 - Customer dashboards, Sales Lifecycle & Case Lifecycle process
 - Lead Management, Service Management, Role/Hierarchy Management, User Management
 - Loans Origination System - Personal Loans, Auto Loans, Student Loans, Property Loans
- Worked on documentation including business requirement document, functional requirement document, weekly progress reports, business rules configuration, release planning document, change request and approval document, test plans.
- Performed stakeholder analysis, gap analysis, risk analysis, impact analysis and cost estimation.
- Built wireframes, user stories, process flow and activity diagrams, layouts, data dictionary for designing new and enhancing existing features.
- Worked on mapping and development of MIS Reports for analytics and visualization using SQL.

Systems Engineer **EdgeVerve Systems (Infosys)**, India

Dec 2014 – Mar 2017

Domain: Banking | *Product:* Finacle

- Analyzed existing modules of loans to exercise performance tuning and code cleanup using python scripts for tracking.
- Worked on requirement analysis, development and integration of Borrower Benefit module.
- Go-live and post-production demonstrations and assistance to the supporting team.

SKILLS

Tools:	Bizagi, Lucidchart, Wireframes, Jira, MS Excel, SQL Server Mgmt Studio
Languages:	SQL, R, Java, C++, HTML, CSS
Operating Systems:	Windows, Linux (Ubuntu), Mac OS
Core Competencies:	Data modeling techniques, User Acceptance and Integration testing, A/B testing, Product Management, Stakeholder Management, Risk Management, Agile & Waterfall Methodologies, Budgeting

CERTIFICATIONS

- R Programming A-Z™: R for Data Science with Real Exercises, Udemy
- Become a Product Manager, Udemy
- Business Analysis Fundamentals, Udemy

EDUCATION

Sir Padampat Singhania University, India

July 2010 – May 2014

Bachelor of Technology in Computer Science and Engineering

LEADERSHIP ACTIVITIES

- Trained a team of end users and vendors to integrate systems for full life cycle implementation.
- Demonstrated the final product to business executives and stakeholders.
- Sales pitch and POC to new and existing clients.