

Shubha Krishnamurthy
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SUMMARY

Mrs Shubha Krishnamurthy has more than 18 years of professional experience in consulting, defining and delivering business & technology solutions with diverse skills in project management and providing support for development as well as production environments with 24X7 operations through Global delivery management.

Shubha has taken on diverse roles in her career such as consultant, project manager, network engineer, project lead, business analyst and R&D Engineer with various industries including Education, Financial Services, Brokerage, Supply chain, Packaging and Transport and Banking .She has executed projects from proposals to go live and has been awarded with repeat projects for her ability to satisfy the clients.

Shubha is notable for her practical yet impeccable approach to handling day-to-day project issues and accomplishing goals. Some of her key specialties are her customer focus, results orientation, innovation, process orientation, people development and leadership. Her areas of expertise include business excellence, business process management, consulting, program management, project management, full life cycle project design and implementation, third party product procurement and implementation and business analysis.

Shubha is strong in design and integration problem solving skills and database analysis and design and an expert in .NET, Java, ASP.NET, XML/HTML, Microsoft SQL Server, and Unix/Linux programming. Skilled in developing business plans, requirements specifications, user documentation, and architectural systems research. Shubha is acknowledged for her strong written and verbal communications.

I am naturalized citizen of USA. I do not need any visa sponsorship.

EXPERIENCED IN

- Procurement of requirements, analysis, design, testing and implementations
 - Engineering web development, all layers, from database to services to user interfaces
 - Analysis and design of databases and user interfaces
 - Implementing software development life cycle policies and procedures
 - Managing and supporting multiple projects and worked efficiently with vendors and partners
 - Highly adaptable in quickly changing technical environments with very strong organizational and analytical skills
 - Experience in CMMI certifications, Six Sigma, CRM Dynamics
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SOFTWARE SKILLS

- Software: Visual Studio, Microsoft SQL Server, Crystal reports, MS Project Plan, Tomcat Server, IIS6, Ellucian Colleague, CRM, Microsoft Dynamics, Microsoft Office
- Languages: Java, Javascript, Visual Basic, C/C++, ASP.NET, XML, HTML, SQL, and T-SQL, Unix/Linux scripting
- Databases: MS SQL Server, MySQL, Oracle, Access, Informix
- Operating System: MS Windows, AIX, Unix

EXPERIENCE

Software System Administrator

Dec 2011-Present

Briarcliff University

- Extensively worked on CRM implementation and design and support
- Development and support of software applications for the college
- Data analysis and report development for all departments and academic and admin councils
- Database administrations
- Development and support for Learning management tools.
- Documentations and version control using Microsoft Team Foundations
- User training and technical assistance.
- Designed, implemented and support LMS systems like D2L, Canvas, Retention software like Starfish, Mapworks. ERP system like Ellucian Colleague, CRM

Network Engineer

Feb 2009-May 2010

Western Iowa Tech Community college

- Assisted with planning of networking technology needs of the college.
- Provided user technical support
- Implemented, maintained, and upgraded hardware, software and network systems, as required to provide network functions to support all college operations.
- Developed bid specifications, reviewed bids upon opening, made recommendations, supervised vendor contracts.
- System administration, server management, Novell account managements, GroupWise email system management, network printer setup and managements.

Programmer Analyst

Aug 2008-Feb 2009

Jacobson companies

- Managed the packaging software for order entry, processing and dispatch.
 - Developed an application using VB.NET for EDI file transfers for packaging software.
 - Coordinated with vendor for the application support
 - Developed business reports and custom reports using Crystal reports.
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- Analyzed and gather user requirements for the application development.

Adjunct Faculty

Aug 2009-Present

Western Iowa Tech Community College& Eastern Iowa Community College

- Teaching Visual Basic.NET, C++ and Java online via Iowa Community College Online Consortium
- Have had more than 50 students so far.
- Received good evaluations from students

MIS Data specialist

Nov 2006-Aug 2008

Western Iowa Tech Community College

- Provided technical support for the college's Datatel Colleague system including querying the data and the data structures of the system.
- Troubleshoot problems which arise from the database, software and software configurations.
- Assisted in developing data integrity rules and procedures.
- Worked with users to design, create, implement and maintain reporting capabilities and recording keeping requirement.
- Developed web pages for online registrations using ASP.NET.
- Followed and optimized processes and procedures to insure the integrity in all MIS systems
- Provided basic end user training and support.
- Managed the college LMS systems.

Programmer Analyst

Nov 2002 – Nov 2006

Infosys Technologies Limited/American Express/ Ameriprise Financials

- Played various roles as Project manager, Business system analyst, programmer analyst and test lead
- Worked on various project for different clients such as **American Express** and **Ameriprise Financials in the field of Brokerage and Banking.**
- Worked with users for requirement gathering, impact analysis, risk estimations, project planning and estimations.
- Worked on analysis and design
- Coordinated with clients and different vendor partners.
- Coordinated with the offshore team for design, build, testing and implementations
- Preparation of test plan and coordinated testing with various teams.
- Worked on SOX and CMMI level 5 certifications.
- Worked on documentations and technical support

EDUCATION

Bapuji Institute of Engineering and Technology

Jul 2002

Davangere, Karnataka, India

- B.S., Computer Science
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