

# Vikram Kannan

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408-318-2241

Seeking Enterprise Analyst / Solutions Architect / Project Manager / Product Manager opportunities

#readytowork

Authorized to work in the US for any employer

## Work Experience

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### **Managing Principal**

Arc Kernel - Sunnyvale, CA

March 2014 to Present

- GE Baker Hughes : Product program management with Agile Scrum for Avitas Platform. Released new Cloud/5G/Autonomous/IOT/AI/ML platform products for Oil and Gas customers Shell, Bureau Veritas.
- Apple: Defined and produced new Support Portal Framework for Apple Store AI BigData Platform. Worked with stakeholders and vendors to acquire, analyze, filter and publish support knowledge. Worked with datalake.
- Product management for a VC fund backed portfolio of product companies in IOT, ERP, AI, ML, NLP.
- Agile implementation practice for consumer digital, payments, mobile cloud, security, big data products.
- Applied cloud financial and CRM product solution with in-house custom built SDK requirements tool.
- Product and solution for a AI and big data CRM product startup - acquired by Salesforce.

### **Product Lead Consultant**

PayPal - San Jose, CA

October 2013 to February 2014

- Launched first FIDO fingerprint authentication based PayPal payments product on the Samsung Galaxy.
- Vision, Roadmap, Consumer payments strategy and product focused architecture.
- Initiated and opportunist business sponsors model goals with insightful analytics based requirements.
- Defined requirements and features for product architecture using Rally agile scrum tool and weak UML.
- Strong critical business and technology analysis of PayPal's Identity framework architecture.
- Architected and analyzed connecaons to PayPal's seamless OAuth / OpenId Connect SaaS secured mobile authenacaaon and proxy payment API REST Webservices.
- Directed and collaborated with vendor NokNok Labs to provide unique dual architectural deployment.

- Insight and risk-reducaon analysis of customer Samsung's business use cases involving consultaon and collaboraons with large B2B, sales and product teams, architects, UX/UI and technologists.

### **Sr. Sogware Engineer, Redwood City**

Personal Capital

June 2011 to March 2013

- Very early startup alpha involvement in helping establish Personal Capital as the new generaon RIA.
- Established and released the first mula-bank Investment return performance graphical product.
- Launched Fund fees and cost analysis instrumentaon products for known market mutual funds.
- Redefined the investment porTolio allocaon Heatmap product with Morningstar, WSOD and Markit data.
- Defined real-ame analysis algorithms of market data feeds while managing and collaboraang with vendors Morningstar, Markit, Xignite, Brightscope, Yodlee and Splunk data. Created datalake

### **Product Management Consultant**

US Bank - San Francisco, CA

September 2010 to January 2011

- Leadership at US Bank Enterprise Revenue Office - Internet and Mobile Channel Group to establish scope and define features/requirements for a uniform customer experience across mobile and internet channels.
- Led 3-day workshop at bank headquarters with over 70 stakeholders to define and finalize requirements.
- Banking business analysis, ROI, goals with Fiserv, mCOM, Adobe, WIPRO and US Bank business analysts.
- Delivery plan creaaon in conjuncaon with US Bank Program/Project Management teams and vendor PM.
- Mobile PlaTorm Management for new mobile smartphone, cloud and Bigdata era mobile banking plaTorm.

### **Sr. Sogware Engineer**

E\*Trade - Menlo Park, CA

October 2006 to July 2010

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### **Director Product Soluaons**

Nokia / Intellisync - San Jose, CA

November 2005 to May 2006

- Verichat product management and delivery at Intellisync and post Nokia adquisiaon- Enterprise Soluaons.
- Defined Verichat Enterprise- Mobile IM product on Palm Treo, Blackberry, Windows Mobile, Nokia.
- Reviewed product with customer carriers Verizon, Sprint and at IBM Lotus Notes Conference.

### **Sr. Soluaons Architect, Santa Clara**

Good Technology

May 2005 to September 2005

Good Access App products and soluaons on Palm, Windows Mobile. Pre-Motorola adquisiaon startup.

## **Sr. Solutions Architect**

Grand Central Communications - San Francisco, CA

October 2004 to January 2005

Early Cloud EAI web services platform and solutions for Salesforce, Xilinx. Pre-Google acquisition startup.

## **Consulting, Practice Consultant**

VISA International

February 1999 to October 2004

Cerification consulting for ISO8583, ATM, POS based Transaction Switch for Visa Europe undertaken by the CIO's office. Collaboration with partner Deloitte Consulting. -

- CAISO - SME Advisor on Portal products to team of selectors. Technology analysis on TIBCO AcaveEnterprise.

- Franklin Templeton - MQ middleware system solution architecture and BOT team building.

- Union Pacific - Data/process analysis for a new Asset Disposition System.

- eBay / ePiphany - Use case analysis for new Claims system for eBay using latest ePiphany product.

- Genpact/Techspan startup - Early startup involvement. Managed practices. Produced product analyses, solutions, proposals, prototypes, packaged products, budgets and project plans. Clients included Sun, General

Magic, Wells Fargo, Epicentric, Abilizer, Franklin Templeton, Acta, HP.

- Mphasis startup - Worked with founder to provide leadership for online banking technology strategy and solutions. Clients included Ciabank, JPM Chase, ICICI, Standard Chartered, Charles Schwab, Bank of Brazil.

## Education

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### **B. Tech in Engineering**

IIT Bombay - Indian Institute of Technology, Mumbai, India - Mumbai, Maharashtra

### **M.S. in Engineering**

University of Texas - Arlington, TX

## Skills

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- Scrum
- APIs
- Java
- Agile