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# Career Objective

* Looking for Salesforce Developer and Administrator position in a challenging IT career and to be part of a progressive and growth-oriented organization that gives me scope to enhance my knowledge and skills to cope up with the latest technological changes.

# Professional Summary

* A technically skilled, software development professional with over all 2 years and 3 months of experience in salesforce.com and Force.com platform across object oriented analysis, designing and programming.
* Gained experience in the lead, case management, web-to-lead, web-to-case, email-to-case, live Agent.
* Experienced in Workflow Rules and Approval Process.
* Experience in Designing of Reports, Dashboards.
* Worked on creating Formula Fields, Validation Rules, Roles, Profiles, Users, Security and Sharing Setting.
* Report/Dashboard creation & customization, user/role/profile management.
* I have hands on knowledge on lightning part.
* Involved in Data Migration using Import Wizard andother tools like Apex Data Loader.
* Experienced in coding Apex Classes, Visual Force Pages, Apex Triggers
* Strong understanding of Fundamental Business processes, Excellent communication Skills and Inter-personal skills with ability to work well in a dynamic team Environment .

# Technical Skills

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| --- | --- |
| **SalesforceTool** | Apex Data Loader, Import wizard, Force.com IDE, workbench |
| **Web Technologies** | HTML, CSS, Visual Force. |
| **Languages** | Apex, Java |

# Professional Experience

* Worked with **Nest Global Consultancy**  from May 2018 to January 2019 in Hyderabad.
* Workingwith **Krish Compusoft Services** Ahmedabadfrom Feb 2019.

# educational summary

* Bachelor of Engineering (B Tech), Mechanical Engineering From RTU Rajasthan in 2017.

# Projects and responsibilities

**Client : Ashley Furniture - US**

**Organization : Krish CompuSoft Services**

**Position : Salesforce Developer**

**Environment : Salesforce, Force.com, Apex**

**Duration : 1 year 5 months**

**Responsibilities**:

* Worked on various Salesforce.com Standard Objects like Accounts, Contacts, Leads, Campaigns, Reports and Opportunities.
* Develope API Services.
* Handled the internal sales project.
* Closely worked with SalesForce.com teammates while implementing the solutions for the requirements.
* Implemented escalation rules, automatic case generation and their escalation to call center representative, and generated email alerts for quick issue resolution.
* Interacted with various business team members to gather and document the requirements.
* Designed, implemented and deployed the Custom objects, Page layouts, Custom tabs, Components to suit to the needs of the application.
* Created various profiles and configured the permissions based on the organizational hierarchy requirements.
* Customized tabs for different business user’s groups and business centers.
* Experienced in the use of Data Loader and scheduling timely data backup operations using Apex Scheduler.
* Involved in handling bulk data migration for the objects like Users, Accounts, Leads, Contacts, Campaigns, Campaign Members, Quotes.

# Projects and responsibilities

**Client : Vidhyavilla - New Delhi**

**Organization : Nest Global Consulting Services**

**Position : SFDC Developer**

**Designation : Support Engineer**

**Environment : Salesforce, Force.com**

**Duration : 9 months**

**Responsibilities**:

* Responsible for 24x7 of monitoring and troubleshooting issues pertaining to Production environments, and analyze the root cause.
* Supporting for Developers and End-users
* Monitoring and maintaining the daily health check on and Production environments.
* Tickets Resolutions.
* Incidents resolving.