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**Experience Summary**

* Having 2.2 years of experience as a Salesforce developer with overall experience of 5.5 years
* Currently working with Infosys as a Senior associate consultant since March 2019.
* Previously worked with Tata consultancy service as a salesforce developer and salesforce tester
* Experience and proficient in Salesforce.com, Apex, Visualforce, data Loader and Force.com migration tool.
* Hands on experience on Sales force development, administration and Deployment and salesforce testing.
* Excellent analytical capability to find issues and to solve the problems.
* Capability to learn, explain and document any new business requirement or application with comprehensive approach.
* Good communication, organizational and management skills.

**Skill Set**

|  |  |
| --- | --- |
| **Technologies** | Sales force |
| **Web Technologies** | CSS, Java Script, HTML, AJAX, Bootstrap |
| **Programming Languages** | Apex, Visual force, |
| **Database** | Oracle |
| **Tools** | Eclipse, WinSCP, Putty, PLSQL developer |
| **Operating Systems** | Windows |

**Educational Qualification**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Examination** | **School/college** | **Board/University** | **Year of Passing** | **Percentage/CGPA** |
| B.E. | Gov. College of Engineering, Ujjain | RGPV | 2015 | 65.2% |
| 12th | JNV, Shivpuri | CBSE | 2011 | 76.4% |
| 10th | JNV, Shivpuri | CBSE | 2009 | 78.4% |

**Organizational Projects**

|  |  |
| --- | --- |
| **Project** | **Site Profile tool** |
| **Organization** | Infosys |
| **Period** | May 2020 to Present |
| **Technologies** | Salesforce |
| **Tools** | Salesforce.com |
| **Description** | It is built on salesforce.com. This application is used by Pfizer colleagues to prepare reports for their upcoming trails |
| **Role** | Senior QA Lead +BA |
| **Responsibilities** | * Responsible for end to end testing of the tool * Test all phases of the tool using browser compatibility, locale testing. |

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| --- | --- |
| **Project** | **GTCS application** |
| **Organization** | Infosys |
| **Period** | April 2019 -April 2020 |
| **Technologies** | Salesforce |
| **Tools** | Data-loader, Apex, visual force, lightning component, java script.HTML |
| **Description** | It is built on salesforce.com. This application is used by Pfizer associates to work business opportunities and creating approvals, GTCS request and assigning the request for best suitable approver based on his country |
| **Role** | Developer |
| **Responsibilities** | Developed the following components:   * Added new fields and functionalities as part of requirements * Created functionality to create approval request and approve /reject/recall it. * Responsible for creating work queue and queue views. |

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| --- | --- |
| **Project** | **CRM Services** |
| **Organization** | Tata Consultancy Services |
| **Period** | March 2018 to March 2019 |
| **Technologies** | Salesforce |
| **Tools** | Data-loader, visual force studio, eclipse, Apex, visual force |
| **Description** | It is built on salesforce.com. This application is used by Humana associates to resolve customer inquiries. |
| **Role** | Developer |
| **Responsibilities** | Developed the following components:   * Added new fields and functionality as part of requirements * Responsible for creating work queue and queue views. |

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| --- | --- |
| **Project** | **CRM Service (Deployments)** |
| **Organization** | Tata Consultancy Services |
| **Period** | August 2016 to Feb 2018 |
| **Technologies** | Salesforce |
| **Tools** | Jenkins, data-loader, visual force studio, eclipse |
| **Description** | It is built on salesforce.com. This application is used by Humana associates to resolve customer inquiries. |
| **Role** | DevOps |
| **Responsibilities** | • Responsible for Monitoring the prod turn and deployments of stories in each sprint for different teams in my project.  • Responsible for environments readiness, top-down merges, rollbacks, and different builds failure fixes  Responsible for different org refresh activities |

|  |  |
| --- | --- |
| **Project** | **Lab Operation Portal** |
| **Organization** | Tata Consultancy Services |
| **Period** | October 2015 – July 2016 |
| **Technologies** | Salesforce |
| **Tools** | Data Loader, Apex, visual force |
| **Description** | The goal of this application is to develop a portal for asset management and ticketing for operations and administration team via a new tool. It covers the transition of the current tracking tool from share point to sales force |
| **Role** | Salesforce testing |
| **Responsibilities** | Developed the following components:   * Tested the end to end application with all possible scenario |

**Certification Summary**

|  |  |
| --- | --- |
| **Training or Certification title** | **Dates & Location** |
| Salesforce.com Certified **Administrator Certification**  Certified as **ISTQB Tester** | 2018, Hyderabad   2016, Hyderabad |

**Declaration**

I hereby confirm that the information provided by me in this document is accurate and true to the best of my knowledge.

Name-Rubi Raghuvanshi

Gender-Female

Date of Birth-05/03/1991