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EXPERIENCE SUMMARY

- 11 years' experience in Testing Web Applications and excellent knowledge of Testing process and concepts.
- **Salesforce Administrator (Winter'18) and Sales Consultant (Winter'19) Certified.**
- Worked with **Birlasoft** as Sr. Software Engineer(Lead).
- Worked with **Sapient Corporation Limited** as Associate Technology(L2).
- Experience in working on Agile Methodology (Iterative model) of Development in SDLC and STLC.
- Experience in HP ALM (Quality Center), Jira, MKS (Integrity) Test Management Tools, **Apttus CLM**, **X-Author, Docusign** tools for testing.
- Hands on experience in Apttus CLM Salesforce testing, Functional Testing, GUI Testing,UAT, Regression Testing, Re-testing, Smoke testing, Sanity Testing, DB testing and Browser Compatibility for Web applications.
- Prepare Test Plan, estimations, daily, weekly reports, & sharing it with all stakeholders.
- Prepare SLA reports, Project Baseline report, Training calendar, RCA reports within the account.
- Managed team of 4-6 people.
- Proficiency at grasping new concepts quickly & utilize the same in a productive manner.
- Achieved almost Zero Defect Leakage in Delivery of assigned work with consistent High Quality output.
- Ability to work in tight schedule and efficient in meeting deadlines.
- Received recognitions from clients and Managers on lot of occasions.
- Awarded Employee of the Quarter for FY 2014-2015.
- Awarded Best team (**thrice**) by Birlasoft for client satisfaction and good quality work.
- Good Communication Skills, Team Leader/Player.

EDUCATION

- **B.E(Mechanical)** from Delhi College of Engineering (now DTU) in 2006
- 12th from CBSE in 2002
- 10th from CBSE in 2000

TECHNICAL EXPERTISE

Operating System	Windows 2000, 2003, XP, 7,8
Browsers	IE 6, 7, 8, 9, 10, 11, Mozilla Firefox, Chrome, Safari
Functional Testing Tools	*QC (Quality Centre) ALM 12.24, JIRA v7.2.4*
Database	My SQL, Oracle
Other Tools	Salesforce, Apttus CLM, MS office 2016, Result space
Domain	Media(Financial), Printing Services, Mutual Funds, Pharmaceuticals

PROJECT DETAILS

Title/Client	Hulu
Period	Jan 2018 – Jan 2019
Organization	Birlasoft LTD, India, Noida
Platform and Tools	Windows 7 Enterprise Edition, IE 11, **Salesforce**, **Apttus**, **X-Author**, **DocuSign**, eDocs
Project Description	Hulu is an application that creates agreements using Apttus CLM implementation. It helps in maintaining the negotiation process with external vendors and channelize the agreement status at various stages during the CLM lifecycle.
Responsibilities	• Perform Requirements Analysis and prepare RTM • Prepared Test Strategy/Plan documents, and Provide effort estimations

	• Assign work within the team and Review the test cases.
	• Test Case Preparation, Test Execution & Defect Logging, Defect Retesting.
	• Interact with onsite development team proactively for quick fixes of bugs, project concerns and provide work progress to client.
	• Prepare test execution summary, test result, defect tracker, sign off documents and share with Stakeholders.
	• Handling daily stand ups with Client, Test Manager to provide status and discuss the issues.

Title/Client	Testing Service Line/Birlasoft
Period	April-2017 - Dec 2017
Organization	Birlasoft
Platform and Tools	Windows 7 Enterprise Edition, MS Office, Salesforce
Project Description	Birlasoft QA Delivery Handbook is a bible for the delivery teams which will provide them with the end–to-end testing processes helping them to achieve quality deliverables for the project. It equips the delivery teams with the tools, templates, guidelines and procedures which are essential for the smooth execution of the projects. This handbook provides a step by step process that needs to be followed in order to execute a project in various methodologies like Waterfall Model, Agile, and Iterative Model etc. **True View CLM** is a cloud based solution that provides guided deal-point entry and advanced contract management capabilities with real time analytics for rapid turnaround and deal closure.
Responsibilities	• Handbook: Gathered Requirements from Stakeholders, Analyze and come up with Executable layout for the handbook. • Gather information in detail for all the testing processes, methodologies, Best Practices used and adapted by various teams within the organization. • Developed Templates for various Test Plans, Test Scenarios, Test Cases, Test Summary Reports and Test Execution Metrics, Estimation sheets used in different type of testing in organization. • Extensively used MS Excel, MS Word. • Prepare Presentation of the complete handbook prepared so far. • True View CLM : Setup and Configure Profiles, roles, objects, validation rules, email notification, data loading, Record type and page layout setup • Reports and Dashboard creation

Title/Client	TVD Financials Group/NBCU
Period	June 2014 – March 2017
Organization	Birlasoft India Limited
Platform and Tools	Windows 7, MS Office, ALM 12.24, Jira 7.2.4, MS SQL Server 12
Project Description	**Deal Tracker** is a web application used by Pre Sales, HR and Financial domain team to create agreements, proposals for different Business Users, Prospect Clients, and Employees of NBCU for all international level business. **ARMR** is a desktop based application that manages NBCU Royalty data. Data is fed into the application in .csv or .Xlsx file format as input files provided by Users. The Output report generated in the form of Xls data Café Export files that is further verified in AS400 application for billing purpose.
Responsibilities	• Perform Requirements Analysis and prepare RTM • Prepared Test Strategy/Plan documents, and Provide effort estimations • Assign work within the team and Review the test cases.

	• Test Case Preparation, Test Execution & Defect Logging, Defect Retesting. • Interact with onsite development team proactively for quick fixes of bugs, project concerns and provide work progress to client. • Prepare test execution summary, test result, defect tracker, sign off documents and share with Stakeholders. • Handling daily stand ups with Client, Test Manager to provide status and discuss the issues

Title	**iTCO Web Application (Total Cost of Ownership)**
Period	December 2012- November 2013
Organization	Birlasoft India Limited
Platform and tools	Windows XP, MKS (Integrity)
Description	iTCO application generate proposals and determine the margin, profitability assessment, customer price exhibits and provide an enhanced state-of-the-art application that is flexible, robust, secure, aesthetically pleasing and easy to use.
Responsibilities	• Test Case Preparation, Test Execution & Defect Logging, Defect Retesting • Interact with onsite development team proactively for quick fixes of bugs, project concerns and provide work progress to client. • Prepare traceability matrix, test execution summary, test result, defect tracker, sign off documents and share with Stakeholders. • Handling daily stand ups with client test manager to provide status and discuss the issues. • Worked in Agile Methodology.

Title/Client	**UAT Web testing/Fidelity**
Period	April 2012 – December 2012
Organization	Birlasoft India Limited
Platform and tools	Windows XP/7, AS400, HP ALM, MS SQL, IE 6, 7, 8, Firefox, Chrome, Safari.
Description	UAT web testing project was a User acceptance testing project which includes testing business aspect of the applications under test. The application used is a fund Management tool\gateway for investors where the individual investor or broker lined investor buy or sell different kind of funds available for tax saving purpose in UK.
Responsibilities	• Understanding of the business requirements and specifications. • Writing Test cases, execution as well as logging defects. • Interaction with development team regarding quick fixes of bug and project related concerns and status. • Conducting Daily stand ups with scrum master to discuss the status of team members and issues. • Perform backend data validation using AS400. Tool.

Title/Client	**Xerox (WHIM) DB and BI Project/Xerox**
Period	December 2010 – February 2012
Organization	Birlasoft India Limited
Platform and tools	WinXP, MKS (Integrity), Web Focus (7.6.9), Oracle OWB (10.2.0.2)
Description	The Xerox project was Warehouse Integrated Management Data ware housing And Business Intelligence. It includes testing of the database and the Business Intelligence aspect of the Xerox organization.
Responsibilities	• Attending meetings and interacting with client. • Gathering Business requirements and preparing Test Plan. • Preparing and executing Test cases and User stories in QC

Classification: Confidential

	• Maintaining Traceability Matrix, logging defects, handling Bug Reporting. • Effective coordination between development team and testing team. • Performing Smoke, Functional, Compatibility and User Interface testing. • Managed a team of 4-5 people.

Title/Client	**Flexi Group Website Testing/Flexigroup**
Period	November 2010 – December 2010
Organization	Birlasoft India Limited
Platform and tools	WinXP/ Windowx 7/Mac, HP ALM, MS SQL, IE 6, 7, 8, Firefox, Chrome, Safari
Description	The project was related to testing of the website which was a Lease & Loan (consumer and commercial) providing application includes valuable services such as "Protect" and "Loaner". Products offered via Computer, Electrical and other retailers. Key Partners: Harvey Norman, the Good Guys, Bing Lee, Noel Lemming, Apple Resellers, Flight Centre.
Responsibilities	• Test cases writing, execution as well as logging defects. • Interaction with development team regarding the project related concerns and status. • Coordinate with On-site coordinator to provide status and discuss the issues. • Participate in client calls.

Title/Client	**CRM Gateway Testing Project/Gateway**
Period	June 2010 – October 2010
Organization	Birlasoft India Limited
Platform and tools	WinXP/ HP ALM, MS SQL, IE 8
Description	The project is Core Recruitment Management Tool. The main objective of this tool is to provide a portal for the job seekers and organizations looking for the prospective employees, a medium where they can upload their resumes and can see the resumes respectively. This portal will maintain the full record of the users.
Responsibilities	• Test cases writing, execution as well as logging defects. • Interaction with development team regarding the project related concerns and status.Coordinate with On-site coordinator to provide status and discuss the issues.Participate in client calls.

Title	**Sapient Measures/Matrices Tool Project**
Period	November 2006 – December 2008
Organization	Sapient
Platform and tools	WinXP/ UNIX , MySQL Server 5.0, Jboss 4.0.4, Eclipse 3.0, Magic Draw 9.0, Resultspace
Description	The project was Organizational Role Mapping and Project Management Tool. The main objective of this project was to provide a detailed organizational projects development matrix. By enabling senior management to see various matrices (project efforts, financials, risk, quality, schedule, compliance etc.) data in chart, time-tracker, and groups for different projects.
Responsibilities	• Requirement gathering, estimate and design product modules, prioritize tasks, develop and Integrate product model together with supporting the application.Testing the product at code level and at the system integration level.Prepare design documents of the different modules developed, bug fixing and incorporate the change requests from clients. • Performed Black box testing based on Agile methodology (based on TDD). A member of testing and defect management team.