|  |  |
| --- | --- |
| ***N Narayana***  *Lead Product Engineer*  EmailTelephone +91-9108053678  [narayana12.kn@gmail.com](mailto:narayana12.kn@gmail.com)  Marker Bengaluru, KA, India |  |

##### **Skillset**

##### **Certifications**

##### Certified Scrum Master (CSM)

##### Prince2 in Project Mangement

##### **Scrum Expertise**

##### Agile Principles

##### Project Management

##### Continuous Improvement

##### Coaching

##### Empowerment

**Management Tools**

JIRA

Confluence

X-Ray

Team Foundation Server

**Soft Skills**

Business Analysis

Data/Gap Analysis

Teamwork/Collaboration

Leadership

QA & Time Management

**Testing Tools**

Quality Center

Microsoft Test Manager

Selenium/Python

**Data Visualization**

QlikView & Power BI

**Cloud**

Microsoft Azure

Salesforce

**Databases**

Oracle

SQL Server

##### 

##### **Brief Overview**

Experienced and Certified Scrum Master with proven track record of delivering high-quality software, on time within budget.

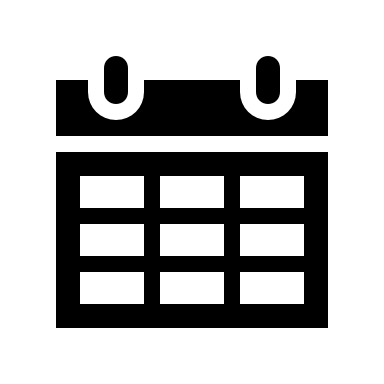
QA Lead, Business Analyst, User Support Analyst are the roles played in my career prior to Scrum Master

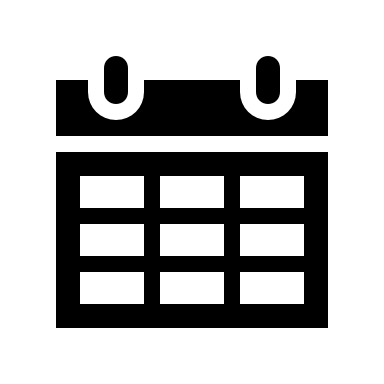
##### **Daily CalendarDaily CalendarWork History**

**Kestra Financial [Harman- India]** *Nov 2018 – Till Date*

*Lead Product Engineer (Certified Scrum Master, Prince2)*

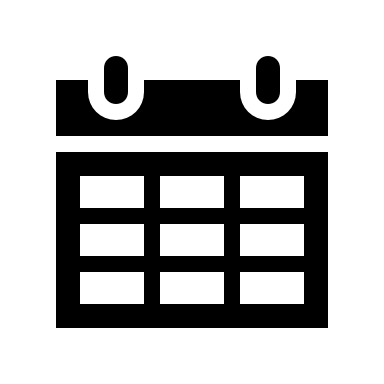
* Coordinated and participated in daily scrums, Backlog refinement, grooming, sprint planning, sprint reviews and retrospective meetings
* Updating and presenting project metrics to senior management and to client
* Removing impediments, conflict management, make team collaborative to help achieve sprint objective
* Effectively track team’s progress, including burn down, velocity and release forecasting
* Work Breakdown Structure and Risk Management
* Work with business line analysts/managers to ensure consistent reporting standards are employed
* Work with Product Owners, Developers in delivering a product

****

**Ladbrokes Coral [Harman- Gibraltar, UK]** *Sep 2017 – Oct 2018*

*Lead Product Engineer/Onsite Co-Ordinator/Scrum Master*

* Proficiently organize and facilitate sprint planning, daily scrum, sprint reviews and retrospectives
* Risk Management
* Attend scrum of scrums and work with other scrum masters
* Participate in iteration planning to create acceptance criteria and tests that define “done” for developed features
* Coordinate with onshore release management team and QA to ensure smooth release process are maintained
* Closely work with onshore team to remove impediments
* Ensure all meetings are timeboxed and productive

****

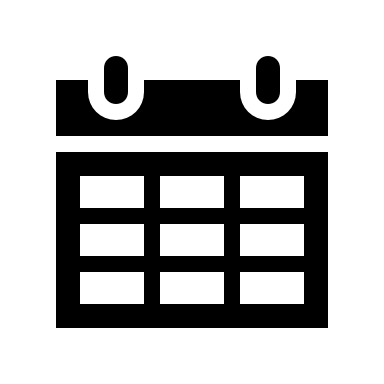
**Harman Dashboard [Harman- India]** *Jul 2016 – Aug 2017*

*Lead Product Engineer (Scrum Master / Business Analysis)*

* Participate in project review meetings.
* Facilitate the team with Scrum Ceremonies
* Mentor and track the team progress, remove impediments
* Requirements gathering, analysis and documentation (BRD)
* Participating in the recruiting, hiring, on-boarding and managing of QA resources
* Develop and maintain quality assurance metrics

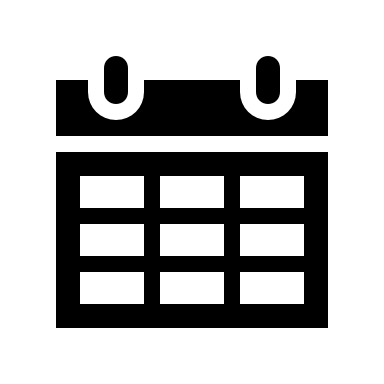
##### **Education**

Madras University, Chennai

**Quikr [Janya IT, India]** *Jun 2015 – Jul 2016*

*Business Analyst/Quality Assurance Lead*

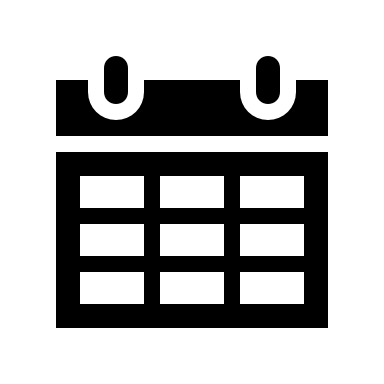
* Acted as a liaison between several levels of the organization with business process evaluations and improvements
* Coordinated requirements walk-through and sign-offs, verifying with user representatives and stakeholders that user stories and process models accurately portray specific business needs
* Worked with cross functional teams in enhancements and finalize the requirements
* Keep watch on Market Trend, especially targeted consumers life behavior, optimize CRM activities to enhance the engagement of customers
* Handling weekly release process
* Sign off on all instances QA, integration, UAT, pre-production and production

****

**Global Distributor Ordering (GDO) [Mindpool Technologies, Herbalife, India]** *Oct 2012 – Jun 2015*

*Senior Quality Analyst/POC for APAC & EMEA (Business Analysis)*

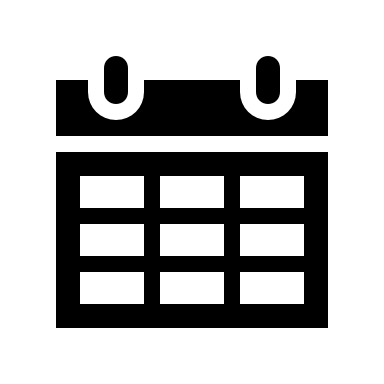
* Represented the order management function in all systems testing (UAT) required for new process and product launch
* Lead and driven continuous process improvements, define implement standardized and optimized workflows to support Finance and Order Management processes (ERP)
* Conducted local and international training sessions on new procedures
* Facilitated business requirements review with development and QA teams
* Managed the requirements phase, including meeting with stakeholders to gather requirements to support system changes, and new business requirements
* Responsible for training of the new resources and the support staff
* Demonstrated new functionality to business users seeking inputs on future direction
* Established and implemented effective requirements practices, including use and continuous improvement of a requirements process. Assisted with the development of the organization’s requirements engineering policies, procedures, and tools

****

**Health Care Information System -KDAH [WDC & Harjai Compters, Hewlett-Packard, India]** *Sep 2010 – Aug 2012*

*User Support Specialist (QA)*

* Been an Onsite Test Resource and assisted Client IT team in UAT
* Team Management and Technical issues resolution
* Refining the testing process based on lessons learnt
* Assisted the PM in setting realistic project expectations and in evaluating the impact of changes on the project plans accordingly and conducted project related presentations
* Executing sanity test cases for the end-to-end process of the successful and failure path of the application for every release on customer location
* Participating in UAT for every weekly release
* Involved in prioritizing the bugs
* Reviewing all team deliverables for conformity to quality and standards.
* Tracking the daily status and reporting the same to client
* Participate in client meetings involving design/configuration changes
* System Integration Test (SIT) & UAT training and support for end users
* Support for Integration Test with other modules/iterations

**Tour and Travel Agency [Mavin Infotech, India]** *Oct 2008 – Aug 2010*

*Quality Assurance Engineer*

* Involved in preparation of test cases
* Estimated, prioritized, planned, and coordinated testing activities
* Execution of the Test cases manually
* Accurately monitoring and recording results in test documentation
* Analyzing, writing reports & communicating the results to colleagues and managers
* Liaising with developers / programmers to swiftly resolve issues