



Krishan Malhotra

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Profile Summary

- 10 Years of IT experience in Salesforce CRM and Force.com platform
- Hands on experience working with Apex classes, triggers, batch apex, visual force, lightning web components.
- Experience in Agile Sprints grooming, estimation, planning, and execution.
- Experience with deployment with continuous integration using Ant, source tree, bit bucket.
- Experience in managing technical process and debugging technical issues.
- Good analytical, communication, Leadership qualities and interpersonal skills. Quick self-learner.
- Bachelor of Technology in Electrical and Electronics from GGSIP University (Delhi) in year 2013 scoring 70.35%.
- Salesforce.com Certified Force.com Developer (Dev 401).
- Salesforce.com Certified Platform Developer 1.
- Salesforce.com Certified Administrator (ADM 201).

Technical Skills

Salesforce	: Configuration, Customization
Web Technologies	: Html, LWC, Aura
Database	: SQL, SOQL, SOSL
Tools	: Data Loader, Workbench, Bit Bucket, Visual Studio

Work Experience

Avalara (Technical Lead)

(Nov 2021 till Present)

Project:

Domain : CRM

Role : Salesforce Developer

Client : Avalara Partners

Technology : Salesforce CRM, APEX, Aura, LWC and Force.com

Description:

Cloud-Based TAX compliance solutions using powerful tax engine and expansive tax content database to deliver calculations.

Automating VAT returns, simplifying registration, and enhancing the customer experience.

Responsibilities:

- Working as a Technical lead (Individual Contributor) in the team.
- Developing different App exchange packages integrating with different Salesforce Clouds like B2B Lightning, OMS (Order Management System), Subscription Management, Sales Cloud, Billing Cloud with AvaTax (Avalara Product).
- Good Knowledge on Managed Package Creation.
- Working Knowledge on Salesforce Configuration, Salesforce Customization (Apex, Asynchronous Apex, Visualforce Pages, Integrations (REST API's), Aura, LWC's).
- Implemented End to end Order management flow from Salesforce to B2C Demandware URL using custom middleware interface of Avalara for the Integration setup done from Salesforce to B2C and vice-versa.
- Implemented Salesforce to B2B/B2C lightning integration setup for Order Tax calculations using custom checkout flow (Aura) and LWC component (LWR Template).
- Developed features like VAT calculations and Tax Exemption functionalities.

Altimetrik (Technical Lead)

(July 2021 to Oct 2021)

Project:

Domain : CRM

Role : Salesforce Developer

Client : eBay USA, Bengaluru

Technology : Salesforce CRM, APEX, Aura and Force.com

Description:

Developed digital process to protect AML (Anti Money Laundering). Integrated Salesforce with External System (GPO System) to process the transactional Data of the Customers using Rest & Bulk API Web Services.

Responsibilities:

- Worked as a Team Lead for a team of 8 members.
- Work profile included managing the team members technically by reviewing the code.
- Responsible for delivery and interaction with Architects and Stake Holders.
- Build multiple solution using platform feature like apex, flow, process builder, workflows & validation rules. Plan, design, develop, test, and deploy solutions within an AGILE SDLC framework that delivers high-quality code on a frequent basis. Worked with Business Stakeholders to understand the requirement and provide a Salesforce solution.

Tavant Technologies (Technical Lead)

(Nov 2019 to July 2021)

Project:

Domain : CRM

Role : Salesforce Developer

Client : Carlisle Construction Management

Technology : Salesforce CRM, APEX, Aura and Force.com

Description:

The application is used to provide end-to-end warranty lifecycle management solutions for Carlisle Construction Management.

Responsibilities:

- Handling/Leading the project from front.
- Comprehensive knowledge of Software Development Life Cycle (SDLC), having thorough understanding of various phases like Requirement Gathering, Analysis, Development, Testing and Delivery
- Developing new business applications, using Salesforce Configurations and Customizations
- Experience in Lightning Aura Component, Lightning App Builder, Customer Community
- Integrating external systems with Salesforce via Connected Apps and different Salesforce API's
- Taking care of Deployment using Change sets, Workbench and ANT tool
- Translated text using SDL API. SDL Language Cloud API is a managed translation API to translate texts to multiple languages. The API was used to translate user input foreign language texts to

English during registration and claim processing.

Xavient Digital (Senior Salesforce Developer)

(Jan 2019 to Oct 2019)

- Worked on Lightning components. Created the reusable library of lightning components.

Xerox India Limited (Senior Salesforce Developer Analyst) (Sep 2017- Dec 2018)

- Led a team of 4-5 members having moderate Salesforce Experience.
- Developing new business applications, using Salesforce.com native technologies like Apex, Visualforce.
- Automating business applications using triggers, workflow rules and approval process.
- Automating applications through Process Builders.
- Worked on Force.Com customization and implemented JavaScript code for custom buttons in application.
- Custom settings, Security Settings, Sharing Rules, Permission Sets, Translation Workbench, Reports & Dashboards, Email Templates etc.
- Worked on Salesforce Report, Dashboard designing, Profile Management, User Management.
- Mass Data Transfer/Delete, Import Accounts, Contacts, Leads using Data management as well as some other tools like Data loader.
- Hands on Experience in Salesforce Lightning Experience and Lightning Components and applications.
- Knowledge of REST and SOAP API's.
- Deployment using change sets, Workbench and ANT tool.

Infosys Limited (Senior Salesforce Developer)

(Feb 2014 to Aug 2017)

Project # 1:

Domain : CRM

Role : Salesforce Developer

Technology : Salesforce CRM, APEX, Visualforce and Force.com IDE, Data Loader, Workbench, ANT

Migration Description : Currently working with a client who is a financial services company, it ranks among the world's oldest and largest investment management organizations, with \$1.39 trillion in assets under management. The project includes managing customers involved in different financial investments and their involvement in different services provided by the company.

Responsibilities:

- Created custom Objects and worked on Standard Objects.
- Developed Apex classes, Triggers to support the custom functionality.
- Developed Visualforce pages, Custom settings, Custom Metadata, and all configuration changes (Security, Permission Sets, Workflows & Approval processes, Reports & Dashboards, Page Layouts, and Process Builder).
- Unit testing and deployment using change sets, Workbench and ANT tool.

Project # 2:

Role : Salesforce Developer

Technology : Salesforce CRM, APEX, Visualforce, Force.com IDE

Description : This project was linked with one of the largest card issuer clients of the world.

Responsibilities:

- Created custom Objects and worked on Standard Objects.
- Developed Apex classes and Visualforce pages to support the custom functionality.
- Developed Custom settings, Security Settings, Sharing Rules, Permission Sets, Workflows & Approval processes, Reports & Dashboards, Email Templates etc.
- Unit testing.

I hereby declare that the above information is true to the best of my knowledge and belief.

Date:

(Krishan Malhotra)