



# Pranita Somwanshi

Salesforce Developer

## 👤 Profile Summary

- 2 years of total IT experience as Salesforce Developer.
- Developed SF based Lightning Application on Force.com Platform in Salesforce.com environment
- Proficient in creating profiles, permission sets, roles and sharing rules.
- Proficient in process automation which includes Process Builder, Workflow rules, Approval processes.
- Experience in implementation/development using Lightning Aura Components, Apex, Visualforce pages, Classes, Controllers, Triggers, VF and Custom objects, SOQL and SOSL.
- Working Knowledge on Salesforce configuration and customization.
- Actively involved in Analysis, Coding, and Testing.
- Good Analytical and Programming skills.
- Experience in Data loader and using workbench.
- Experience in Copado Deployment and Change set Deployment
- Working Knowledge of lightning component.
- Working knowledge of reports and dashboards.
- Basic knowledge in using Visual Studio Code for LWC.

## 💼 Work Experience

### Salesforce Developer at Tata Consultancy Services

Jun, 2019 - Present

## 📁 Project

### DTNA Lead Management

Jul, 2019 - Apr, 2020

#### DESCRIPTION:

- Daimler Trucks North America manufactures, sells and services several renowned commercial vehicle brands, diesel engines and other components. DTNA Lead Management included two types of leads  
1. DTNA- Leads that's coming from Marketo, 2. Dealer- Leads that's created by dealers
- Implemented Salesforce CRM platform on Sales cloud for DTNA and Dealers Leads. It included integration with Marketo Application, Community user creation, Creation of pre-defined and adhoc reports and dashboards and an automated email distribution solution, Ability to import Client data, Single Sign on by using both Configuration and Customization, Data Migration from Workbench.

#### ROLES AND RESPONSIBILITY:

- Direct Interaction with customer for requirement gathering and to showcase implemented functionality.
- Developing VF pages and Apex code and corresponding test class for assigned stories.
- Implementing Configuration changes and Process Automations.
- Perform Unit Testing for implemented module.
- To validate and deploy change set on production org.
- Creation of Reports and Dashboards.

## Details

Designation: System Engineer at  
Tata Consultancy Services, Pune  
India

+91-8149372077/7972562778

[pranitasomwanshi25@gmail.com](mailto:pranitasomwanshi25@gmail.com)

## Date of birth

25-03-1997

## Place of birth

Nashik

## Nationality

Indian

## Links

[Linkdin](#)

[Trailhead Profile](#)

## Technical Skills

LANGUAGES: Salesforce Apex and  
VisualForce, JavaScript, HTML ,  
Core Java, Salesforce Lightning

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PLATFORM: Windows 7, Cloud

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TECHNOLOGIES: Salesforce,  
Force.com, Apex, HTML, CSS

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SOTFWARE/TOOLS: VS  
code,Eclipse,JIRA, Dataloader,  
Workbench,Copado

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Completed Trailhead Superbadge:  
Service Cloud Specialist

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## Certification

Salesforce ADM 201

Salesforce Platform Developer 1

Salesforce Platform App Builder

Salesforce Sales Cloud Consultant

## Metso Metals Opportunity Management

Apr, 2020 - Nov, 2020

### DESCRIPTION:

- Metso Outotec provides end-to-end solutions and services for the minerals processing, aggregates, metals refining and recycling industries globally.
- Implementation of Salesforce CRM platform on Sales cloud for Metso Metal Business area as per Outotec Solution existing CRM with some new changes. It includes Opportunity-Winplan Management for Metso Metals, Winplan Automation calculation using Customization and Configuration, PowerApp Salesforce integration, Approval Process handling, automated email distribution solution

### ROLES AND RESPONSIBILITY:

- To attend scrum call with customer for requirement gathering and to showcase implemented functionality.
- Implementing Configurational changes and Process Automations.
- Developing VF pages and Apex code and corresponding Test class for assigned stories.
- Perform Smoke and Unit Testing for implemented module.
- Creating, Validating and Deploying Change sets in Production Org.
- Creation of Reports and Dashboards.
- Monitoring and Maintenance of Application.
- Successful Application management and improvement on the performance of Delivery.

## Customer Logistic Case Management

Nov, 2020 - Present

### DESCRIPTION:

- Customer Logistic team handle different types of cases for Metso Outotec that include different types process Inquiry to Quote, Sales Order to Delivery, Support Process
- Implementation of Salesforce CRM platform on Service Cloud for Customer Logistic Case Management. Developed separate application 'Customer Logistic Console' it include Email to Case Creation, Manual Case Creation, Automated case assignment, Adding Materials, Automated material assignment, Linking multiple cases, Send bell notification/Email notification, Capturing case and material update, Case Closed Validation, Activity Creation, Opportunity Creation

### ROLES AND RESPONSIBILITY:

- Attend scrum call with customer for requirement gathering and to showcase implemented functionality.
- Analysis of user stories and providing technical approach for implementing functionality.
- Implementing Email to Case and auto forwarding Email Configurational changes.
- Developing Apex code and corresponding Test class for assigned stories.
- Perform Smoke and Unit Testing for implemented module.
- Creating, Validating and Deploying Copado US in Production Org.
- Successful Application management ,Monitoring and Maintenance of Application.
- Implemented and delivered multiple user stories and task specified in sprint.
- Followed all standard practices while implementing functionality.

## Education

B.E. (IT)

K. K. Wagh institute of Engineering Education(2016-2019), Passed with 8.0 CGPA

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Diploma(Computer Technology)-  
Government Polytechnic-  
Nashik(2013-2016), Passed with 82%

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SSC

Madhymic Vidyalaya Untavadi  
Cidco Nashik, Passed with 89%

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