# Harshad Bhule

## Zuora Developer

**Mobile No**: - +918390863968

**Email**: - harshadbhule@gmail.com

**Address**: - Amravati (Maharashtra)- 444704

## ABOUT:

Highly-qualified Zuora Certified Business Analyst offering 2.4 years of progressive experience. Hands-on experience with Zuora requirement gathering, translating requirement into technical specification and solution design, development, testing and maintaining wide range of new and existing Zuora Implementation. Clear communicator and effective team member. Forward-thinking development professional bringing expertise in Zuora Billing, Zuora Workflows and API's, Zuora CPQ etc.

## PROFESSIONAL SUMMARY:

➢ Zuora Certified Billing Analyst with 2.4+ years of experience in development, implementation and testing of **Zuora Billing, Zuora CPQ**.

➢ Hands-on Experience on development of **Zuora Workflows**.

➢ Experience in SDLC that includes Requirement Analysis, Design, Coding and implementation, Testing, Deployment and Maintenance.

➢ An astute professional having experience in Zuora Customer Accounts Creation/Migration, Product Catalog Management, Orders, Subscriptions, Invoicing and Payments.

➢ Hands-on Experience on various Zuora Integrations like **SMTP Server, Payment Gateways, SFTP Server, Tax Connectors** etc.

➢ Experience to work in **Agile Methodology**.

➢ Good knowledge of **Zuora API's**, **MySQL (ZOQL), Liquid Template Language**, **Zuora Connect**, **Mail Merge Template.**

➢ Actively involved with TCS COE Team where worked on various internal research projects which is directly/indirectly related Zuora Cloud.

## SKILL SET:

➢ Zuora Billing, Zuora Workflows, Zuora CPQ, Zuora Connect, Zuora API's.

➢ Postman, Salesforce, MySQL (ZOQL), Liquid Template Language, Mail Merge Template.

## PROJECT DETAILS:

**Tata Consultancy Services, Nagpur (Oct 2020 –Present)**

- ❖ **Project Title-** Circular – A Subscription Service (June 2021–Present)
- ➢ **Description-** The client is a Finnish mobile phone manufacturer. Circular – a revolutionary new subscription service offering a more sustainable and hassle-free way to use smartphones and tablets. The project is focused about to introduce Zuora Billing in the architecture and automate the flow with other external system to establish subscription business model successfully.
- ➢ **Role-** Zuora Developer
- ➢ **Responsibilities-**
    - ▪ Tracked bugs and prioritized them on the basis of severity. Provided Root Cause Analysis (RCA) for critical bugs.
    - ▪ Worked on development of various workflows to automate the flow like Dunning, Revenue Integration, Email Notifications, Assets Depreciation etc.
    - ▪ Worked on various custom events and customize email notification to communicate with the customer.
    - ▪ Worked on development of automated dunning process with the help of workflows.
    - ▪ Handled all the pre and post live production deployment activities.
    - ▪ Mentoring junior team members and review the solution proposed by them.

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- ❖ **Project Title-** Secure Identity Products - Zuora Implementation (Oct 2020 – June 2022)
- ➢ **Description-** The client is an American manufactural of secure identity products. The company is an independent brand of Swedish door and access control conglomerate. The project was focused to introduce a Zuora into their current architecture to transform their business from legacy to Zuora subscription model and automate billing, invoicing and finance processes.
- ➢ **Roles** – Zuora Developer and Offshore Team Lead
- ➢ **Responsibilities-**
    - ▪ Requirement gathering from client/solution architect on a frequent basis.
    - ▪ Worked on translating requirement into technical specification and solution design.
    - ▪ Worked on Data Migration from Oracle EBS to Zuora.
    - ▪ Worked on Customer Accounts creation, Product Catalog Management for multi-geography, Orders, Subscriptions, Payments, Custom Documents, Workflows and API's and various notification triggers.
    - ▪ Customization of Zuora Quotes, Zuora 360, Quote Template Creation, Validation Rules in Zuora Quotes, Rule Engine etc.
    - ▪ Built various integration like revenue recognition, payment collection with the external systems.

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## EDUCATION:

**Bachelors of Engineering (2015-2019)**

*Prof. Ram Meghe Institute of Technology & Research – Badnera (Amravati)*
CGPA: 8.43