**Professional Summary:**

* Aakriti manages the technical delivery in lightning Salesforce.
* Holds 7+ years of IT experience in development.
* Aakriti has strong experience in salesforce design and development.
* Aakriti integrated multiple systems across different projects.
* Conduit between client, multiple offshore development teams and senior project management
* Project development and extensive production support. Designing, translating and generating modular solutions
* Gap identification & resolution, change request management for products & services clients
* System testing, unit testing & defect fixing and Implementation Process management.

**Certifications:**

* Salesforce certified Administrator
* Salesforce certified Platform Developer I

**Work History:**

Accenture: August 2018 – ongoing

Projects:

SUSE: Role: Technical Lead & Developer

* Redesigned client’s whole business process and upgraded their system from Oracle to Salesforce.
* Started with Functional requirement gathering, analysis
* Configured and customized Sales, Service and CPQ in Salesforce lightning for SUSE.
* Worked as End to end architect design for SUSE.
* Design and development multiple integration for SUSE. Integrated 4 systems with SFDC.
* Installed and configured 7 applications in sales & service cloud for SUSE.
* Migrated their lakhs of data from oracle to Salesforce via data loader.
* Travelled to Germany and Dublin for requirement gathering and UAT.

Harley Davidson: Role: Senior Software Developer

* handled requirement gathering, analysis alone for HD.
* Design End to end system for HD.
* Configured and customized Lead management system and integration in Salesforce
* Configured Partner community for HD
* Build their Appointment Booking system in Lightning Salesforce.

Tata Consultancy Service: December 2012 – July 2018

Projects:

TCL: Role: Senior Software Developer & Analyst

* Salesforce apex, Rest, VF-pages, xml, configuration
* Functional requirement gathering, analysis
* Developing integrations using REST and SOAP.
* Creating triggers and APEX codes
* Implemented salesforce configuration.
* Creating and configuring profiles for sites.
* Customized org according to record types.
* Created periodic charges using batches and reflected them on their configured app.
* Design visual force pages ,classes according to requirements.

Talk Talk: Role: Senior Software Developer & Analyst

* Salesforce apex, visual force page
* Functional requirement gathering , analysis
* Creating and configuring profiles for sites.
* Customized org according to record types.
* Implemented salesforce configuration.
* Created periodic charges using batches and reflected them on their configured app.
* Created apex classes and triggers
* Design visual force pages ,classes according to requirements.

BaNCS Security Processing Project: Role: Developer

* Hadoop(HDFS, MapReduce),Pig, Hive , Sqoop ,Flume, Oozie ,GWT,core Java,Ubuntu,Sablime,Code Collaborators .
* The project entails providing an umbrella services platform to the client for all their customer needs .
* Corporate action, payment manager, trading, liquidity management, model portfolio maintenance are extensively worked on.
* Made batches for periodic functionality & created server protocols to maintain pooling for the client’s services
* Providing all-round and integrated financial services through the proprietary BaNCS platforms
* Capacity building and enhancement of client resources in order to keep up with changing compliance requirements

TCS Innovation Labs: Role: Developer

* Java, Java Script, Google Maps API, HTML.
* Worked with shipping and logistic client for cross functional exposure
* Coordinating with teams in multiple geographies for issue resolution for client in finance domain.
* Designed system to track and locate ships in real time using interfaces by Google Map.
* Unique ID tracking module developed to optimize line management & logistical processing for the client.

**Skills:**

|  |  |
| --- | --- |
| Languages | Salesforce Lightning, APEX, REST, Visual-Force, Lightning components, SOAP, JAVA |
| Databases | Oracle, PL/SQL, MySQL, HBase |
| Operating System | Windows 98/XP/7, Linux |
| Tools | MS-Excel, Postman, Swagger, JIRA, GIT, Eclipse, visual-code |
| Others | Data structure & Algorithm and XML |

**Education:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Qualification | Institute / Organization | University | Year | % / CGPA |
| B.Tech (Computer Science) | Truba Institute of Technology | Rajiv Gandhi Technical University | 2012 | 72 |
| 12th | Kendriya Vidhyalaya | Central Board of Secondary Education | 2008 | 68 |
| 10th | Kendriya Vidhyalaya | Central Board of Secondary Education | 2006 | 70 |

**Achievements:**

* 2020 Accenture ACE Award in Client & Customer category.
* 2019 TCS Employee of the quarter.
* 2018 TCS Employee of the month.
* Travelled to multiple international locations for requirement gathering.
* Travelled to gather new business for Accenture.
* Lead approach document author at development team at TCS.
* Designed & implemented various salesforce project from scratch.
* Build innovative partner community for Harley Davidson.
* Sales Cloud & Customer Support expert.
* President of Designing club, organized “Web design” exhibition with over 200 students participating.
* Certified in Linux developer Program.
* Build a game using C and Computer Graphics in BTech.

**Personal Details**

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| --- | --- |
| **Name** | Aakriti Piple |
| **Nationality** | Indian |
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