# **RESUME**

Gaurav Himmat Yadav Salesforce QA Engineer

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#### PROFESSIONAL SYNOPSIS

- Overall 3.8 Years of experience in **Salesforce Testing (Manual)** and **Administration**, currently working on **Banking Domain** project.
- Hands on experience Analyzing **SRS** Document, identifying **test Scenario** and Designing **Test Case**.
- Knowledge of Functional, Non-Functional, Retesting, Regression and Testing terminologies with proficiency in Manual Testing and also I have basic knowledge in AccelQ Automation tool.
- Worked on automating the test cases using **AccelQ Automation** Tool for Internal Project.
- Executed all the test case and report defects, define severity and priority for each defect.
- Implementation of QA process (Define bug life cycle, sign off for UAT).
- Very Good understanding of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).
- Experience in developing Test Cases for Functional, Non-Functional, Security, Regression, Integration testing independently.
- Strong knowledge of and experience with the **Scrum** method of **Agile Software Development.**
- Proficient in Manual Testing- with defect management tool such as **JIRA** and **ADO**.
- Extensive experience in developing Test Plans, Test Cases, Requirements Traceability, Test Reports and documentation of Test.
- Excellent understanding of **Bug life cycle**.
- Excellent technical analytical skills as well as logical reporting skills.
- Having a strong working experience with Sales Cloud.
- Have experience in of functionally tested various **Web and cloud based applications**.
- Good exposure in Data Modeling using Custom objects, Page Layouts, List View, Record Types.
- Extensive knowledge of **Objects**, **Lookups and Master-Detail**, **Rollup Summary**.
- Have good knowledge of available Salesforce tools.
- Strong Integration experience using Custom objects, Data Modeling (Business Process), workflows,
  Process Builder.
- Experience in different levels of Security **Object Level Security**, **Field Level Security**, **Record Level Security**.
- Experience in writing SQL statements for validating data.
- Experience in Functional Testing, Non Functional Testing, Regression Testing, Retesting, Sanity, UI Testing & Compatibility Testing of Salesforce Applications.
- Experience in testing Web services, REST APIs, and UI.
- Work closely with Validation Rule Testing, Workflow Rule Testing, and Approval Process testing.
- Good at **communication and interpersonal skills** backed up by sound professional ability to work independently as well as a team member in a dynamic/multi-task environment.

# **EDUCATIONAL QUALIFICATION**

Bachelor of Engineering from Pune University, Maharashtra in 2018.

# PROFESSIONAL EXPERIENCE

# Silverline CRM | Bangalore

October 2022 - March 2023

Designation – Salesforce QA Engineer

### **Scriptsvault Technologies | Pune**

August 2019 – October 2022

Designation – Salesforce Test Engineer

Functional Testing	Validation Rules	Relationship
Workflow Rules	Approval Process	Data Modelling
Regression Testing	Process Builder	Data Loader
Retesting	Security	Azure Devops
Agile Methodology	Sanity Testing	JIRA

#### **Skills**

#### PROJECTS UNDERTAKEN

1. **Republic Finance (Loan) - Salesforce QA Engineer** (Oct 22- March 23)

# **Responsibilities:**

- Created test plan and cases on Atlassian Jira Report & manage defects to ensure that all issues are resolved according to expectations & requirement documents.
- Worked on testing Digital Experience layer Omnistudio flexcards and Omniscripts in the Application
- Identified End to End Test Scenarios, Test Cases and Test Data.
- Writing effective and optimized Test Cases in JIRA.
- Execution of test cases from Test Lab in JIRA tool.
- Working with the CRM tool and make the tool accomplish its goal.
- Performing Functional Testing, Re-Testing, Regression Testing and User Acceptance Testing,
- Identification of defects, registering them in JIRA and reporting them to the onsite lead.
- Review of Test Cases/Test Documents.
- Preparing Requirement Traceability Matrix, Test Reports.

#### 2. FHL Bank of Chicago - Salesforce QA Engineer (Oct 22- March 23)

#### **Responsibilities:**

- Working with the CRM tool and make the tool accomplish its goal.
- Salesforce testing on Sales cloud in Finance domain.
- Requirement Analysis: Understanding the requirements and communicating with BA team for better understanding of the requirements.
- Responsible for testing deliverables, prioritizes and monitors activities to meet such dates for individual assigned features.
- Identified End to End Test Scenarios, Test Cases and Test Data.
- Writing effective and optimized Test Cases in AzureDevOps.
- Execution of test cases from Test Lab in AzureDevOps.
- Performing Functional Testing, Re-Testing.
- Identification of defects, registering them in AzureDevOps and reporting them to the onsite lead.
- Review of Test Cases/Test Documents.

# 3. Co-Working Spaces - Salesforce Test Engineer (Aug 19- Oct 22) Responsibilities:

- Salesforce testing on Sales cloud in Co Working spaces domain.
- Understanding the requirements and communicating with BA team for better understanding of the requirements.
- Responsible for testing deliverables, prioritizes and monitors activities to meet such dates for individual assigned features.
- Identified End to End Test Scenarios, Test Cases and Test Data.
- Writing effective and optimized Test Cases in JIRA using Black Box Testing techniques.
- Execution of test cases from Test Lab in JIRA tool.
- Involved in Salesforce Admin part.
- Working with the CRM tool and make the tool accomplish its goal.
- Performing Functional Testing, Re-Testing, Regression Testing and User Acceptance Testing.
- Identification of defects, registering them in JIRA and reporting them to the onsite lead.
- Experience in testing Web services, REST APIs, and UI.
- Preparing Requirement Traceability Matrix, Test Report.
- Experience in writing SQL statements for validating data.

# PERSONAL DETAILS

Name : Gaurav Himmat Yadav Date of Birth : 27th August 1995

Present Address : 'Suman', Plot No. 49, Sector 26, Nigdi Pune, 411044

Language Known : English, Marathi and Hindi

The Information mentioned above is true to the best of my knowledge.

Date:

Place: Pune (Gaurav Himmat Yadav)