# **Summary**

* **Business Intelligence Architect, Product Owner and Program/Tech Manager** with **13 years** of experience in **Business Intelligence** and Data Warehousing technologies.
* **13 Years** of **MS BI (SSIS, SSRS), 4 years of Power BI and 2 years of R and Python**
* experience with **multiple platform deployment, maintenance and upgrades.**
* Highly experienced **Developer, Architect, Tech Lead and Manager** for all BI Tools.
* **Experienced Tech lead and Manager**, with expertise in managing medium to large scale, onsite and offshore teams for development projects as well as Production Support activities.

#### Worked in top Health Care, Financial Services, and Hi-Tech Products

* industries with vast knowledge of business models and data flow.
* Hands on experience with content development in **MS Power BI, MS BI (SSRS- SSIS)**, **R, Python** and other reporting and dashboarding tools.
* System Administrator with experiences **installing and configuring Windows based BI Solutions**.
* Strong knowledge and hands-on experience in **sizing, securities, authorization, authentication setup and maintenance** of production, quality assurance and development servers.
* **Project Management** skills with exceptional Planning, Organizing, Budgeting and Coordinating efforts.
* Proficiency in **SQL, DAX,** language utilized for development of reports.
* Strong knowledge of Data Modeling Concepts, snowflake schemas, multi star schemas, extended star schemas.
* **Managed Projects** and **Production Support Cycles for 24/7** coverage on **L2, L3, L4** levels.
* Experienced in customer interactions for requirement gathering, working closely with clients, and gathering business level information to be utilized to create universes, reports for ad-hoc reporting usage.

#### Experienced in training Power users, Business Users, and developers for multiple BI platforms.

* Worked closely in creating test cases, performing UAT and testing reports and universes to ensure quality delivery.
* Assisted in creating **ETL Jobs for SSIS**, Informatica and Data Stage tools to capture ideal data for reporting and archiving purposes.
* Worked on multiple database systems including **Oracle, Teradata, and MS SQL Server**.
* Being a key project player, observed multiple full Life Cycle for projects, which included Requirement Analysis, Planning, Designing, Development, Test and Roll-Out / Go Live.

# **Skill Highlights**

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| --- | --- |
| * Microsoft Power-BI * Microsoft Business Intelligence * Data Stage, Informatica * MS-Windows * Service-Now, HPSM, HPQC | * R, Python * Hadoop * SQL, DAX, ETL * Oracle, SQL Server * Vertica, Snowflake * GitHub |

**Experience**

**Business Intelligence Architect/Program Manager 1/2019 to Present**

## CareSource, Dayton, OH

**Responsibility:**

* Leading R, Python, Power BI and MS BI platforms, management, and maintenance.
* Work with Enterprise Architects to design the system and participate in discussion forum to extension enterprise wide
* Implemented Power-BI Report Server and Power BI Gateways, R
* Working as a Lead Developer for Dashboards, Ad-Hoc and R Reports and bug fixes for all platforms.
* Hands-On Administrator and application owner for MS BI and Power BI.
* Developed and maintained SQL and DAX based Power BI reports and dashboards with multiple data sources, including Oracle, MS-SQL Server, Flat-file sources, AAS.
* Lead ETL and Data-Modelling, cleansing and alignment efforts on Informatica, Power-BI.
* Managing a 24 people team, based in multiple global destinations for development as well as Production Support.
* Support server upgrades, patches, shutdowns, health-checks, license management, scheduling, including creating PowerShell and batch scripts to auto reboot and clean servers up.
* Created multiple test plans, performed QA, performance and validation testing on all BI platforms.
* Implementing Power-BI AD authentication and SSO for all Platforms utilizing OKTA web-based Authentication.
* Collaborating with ETL teams, SSIS and Informatica for ensuring data quality and accuracy.
* Redefined a new and more optimized content and report storage methodology along with server and content level backups including Disaster Recovery.
* Actively monitor and control all platform level securities including but not limited to user access, data security, database level restrictions and role-based authorizations.
* Involved in User Training and Developer training for Tableau, Power-BI.
* Redefined business processes for Projects and Production support activities.
* Worked heavily for implementation of Service-NOW, Cloud based ticketing system replacing HPSM.
* Heavily involved in multiple RFP for new technologies, testing, demos, and vendor evaluation.
* Governance meetings with VP/Directors to discuss about Risk/Highlights and progress of the project
* Closely work with other teams to reduce the risk or dependencies

**Business Intelligence SME/Tech Lead 04/2013 to 12/2018**

## Cigna, Bloomfield, CT

**Responsibility:**

* Requirement gathering, elicitation and documenting with Wire Frames for Reports
* Conduct meeting with Business users to understand the inputs
* Implement Agile methodologies and refining the user stories and Demo with user
* Maintain multiple ODS Data inputs from various sources and load into EDW, for outbound high visibility compliant data.
* Implementing SQL scripts for Data extract
* Requirement gathering for Report design and create BRD with wireframes
* Suggest business users with extensive approaches in reporting and secure sign off to implement
* Build/Manage SSIS ETL process flows and jobs.
* Manage over 1,000 Web Intelligence reporting and over 800 daily scheduled Web reports.
* Working with Control M, Tidal Scheduling and maintaining scheduling and triggering events.
* Working with BI Platform team for pre-upgrade assessment and testing.
* Part of Business Intelligence Platform/Production Support team.
* Configuring multiple application servers with load balancer and IIS to enable Single Sign-on (SSO) and Windows AD.
* Resolve all issues related to Business Objects (including all server, network, database, SSO and client applications) functionality - coordinate troubleshooting activities with Business Objects Technical Support and required resources - all break/fix issues.
* Tech Lead for Onsite and Offshore teams, coordinating efforts for fifteen-member team.
* Extensive data digging and data analysis, to ensure perfect data delivery required for reporting statistics.

**BI-Developer / Tech Lead 01/2010 to 09/2013**

## Microsoft, Hyderabad, INDIA

**Responsibility:**

* Performing comprehensive data analysis for various business processes, across and sub processes which involves maintains/processing for multiple line of business.
* Extensively generate ad hoc reports and pull dataset for each R&D, used PL/SQL, MS Access, VBA, MS Excel pivot table and functions. and performed comprehensive data analysis
* Reverse Engineering numerous reports to be converted and rebuilt
* Generate historical reports for excessive analysis and environment optimization.
* Presentations to the higher management for analysis, highlight risks, problems, areas of improvements, losses, and rework. Suggest solutions, endorse resolutions, and pursue implementations in addition also present what if analysis.
* Performed extensive research and prototyped multiple Business Objects Functionalities to clients for more efficient usage.
* Create multiple SSIS packages for data extraction from multiple sources for reporting use
* Extensively involved in client communication, exploring further options to optimize and use multiple tools and technologies to their maximum capabilities.
* Successfully managed and co-ordinate onsite and Offshore teams.
* Enhanced and refined daily job processing reports and created new reports.
* Worked on test cases for testing newly developed reports.
* Worked with different Database systems for Operational and Analytical reporting (Oracle 11g, DB2, SQL Server 2008/2012).
* Performed extensive data analysis and provided possible reporting solutions.
* Lead two projects for full deployment life cycle.
* Provided oversight for all Production activities.
* Defined and lead Development team for new projects.
* Created linked and unlinked Sub Reports to create applicants’ experience/Qualifications reports and reports to Troubleshoot performance issues.
* Worked with other ETL Teams to enhance data flow process and data flow.
* Created reports for logging purposes of different business applications

**BI Developer 04/2008 to 12/2009**

## JP Morgan Chase Bank, Bangalore, INDIA

**Responsibility:**

* Redefined the entire process for Bank Defects and Enhancements for Business Intelligence.
* Co-ordinated onsite and Offshore teams.
* Participated with BA in requirement elicitation, clarification with client/end users
* Built SSIS packages for multiple data extraction (SQL, Oracle, Flat Files and Excel)
* Created linked and unlinked Sub Reports to create applicants’ experience/Qualifications reports and reports to Troubleshoot performance issues.
* Extensive data analysis for report creation
* Gap Analysis for migrating excel reports to SSRS reports
* Worked on Proof of Concept for Reports using live data for higher management.
* Created report templates for the standardization of reports.
* Promoted repository objects (Universes, Reports, folders) from one environment to another.

**Education**

* Master of Science (M.Sc. Computer Science) – Kakatiya University, 2008