

ABHISHEK BANSAL

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PROFESSIONAL SUMMARY

Lead Salesforce Consultant with 6 Years of IT experience that includes in **Salesforce.com** CRM Platform.

- Expertise in SFDC Development using **Lightning Application, Lightning Web Components, Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Indexes, Locks Web Services, Components, Tabs, Apex Web services, Custom Objects, Profiles, Page Layouts, Org - Wide default, Sharing rules, Work Flows.**
- Integration Methodologies, different API, **Trigger framework, Recursive Triggers, VF Remoting**, Asynchronous Framework & options.
- Good Experience on **Salesforce Lightning and LWC**. Experience in third party integration with ERP (Marketing Cloud, Service Cloud).
- Extensive experience with various Salesforce deployment methodologies including **Change sets**, Force.com Plug-in environment, **Ant Migration** tool kit and Eclipse, **Auto Rabbit & Github**.
- Provide technical architecture strategy and guidance for **Salesforce rollouts**, and assist with design for adoption strategy.
- Experience in SFDC Integration using **Web Service** and Apex Programming, **App-Exchange Packages** & Custom Applications, Salesforce.com Service Cloud expertise.
- Experienced in scripting languages like **HTML, XML, CSS, JSP, WSDL, SOAP, AJAX, APEX** Web Services API development skills and Java Script, Web Services-Axis.
- Involved in various stages of **Software Development Life Cycle** (SDLC) including analysis, requirement engineering, architecture design, **development, deployment** and maintenance of standalone, Multi-tier, web-based and portals based object oriented enterprise applications.
- Worked Developer and as well as a Business Analyst for **full-cycle projects**, to complete consulting projects on time, and deliver outstanding consulting services to salesforce.com clients.

EMPLOYMENT HISTORY

**Jun. 2019 –
Gurgaon, Haryana**

Lead Salesforce Consultant, Hear.com

Implementing project for US, CA, Europe and Asia for Hear.com(Audibene) leading hearing aid company globally. It's a high complex project with Enterprise ERP integrations, SFDC communities, SFDC Lightning and Desktop among the key challenges.

Responsibilities:

- Foreseeing and resolving the challenges while migrating the existing classic implementation to Lightning.
- Developing and guiding team in building new solutions in LWC.

Oct. 2017 – Jun. 2019
Bangalore, Karnataka

- Doing Solutioning for North America Region for the new implementations.
- Providing technical insights in sprint ticket grooming.

Salesforce Consultant, Schneider Electric

Salesforce is used as front office for enable and execute service strategy. Allows to coordinate cross BU and cross country service interventions and allows cross BU Service contract creation, Supports mutualisation of GFS (Global Field Service) by providing one single platform to all BUs to execute field service processes.

Responsibilities:-

- Working on a consulting basis with Schneider Electric as Lightning Transformation specialist to provide customized Salesforce platform solutions to different Business groups such as Sales, Marketing, Legal & Supply Chain group.
- Transforming the classic implementation to lightning(created more than 30+lightning components)
- Directed onsite training for business users to maximize productivity.
- Recommended architectural improvements, design solutions and integration solutions.
- Contributed to the continuous improvement of Schneider Bridge Field Services based on learning from ideas, client implementation, and previous experiences.

Nov. 2016 – May. 2017
Bangalore, Karnataka

Lead Developer, Accenture

The Application has been developed using lightning components , Lightning App Builder pages and Standard Reportchart Components for User Interface and Apex for backend logic on the force.com platform.

Responsibilities:-

- Created asset for Retail Store using SF1 application.
- Customizing Lightning App Builder for various pages.
- Override Standard buttons, Detail Page with Lightning Component.
- Creating the SF1 Applications for the sales and service rep.
- Driving intellectual information using KPI's.
- Integration the salesforce with mobile app using SOAP Web Services.
- Using IOT for showing the live assets working in Retail stores.
- Using the Service cloud Platform for creation of case, SLA's, Assignment rules, Escalation Rules.
- Advise clients on what resources could help them achieve their stated goals, and coordinate meetings with software sales teams to pitch products to them.
- Coordinated with systems partners to finalize designs and confirm requirements.

Jan. 2016 – Oct. 2016

Senior Developer, Accenture

Part of a global project for US, CA, Europe, Russia and Ukraine for a client from the Beverages industry with 25% global market share. It's a high complex project with Enterprise ERP integrations, SFDC communities, SFDC Lightning, Desktop and Mobile devices among the key challenges.

Responsibilities:

- Evaluation, design and implementation of Integration technical requirements (REST APIs)
- Promotion of Salesforce Lightning Development and Testing best practices, QA on Lightning Framework & technical issues resolution.
- Technical Fitment Analysis and Proof of Concepts
- User Acceptance Testing support to clients
- Implementation of Deployment and Continuous Integration process.
- Set up community template in salesforce.com
- Integration of SFDC with SAP using Mule soft (cloud) as middleware integration layer and APEX Web Services.
- Integration of Salesforce from SAP using Lightning Connect Feature.
- Integration Using Salesforce Files Connect with SharePoint.

Jan. 2015 – Jan. 2016
Bangalore, Karnataka

Salesforce Developer, Accenture

Responsibilities:

- Interaction with the client for understanding the business requirement and then providing effective solution design.
- Worked on Apex classes, Triggers, Visualforce Pages and Batch Classes.
- Worked on customizing different aspects of Case Management and Knowledge Management.
- Created new custom objects, assigned fields, designed page layouts, custom tabs, components, custom reports
- Created Page layouts, Search layouts to organize fields, custom links, related lists and other components on a record detail and edit pages
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- Designed and documented about – Custom Tabs, Objects, Picklists and Dependent picklists, Validation Rules, Workflows and Triggers
- Helped in enhancements of vf pages using, apex codes, custom labels, html, CSS, java scripts
- Worked on batch classes testing.
- Took a lead on Automation Testing and created Automation Scripts using QTP for Regression testing.
- Worked on Data Migration using Data Loader and deployment using change set and Eclipse.
- Used CD/CI tool **GitHub** as Code Repository.
- Worked with Custom settings and custom labels.
- Done configuration stuff for the development of client website.
- Created Test Scenarios and Test Scripts for System and E2E Testing

- Worked on testing the enhancements, change requests and new functionality, Defect retesting.
- Used HP-Quality Centre for Defect Logging, Requirement Management and Test Management
- Planning and estimating user stories and customer defects in JIRAtool

EDUCATION

May. 2014

BTech: Computer Science

- ITM University - Gurgaon, Haryana

CERTIFICATIONS

- Salesforce.com Certified Administrator
- Salesforce.com Certified Developer
- Salesforce.com Certified Platform Developer -1

SKILLS

Salesforce Tools: Eclipse, Force.com Eclipse IDE Plug-in, Force.com Explorer, Change Sets, Force.com Import Wizard, Force.com Excel Connector, Force.com Platform (Sandbox and Production)

Integrating Tools: Apex Data Loader, Import Wizard, Data Export, Mass Delete

Languages: Apex, Java, C, C++, SQL, SOQL, SOSL

Web Technologies: HTML, XML, CSS, Java Script, JSP WSDL, SOAP API, REST API

Salesforce: Salesforce CRM, LWC, Lightning Application, Apex Custom Controllers, Apex Classes, Apex Triggers, Visualforce Pages/Components, Apex Web Services, SOQL, SOSL, Workflow and Approvals, Reports and Dashboards

DECLARATION

I hereby declare that the above given information is true and correct to the best of my knowledge.
(Abhishek Bansal)