

# Soniya Mulchandani

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## Profile Summary:

- About 3 years of experience in software development, extensively on Salesforce.com - CRM, Einstein Platform, Force.com, Lightning, Cloud Flow Designer, Apex, Triggers, Visual Force, Workflows, Flows and Approvals, Sharing and Security.
- Extensive experience in analyzing the business requirements and providing end to end solution to customer from solution architecture, design to deployment.
- Experienced in end to end delivery of project POCs, requirements gathering, design, implementation and QA.
- Ability to work in Agile processes like SCRUM and methodologies for SCM, Project Management.
- A good team player, quick learner, and can work under pressure and delivering well within timelines.

## Work Experience:

Persistent Systems Ltd. Nagpur, India (October 2017 – currently working)

Current Role: Senior Software Developer

- Understanding of various domains like Customer Relationship Management, Opportunity Management, Cases, Account, Lead etc.
- Provide Design and Solution using the Salesforce CRM.
- Leading technical requirements gathering, design sessions and writing technical requirements documents configuration, configuration documentation, Code.
- Currently working on Einstein Platform and parallelly exploring Einstein Vision and Discovery.
- Have showed the ability to work proactively and independently to address project requirements and take full ownership of the module working on.

## Skills:

- Hands on experience with Apex, Batch Apex, Visualforce pages, created lightning components from scratch, triggers, writing test classes, debugging.
- Experienced in Salesforce standard OOTB features: Profiles, Permission sets, Quick Actions, Lightning App Builder, Reports and Dashboards, Process builder, Workflows, Approval Processes, Chatter.
- Deployment Tools experience: ANT Migration tool, Change sets, Flosom.
- Have used JIRA and ASANA Project Tracking Software to keep track of open bugs and requirements.
- Substantial experience in Einstein Analytics – Salesforce to provide meaningful insights about data, discovery and explanations.

## Project Details:

### **IDFC Bank:**

Duration: presently working

Team size: 10

Role: Developer

#### Key Points:

- Working to create data visualization with dynamic insights and trends embedded in a Einstein UI Custom Dashboard for every IDFC Business Unit: PL (Personal Loan), TW (Two Wheeler Loan) and many more.
- The main aim is to get insights about the business on an everyday basis which means whatever dashboards are created they need to show trends like what products bring in the most revenue and analysis for that very day which is achieved through **Einstein Analytics**.
- Got hands on experience in **SAQL** (Salesforce Analytics Query Language) and backend **JSON** editing to meet the custom requirements to sort and also to make it data driven.

- Also, had the opportunity to create a Date widget with Date binding in it, which customizes all the widgets present in the dashboard & will change as the input date provided by the end user or the Sales Officer.

### **Fresenius Health Partners (FHP):**

Duration: 8 months

Team size: 15 (3 offshore and 12 onsite)

Role: Developer

Key Points:

- Worked substantially on **Cloud Flow Designer** to meet the requirements for the customer.
- The main aim of this module was to create a user interface which will be widely used by nurses of FHP for their patients and they had different flows which should launch in their salesforce platform.
- The flows designed by me had different question sets in a screen, and new tasks creations, appointment reminder task generation, for which triggers and apex batches were used.
- FHP was done through Salesforce Health Cloud Implementation and we had to take care of patient enrollments to patient termination which was done by creating lightning components from scratch and embedding them into quick actions, etc.
- Took every day scrum calls with the onsite Business Analyst and Quality Assurance Team to understand requirements and minimize any issues if encountered.

### **DaVita (CKD)- Leading Kidney Care Provider of USA:**

Duration: 12 months

Team size: 6

Role: Developer

Key Points:

- DaVita was done through Salesforce Health Cloud Implementation and the project already existed in Salesforce Classic. We had to Migrate all the components from classic to Lightning & also provide new features like the Enhanced care plan management (plans, problems, goals, task, lab, medication, allergy etc.), provider/non-provider /Care team management, etc.

- LEX Migration was achieved by creating lightning components or converting some existing visualforce pages to lightning.
- Created a whole new User Interface with the help of Lightning App Builder to show the necessary components in a single screen.
- Worked on resolving any blockers while migrating from classic to LEX, worked on lightning:workspaceapi and many more to get better implementation results.

### **Certifications:**

**Salesforce Certified Administrator**  
**Salesforce Platform Developer I**  
**Salesforce Platform Developer II**  
**Salesforce Certified Platform App Builder**

### **Education Details:**

Bachelor of Engineering (Computer Science Engineering) Nagpur  
University, India – 2017 with 8.67 CGPA.